



2017-2018

TERRITORY FAMILIES ANNUAL REPORT





How to Contact Us

Mail

PO Box 37037	WINNELLIE	NT 0821
PO Box 1352	ALICE SPRINGS	NT 0871
PO Box 1035	KATHERINE	NT 0851
PO Box 758	NHULUNBUY	NT 0881
PO Box 617	TENNANT CREEK	NT 0861

www.territoryfamilies.nt.gov.au

Phone

Child Protection hotline	1800 700 250
Complaints and feedback	1800 750 167
	TF.Complaints@nt.gov.au
Adoptions	(08) 8922 5519
Foster Care Recruitment hotline	1800 814 599
Information Sharing	1800 288 424
Media	0475 953 571
	TF.Media@nt.gov.au

Territory Families Offices

Alice Springs	(08) 8955 6001
Arafura	(08) 8922 8474
Arnhem	(08) 8987 0400
Barkly	(08) 8962 4334
Casuarina	(08) 8922 7111
Darwin City	(08) 8999 2737
Katherine	(08) 8973 8600
Palmerston	(08) 8999 4789

The Honourable Dale Wakefield MLA
Minister for Territory Families
Parliament House
DARWIN NT 0800

Chief Executive Officer
Level 7, Darwin Plaza
41 Smith Street Mall
DARWIN NT 0800
T 08 8999 2737
F 08 8999 2833
E ken.davies@nt.gov.au

Dear Minister

Territory Families 2017–18 Annual Report

In accordance with the provisions of the *Public Sector Employment and Management Act*, I am pleased to submit to you the Territory Families 2017–18 Annual Report. Pursuant to the *Public Sector Employment and Management Act*, the *Financial Management Act* and the *Information Act*, I advise that, to the best of my knowledge and belief:

- a. proper records of all transactions affecting the agency are kept and that the agency's employees observe the provisions of the *Financial Management Act*, the Financial Management Regulations and the Treasurer's Directions
- b. agency procedures provide proper internal control, and a current description of those procedures is recorded in the Accounting and Property Manual, which has been prepared in accordance with the requirements of the *Financial Management Act*
- c. no indication of fraud, malpractice, major breach of legislation or delegation, major error in or omission from the accounts and records exists
- d. in accordance with the requirements of Section 15 of the *Financial Management Act*, the internal audit capacity available to the agency is adequate and the results of internal audits have been reported
- e. the financial statements in this annual report have been prepared from proper accounts and records and are in accordance with the Treasurer's Directions
- f. in accordance with the requirements of Section 28 of the *Public Sector Employment and Management Act*, all public sector principles have been upheld
- g. with respect to my responsibilities under Section 131 of the *Information Act*, procedures within the agency complied with the archives and records management provisions prescribed in Part 9 of the *Information Act*.

Yours sincerely



Ken Davies
Chief Executive Officer
September 2018

TABLE OF CONTENTS

<u>Message from the Chief Executive Officer.....</u>	<u>1</u>
------------------------------------------------------	----------

<u>PART 1 - Territory Families.....</u>	<u>3</u>
-----------------------------------------	----------

Functions and Objectives of Territory Families.....	4
Agency Structure.....	5
Our Regional Focus.....	6
Our Strategic Plan.....	7
Our Values.....	8
Our Principles.....	9
Key Events.....	10
Our People.....	12
Our Workforce.....	14
Our Leadership.....	15
Year at a Glance.....	16

<u>PART 2 - 2017-18 Performance.....</u>	<u>18</u>
------------------------------------------	-----------

Provide early support to children, young people and families.....	19
Safeguard the wellbeing of children, young people, families and the community.....	24
Partner to empower change.....	38
Encourage and celebrate inclusive, diverse and connected communities.....	44
Ensure the structures, systems and legislation support our vision.....	52
Value and invest in our people.....	68
Reform Management.....	78

<u>PART 3 - Financial Performance.....</u>	<u>80</u>
--------------------------------------------	-----------

The Budget.....	81
EOFY Financial Statements.....	90
Appendix: Funding to external partners.....	128

01

02

03

MESSAGE FROM THE CHIEF EXECUTIVE OFFICER



The past year has been a productive time for Territory Families and we have achieved many of the goals we set for ourselves. This report provides an account of our activities and financial performance for the year 1 July 2017 to 30 June 2018.

Territory Families is now a well-established Agency with a strong and contemporary outlook that brings together a range of policy, advocacy and frontline service delivery functions. Our role is to support the delivery of care and protection services for children and young people through enhanced family support and youth justice services which provide alternative pathways to break the cycle of re-offending.

We are investing in the most vulnerable children, particularly in the early years to enable positive outcomes. We are investing in families to give them the best chance of turning a difficult situation around and investing in an evidence based youth justice system that empowers young people to make good choices.

We continue to support the Northern Territory multicultural community by providing funding opportunities through the Multicultural Grants Program and we are making a difference to the wellbeing of young people aged 12 to 25 years through initiatives that include school holiday programs funding and NT Youth Week activities.

We are listening to senior Territorians and have provided an improved concession scheme that assists with the cost of living in the NT. We are fostering more inclusive communities through projects that progress key reforms and administer grants and scholarships to provide equal opportunities for all Territorians to reach their full potential.

This Agency is leading the way in the reduction of domestic, family and sexual violence by delivering a framework which articulates a clear vision for creating safe homes, communities, workplaces and schools, and we are implementing this plan. Territory Families directly operates 13 safe houses for women and children in remote communities and funds 17 non-government organisations to provide refuge and domestic and family violence services.

This report is a reflection and acknowledgement of the progress that has been made by our Agency as we undertake comprehensive reform of our child protection and youth justice systems, following the recommendations of the Royal Commission into the Protection and Detention of Children in the Northern Territory. Territory Families is proud to host the Reform Management Office which coordinates the Northern Territory Government's response to the Royal Commission's recommendations through the Safe, Thriving and Connected Implementation Plan.

We are changing the way we work to support families and communities to protect and care for their children before reaching crisis point, by ensuring they have access to the appropriate advice and assistance. In 2018, this aim was supported through the launch of the Family and Children's Enquiry and Support (FACES) hotline. We have boosted the delivery of youth activities and after-hours services, established coordinator positions in Alice Springs, Palmerston and Tennant Creek. We are working on establishing new positions in Katherine and Darwin, with a focus on the northern suburbs and Tennant Creek to ensure a coordinated and planned approach to the delivery of youth activities and after-hours services.

Territory Families knows that success relies on working in partnership with Aboriginal and non-government organisations and communities. Aboriginal children are vastly over-represented in both out-of-home care and youth detention. The leadership and expertise of Aboriginal organisations and communities will be required at all levels of this reform, including through the tripartite forum between the Northern Territory, the Australian Government and Aboriginal organisations.

We are overhauling our case management system and investing in new technology for Territory Families staff to increase the time staff can spend with children and families away from their desk. Additional funds have been invested into providing each frontline worker with mobile technology to more effectively support families while out in the field.

Territory Families wants children to stay at home, safe with their families and communities. Sometimes this is not possible. In the Northern Territory 89 per cent of children in care are Aboriginal but only 34 per cent are cared for by an Aboriginal person. We are working to change this. Aboriginal organisations are best placed to support Aboriginal families to care for their children and to support kinship carers. Our priority is to shift the service system so that Aboriginal controlled organisations and communities play a lead role in the design and delivery of responsive out-of-home care services to Aboriginal children.

Through youth diversion programs, we are empowering young people to make better choices while holding them accountable for their actions and behaviour.

We are expanding youth victim conferencing across the Northern Territory, including in remote communities and supporting victims of crime to participate in this. We have also expanded supported bail accommodation services for young people with complex needs as well as young women in Darwin. Community youth justice supervision remains a priority, including, monitoring of young people on bail providing the courts with alternative options to placing young people in detention.

A need for safe and secure accommodation facilities for young people engaging in offending behaviour continues to be necessary. The operations of youth detention centres have improved and we are focused on ensuring quality of care and supervision for young people in detention. We continued to improve staffing levels, staff rosters and are providing more opportunities for professional development for youth justice staff.

Territory Families has led the reform of the Pensioner and Carer Concession Scheme. Following an extensive Territory-wide community consultation, two new schemes commenced from 1 July 2018, the NT Concession Scheme and the Seniors Recognition Scheme. Territory Families is now delivering these concessions to scheme members.

We are proud to have delivered events for the vibrant Northern Territory multicultural community, including the Harmony Soirée and the Alice Springs Big Day Out and engaged with young people through NT Youth Week 2018.

As an established agency with a strong and contemporary outlook, we are fulfilling our statutory early intervention, support and advocacy responsibilities while managing a broad suite of reforms.

I would like to commend all Territory Families staff who continuously demonstrate their commitment to improving and developing outcomes for young people and families in the Northern Territory.



Ken Davies

Chief Executive Officer

30 September 2018

PART 1 - TERRITORY FAMILIES



FUNCTIONS AND OBJECTIVES OF TERRITORY FAMILIES

Territory Families brings together the Northern Territory Government's responsibilities for care and protection of children, youth justice, youth and multicultural affairs, seniors, senior and pensioner concessions, domestic violence, and gender equity, which includes women's, men's and children's policy.

Territory Families:

- provides services to respond to notifications about harm to children, including undertaking investigations, child safety planning and family assistance
- provides services to children in the care of the Chief Executive Officer, including placement and case management, and recruiting and supporting carers
- provides support to families and parents to assist them to raise strong, healthy and safe children
- provides targeted youth programs and services that positively engage young people, contribute to community safety, and reduce offending and re-offending by young people
- works collaboratively across government agencies and non-government organisations to deliver services that reduce and address the negative effects of domestic, family and sexual violence
- promotes the safety, equality and participation of women in the Territory and improves coordination of policy and services for Territory men
- supports the participation and input into government decision making and policy development by key multicultural, youth and seniors community groups
- assists pensioners, carers and other eligible Territorians with living expenses and proves an incentive for senior Territorians to stay in the Territory when they retire.

OUR PRIORITIES

In 2017-18, the Northern Territory Government's priorities for Territory Families were to:

- invest earlier in children, including by providing earlier support to vulnerable families
- address the issues in the youth justice system so that children are diverted from future detention
- ensure children in care received effective support and services to address their history of trauma
- improve and expand the response to domestic violence
- increase services for young people so they have activities and opportunities that engage them
- ensure senior Territorians are appreciated and respected.

THE REPORT

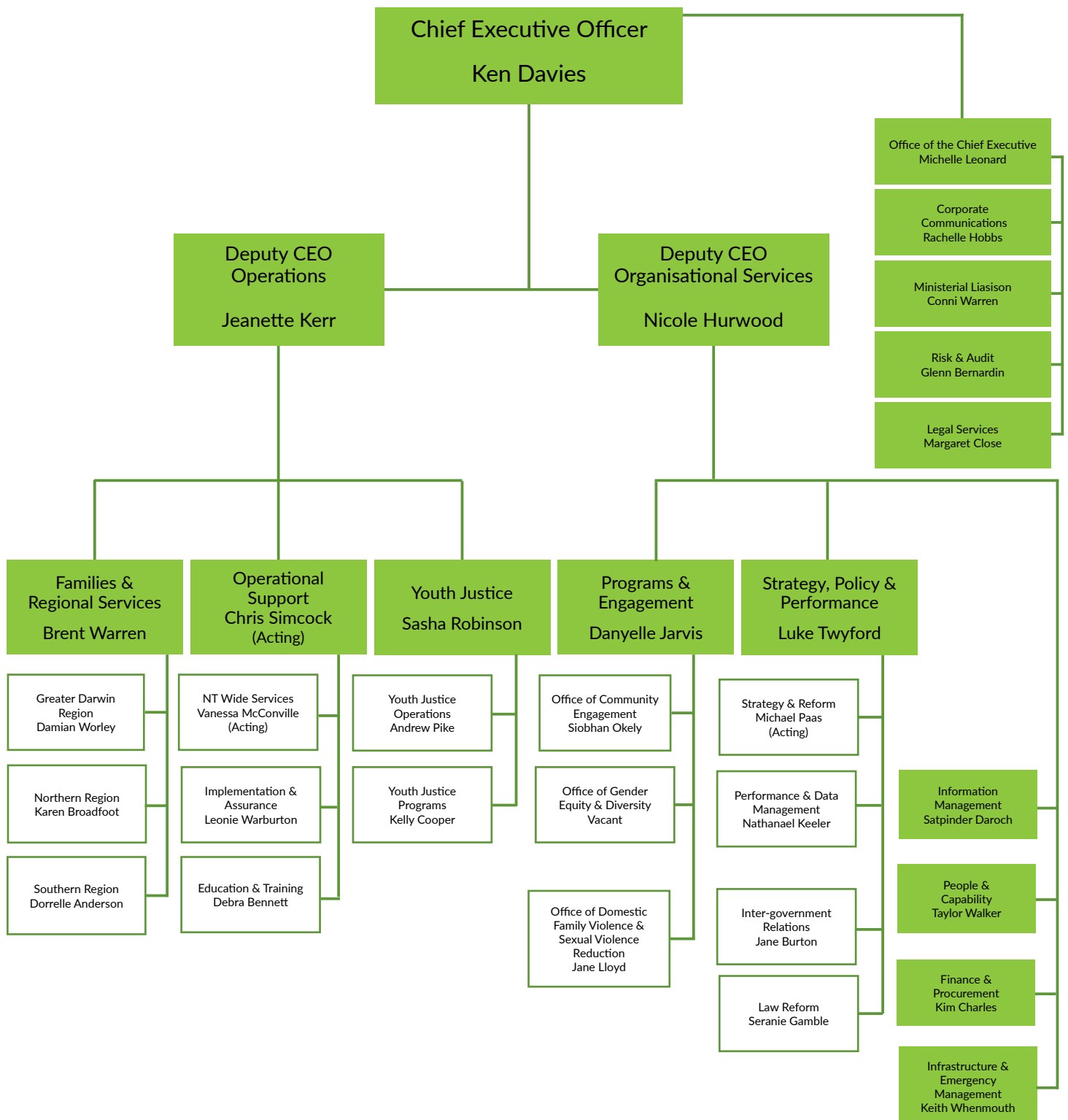
Territory Families has been operating as a stand-alone agency for more than two years.

This report presents Territory Families' performance against the strategic goals outlined in the Strategic Plan 2017-2020 and in the 2017-18 Budget papers.

It demonstrates our practice delivery efforts to enhance our focus on improving delivery of our core services while implementing the Northern Territory Government's response to the recommendations of the Royal Commission into the Protection and Detention of Children in the Northern Territory.

AGENCY STRUCTURE

Territory Families Organisational Chart 01/06/2018



A REGIONAL FOCUS

The Northern Territory presents a unique and challenging environment for service delivery. Our demographic, geographic, economic and historical characteristics are significantly different from those in other Australian jurisdictions. The NT's population makes up about one per cent of Australia's population and is highly dispersed, with significant distance between centres.

Of the Northern Territory's total population of 246 726, 30.3 per cent are Aboriginal, and 25.5 per cent are children aged 0 to 17 years.*

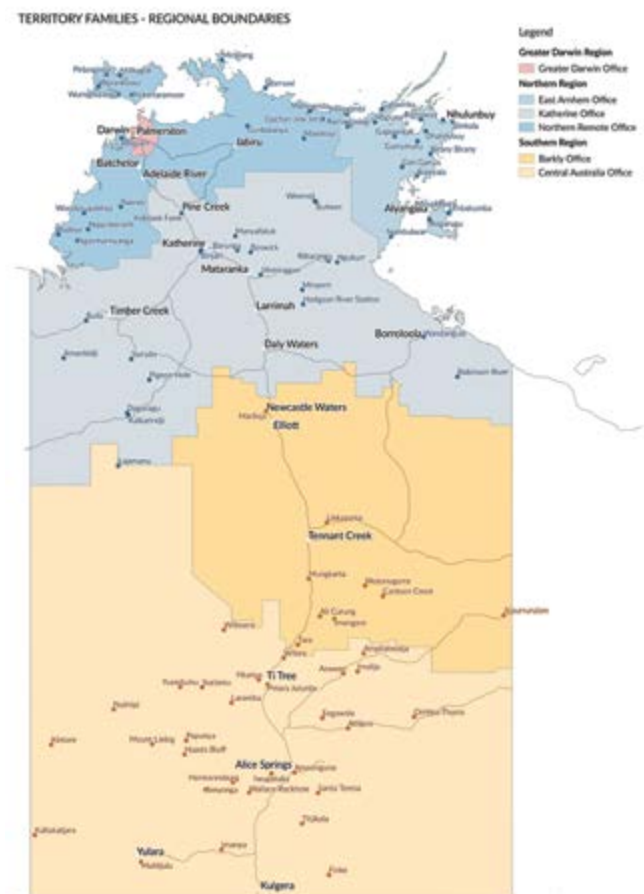
In 2017–18, Territory Families staff worked across 25 locations, with major service offices in:

- Darwin
- Palmerston
- Casuarina
- Nhulunbuy
- Katherine
- Tennant Creek
- Alice Springs

We are continuing our transition to a regional service delivery model as we work to distribute staff closer to where client needs exist. This regional approach allows local decision-making to support the needs of each community.

*Source Australian Bureau of Statistics, 2018. Australian Demographic Statistics, Dec 2017. ABS. Cat. no. 3101.0. Data released on 21 June 2018.

Australian Bureau of Statistics, 2018. Estimates of Aboriginal and Torres Strait Islander Australians, June 2016. ABS. Cat. no. 3238.0.55.001. Data released on 31 August 2018.



OUR STRATEGIC PLAN

Territory Families brings together a range of policy, advocacy and frontline service delivery functions that work together to deliver a whole-of-life approach to supporting children and families across the Territory.

Our vision is to empower families and communities for a safe and better future. We work to build stronger families in stronger communities, where:

- children are safe, healthy and happy
- women and men from all cultural and linguistic backgrounds have equal opportunities
- senior Territorians are appreciated and respected.

Territory Families' first strategic plan was launched in September 2017 and set the agency's three-year direction. The Plan outlines our strategic vision, mission and goals, and sets the deliverables our performance will be measured on.

MISSION, VISION AND GOALS



OUR VALUES

Territory Families is committed to the Northern Territory Public Sector (NTPS) values, which underpin our work in delivering services to Territorians.

- **Commitment to Service:** the NTPS is professional, hardworking, effective, innovative and efficient, working collaboratively to achieve the best results for the NT.
- **Ethical Practice:** the NTPS upholds the highest standards of practice and acts with integrity in all that it does.
- **Respect:** the NTPS respects all people and, in particular, their rights as individuals.
- **Accountability:** the NTPS is transparent and accountable in all its actions.
- **Impartiality:** the NTPS is apolitical and provides the government with advice that is objective, timely and based on the best available evidence.
- **Diversity:** the NTPS values the diversity of its workforce, as well the NT population it serves

Territory Families' values further assist to define how we approach our work and provide a measure our services and behaviour can be measured against. At Territory Families, 'We Care' about our clients and staff and the services we deliver.

Our We Care values were developed through extensive consultation with all staff in early 2017, who suggested the values that were important to them.

In an agency-wide survey, staff voted on the values that ultimately delivered our overarching We Care approach. We Care is brought to life in all aspects of our work and has given us a platform to set expectations from about the way we operate in Territory Families—with our clients, each other and our partners.

OUR VALUES ARE:

WE CARE

C	Compassionate We demonstrate empathy through our actions and demonstrate sincerity and fairness in our work with them.
	Collaborative We work in partnership for better outcomes.
A	Accountable We are open and transparent and accept responsibility for our actions.
	Professional We are committed to service and operate with courtesy, competency, efficiency and objectivity.
R	Respectful We value the perspectives, contributions, knowledge and diversity of others.
E	Ethical We demonstrate honesty, fairness and integrity.

OUR PRINCIPLES

Territory Families' service delivery will uphold the following principles, with a strong focus on Aboriginal children, families' and communities. These are the attributes that we will display in our everyday activity.

CULTURALLY CONSIDERATE

The cultural needs of a child, family or community will be considered and embedded at the centre of all decisions, interactions and practices.

ENABLING AND EMPOWERING

In recognition of the strength and capacity of families and communities to determine their own future, the system will support young people, families and communities to take ownership of service responses.

OUTCOMES FOCUSED

A focus on achieving positive outcomes for children and families will enable the system to be designed on a feasible and sustainable foundation, with clearly articulated outputs and objectives that are tailored towards the Northern Territory's unique context.

SHARED POWER, RESPONSIBILITY AND GOVERNANCE

The responsibility and power for improving outcomes for children, families and communities in the Northern Territory will be equally shared between the government, non government and community sector.

CENTERED ON SAFETY

All interactions will promote the safety and welfare of children, whilst also preventing the occurrence of any action that may cause harm to a child, their family, the broader community and staff members.

HOLISTIC

The best outcomes for children and young people will be achieved through the adoption of family-focused and proactive wrap-around services that are part of a broader community service system.

RESPONDS EARLIER

The system will move from an intervention model to an early intervention and prevention model which will strengthen the resilience of families to overcome the underlying contributors to child abuse, neglect and youth offending.

REHABILITATIVE AND RESTORATIVE

Through a framework built on a needs-focused, therapeutic, trauma-informed approach, the system will provide the opportunity for children and families to heal, maintain safety and to be prevented from further harm.

EVIDENCE-BASED

A strong emphasis on improving outcomes for families will provide the foundation for a system that works in partnership with the community.



KEY EVENTS



DECEMBER 2017

Ten year Domestic, Family and Sexual Violence Reduction Framework released.

Darwin Toy Library, Darwin Fun Bus and the Nhulunbuy Community Toy Library granted five-year funding.

Supported Bail Services commenced—an initiative the first of its kind in the Northern Territory.

Senior Youth Outreach and Re-engagement Officers (YOREOs) completed five-week training in preparation for Territory Families' commencement of community youth justice functions.

JULY 2017

The new Territory Families structural arrangements commenced, including regionalised service delivery and enhanced organisational capability to provide quality, timely and appropriate support to frontline services.

SEPTEMBER 2017

First Operation Flinders youth diversion wilderness camp held in a remote area of the Finders Ranges in South Australia, where young people spent a week doing activities designed to challenge their behaviours and build self-esteem.

AUGUST 2017

Regional consultation for the development of the Territory Families Strategic Plan 2017-2020 and Pension and Concession Scheme reform.

OCTOBER 2017

Territory Families' inaugural Senior Leaders Program commenced for all senior administrative and professional staff.

Foster and kinship carer award ceremonies held across the NT, celebrating our carers and the success of young people in care.

NOVEMBER 2017

Launch of the Territory Families corporate induction program.

NT Pensioner and Concession Scheme reforms announced after an extensive consultation process.

Amendments to the Adoption of Children Act 2016 were introduced in the NT Parliament.

Final report of the Royal Commission into the Protection and Detention of Children in the Northern Territory released.

Reform Management Office established to coordinate the planning and response to the Royal Commission's 142 findings and 227 recommendations.

First Regional Youth Grants program established and run in Alice Springs. Funding priorities and decisions made by a local panel with representation from businesses, elders and stakeholders.





MARCH 2018

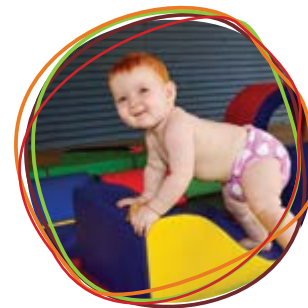
Tropical Cyclone Marcus hit the Top End. Territory Families provided community outreach plus more than 7,000 relief and hardship payments to Territorians.

Youth Justice Legislation Amendment Bill tabled addressing the use of force and restraints, separation and personal searches for young people in detention.

When Tropical Cyclone Nora threatened, the agency enacted contingency plans for the possible evacuation of communities in the Arnhem region.

International Women's Day 2018 marches supported in Darwin, Tennant Creek and Lajamanu.

New Office of Youth Affairs' Youth NT website was launched.



JANUARY 2018

Established and operated an emergency evacuation centre at the Foskey Pavilion for evacuees from the flood-affected Daly River community and supported relief and recovery efforts.

Community youth justice function commenced as the final step in transferring all youth justice functions to Territory Families.

JUNE 2018

Territory Families Nhulunbuy office relocated to new and refurbished premises.

The Clinical Governance and Professional Practice Committee formed, to provide best-practice advice on Care and Protection, Youth Justice and Domestic, Family and Sexual Violence management practices.

FEBRUARY 2018

Release of Territory Families Workforce Development Plan 2018–2020.

Council on the Ageing NT (COTA NT) commenced management of the NT Seniors Card program.

APRIL 2018

Be True, Be You – NT Youth Week 2018.

Katherine Youth Outreach and Re-engagement Office opened.

A historic five-year investment of \$229.6 million to reform the child protection and youth justice systems announced.

Mrs Jennie Ryan from Alice Springs announced as the Barnardos NT Mother of the Year.

Visioning workshops for new Youth Justice Centres commenced.

MAY 2018

Family and Children's Enquiries and Support (FACES) hotline was launched.

Territory Families Strategic Plan 2017–2020: First Half Year Report 2017–18 was published.

Dr Howard Bath presented a workshop on trauma-informed care to frontline, practice and policy leaders.

The \$300,000 Safe, Respected and Free from Violence prevention fund was launched.





OUR PEOPLE

Territory Families employs a diverse, experienced and skilled group of staff who are dedicated to working to enhance the lives of children and their families. They have the right composition and balance to best meet the needs of the community we serve.

Territory Families' core frontline roles include:

- child protection practitioners
- youth justice officers
- remote family support workers
- Aboriginal community workers
- carer assessment and support workers
- court officers
- women's safe house workers
- residential care workers
- family safety framework coordinators
- therapists
- youth outreach and re-engagement officers
- customer service officers.



Staff recognised for long service

Three Territory Families staff were formally recognised for their long service to the Northern Territory Public Service during a ceremony at Parliament House.

Senior workforce support consultant Chris Goring received an award recognising his remarkable 40 years of service in the Northern Territory Public Service.

Alice Springs-based project manager on the Integrated Response to Family and Domestic Violence Project, Erika Sauzier, was recognised for 30 years of public service.

Both employees were presented with their certificates by the Commissioner of Public Employment, Craig Allen.

A third staff member who had reached 35 years service, Mella Martin-Hewitt, was publicly acknowledged but was not present to receive her certificate.

Other Territory Families staff who also reached service milestones were recognised in ceremonies at Territory Families offices around the Territory.

Senior human resource consultant Kylie O'Loughlin and Carol Atkinson, Director, Procurement, both reached their 20-year service milestone.

The following staff members achieved 10 years service in 2017–18:

- Barbara Kelly
- Chris Mackay
- Suzie Turnbull
- Ria Fletcher
- Susan Bradley
- Liz Johnson
- Anna Crane
- Lynelle Hicks
- Liz Tedcastle
- Jodie Woolcock
- Anthony Ah Mat.



WE CARE



OUR WORKFORCE

AT 30 JUNE 2018, OUR WORKFORCE CONSISTED OF 886 STAFF ACROSS THE NORTHERN TERRITORY.

women make up **73 per cent** of the workforce and **72 per cent** of our senior and executive positions are held by women

18 per cent of



Families staff identify as Aboriginal

6 per cent of our senior and executive leaders identified as Aboriginal.



54 per cent of employees were in direct service delivery roles

61 per cent of our total staff are employed in the administrative stream
30 per cent in the professional stream,
4 per cent in the physical stream and
3 per cent in the executive stream



Our agency promotes equality of opportunity in employment and at 30 June 2018 there were **106** (11 per cent) employees from a non-English speaking background and **1.2 per cent** of employees identified as having a disability



The median length of service for Territory Families employees was

3.6 years.

83 per cent of employees have worked in the Northern Territory Public Service for more than a year.



67 per cent of employees are based in Darwin

16 per cent in Alice Springs

6 per cent in Katherine

2 per cent in Nhulunbuy

2 per cent in Tennant Creek

and

7 per cent across remote communities outside of the major service centres



10 years Experience

17 per cent of the workforce had more than 10 years experience in the Northern Territory Government.



5 & 10 years Experience

24 per cent had between 5 and 10 years experience.

OUR LEADERSHIP

TERRITORY FAMILIES' EXECUTIVE LEADERSHIP TEAM:



Chief Executive
Officer
Ken Davies



Deputy Chief
Executive Operations
Jeanette Kerr



Deputy Chief Executive
Organisational Services
Nicole Hurwood



General Manager
Families and
Regional Services
Brent Warren



Executive Director
Southern Region
Dorrelle Anderson



Executive Director
Greater Darwin
Region
Damian Worley



Executive Director
Northern Region
Karen Broadfoot



Executive Director
Youth Justice
Sasha Robinson



Acting Executive
Director Operational
Support
Chris Simcock



Executive Director
Strategy Policy
and Performance
Luke Twyford



Senior Director
Programs and
Engagement
Danyelle Jarvis



Chief Financial
Officer
Kim Charles



Chief Information
Officer
Satpinder Daroch



Director Corporate
Communications
Rachelle Hobbs



Senior Director
Office of the Chief
Executive
Michelle Leonard



Senior Director
People and Capability
Taylor Walker



Senior Director
Infrastructure and
Emergency Management
Keith Whenmouth

2017-18 YEAR AT A GLANCE

KEY PERFORMANCE INDICATORS

	2013-14	2014-15	2015-16	2016-17	2017-18	2017-18
Key Deliverables	Actual	Actual	Actual	Actual	Actual	Budget ¹
Children and Families						
FAMILY SUPPORT						
Number of children whose families received family support casework services ²	-	1,066	1,515	2,007	-	2,000
Number of strengthening families cases commenced to support families with identified needs ³	-	-	-	-	1,120	-
Proportion of Children who were the subject of a substantiation in previous financial year, who were the subject of a subsequent substantiation within 12 months	-	-	-	21%	26%	-
CHILD PROTECTION						
Child protection notifications received	12,936	17,032	20,465	22,313	24,743	25,000
Child protection investigations finalised	4,303	6,870	8,167	9,027	10,448	10,000
Child protection investigations substantiated	1,685	2,075	1,907	2,265	2,366	2,500
Proportion of substantiations within 12 months of a decision not to substantiate	-	-	-	17%	22%	-
Child protection investigation commenced	4,637	7,188	8,000	9,274	10,649	10,000
OUT-OF-HOME-CARE						
Children in out-of-home-care ⁴	918	997	1,020	1,049	1,061	1,050
Children admitted to out-of-home-care	396	335	315	304	297	200
Proportion of children admitted to out-of-home-care who are Aboriginal	-	88%	93%	90%	89%	-
Foster Places of Care ⁴	229	229	249	272	279	300
Kinship Places of Care ⁴	185	205	205	215	254	250
Proportion of Aboriginal children placed with an Aboriginal Carer	-	34%	36%	32%	34%	-
Per centage of children in out-of-home care longer than two years with only one placement in the last 12 months	-	-	-	89%	89%	-
Children exiting out-of-home-care	242	251	304	281	286	250
Permanent care orders granted	-		-	1	0	10

1 Budget is included only where the key deliverables were included in the 2017-18 Budget papers

2 Estimated measure based on investigation cases remaining open. Discontinued in 2017-18

3 New case type created to enable strengthening families cases to be managed.

4 Point in time measure as at 30 June.

KEY PERFORMANCE INDICATORS

	2013-14	2014-15	2015-16	2016-17	2017-18	2017-18
Key Deliverables	ACTUAL	ACTUAL	ACTUAL	ACTUAL	ACTUAL	BUDGET ⁵
YOUTH JUSTICE						
Number of young people completing a restorative justice conference and agreement ⁶	-	-	-	25	262	150
Proportion of youth successfully completing community-based orders	59%	51%	51%	60%	68%	-
Number of youth receptions into a youth detention facility	468	462	530	519	393	570
Daily average number of young people in detention	48	42	49	37	39	52
Proportion of daily average detention population who are Aboriginal	-	-	-	-	97%	-
Proportion of daily average detention population who were on remand	-	-	-	75%	71%	-
Number of young people with a youth diversion case management plan	-	-	-	-	365	300
Number of referrals to a restorative justice conference ⁶	-	-	-	-	262	200
DOMESTIC VIOLENCE						
Number of clients provided with crisis accommodation services ⁷	4,627	4,145	4,762	5,768	3,405	5,500
Proportion of child protection notifications associated with domestic and family violence	-	-	-	32%	30%	-
Number of non-government services funded to reduce domestic, family and sexual violence	-	-	-	37%	36	40
Number of available bed nights in women's safe houses	-	-	-	97,500	97,500	97,500
COMMUNITY ENGAGEMENT AND PROGRAMS						
Number of community events for young Territorians supported	-	-	-	146	142	140
Number of multicultural community events supported	-	-	-	109	123	100
Number of initiatives to enhance gender equity and diversity supported	-	-	-	29	71	35
SENIORS AND CARERS						
Number of concession recipients	21,222	20,515	19,546	19,345	18,717	22,000
Proportion of NT senior population registered for benefits	-	-	-	-	94.4%	-
Number of community events for Senior Territorians supported	-	-	-	52	53	45

⁵ Budget is included only where the key deliverables were included in the 2017-18 Budget papers

⁶ Refers to both pre-court and court referred conferences. From 2018-19, only one measure is being reported

⁷ 2017-18 figures for crisis accommodation services apply to services delivered from 1 July to 31 December 2017



PART 2 - PERFORMANCE



PROVIDE EARLY SUPPORT TO CHILDREN, YOUNG PEOPLE AND FAMILIES

Providing early support for children, young people and families is a critical priority for Territory Families. The overarching goal is to enable parents and primary carers to provide safe and stable care for their children.

Our services aim to support the maintenance of family units, resolve or reduce the risk of child neglect and abuse, and engage children and parents in services that strengthen their capacity.

In 2017-18, Territory Families continued working on five strategies to achieve the aim of providing early support:

- support communities and families through targeted investment in early intervention and prevention programs and services
- create a responsive service system that provides pathways and options to flexibly meet the needs of families
- empower communities and families to tackle and prevent child abuse and neglect
- engage with young people earlier to reduce the risk of future offending and divert them away from crime
- value and respect children and young people and help them to build stronger connections with the community.



EARLY INTERVENTION, PARENTING AND FAMILY SUPPORT SERVICES

Territory Families supports families and parents to raise strong, healthy and safe children by providing support before, during and after contact with the care and protection system. These services are diverse and are dependent on the strengths and needs of the family. Our overarching goal is to help parents and families enhance their parenting skills and resolve or prevent risks to their child's safety.

In 2017–18, an additional \$3 million per year was allocated to family support services, increasing the family support budget to \$30.1 million per year. Of this, \$10.26 million was provided to Aboriginal controlled and non-government providers of family support services to deliver a wide range of programs such as toy libraries, therapeutic intervention services, advice resources, and parenting and family support services.

Territory Families provides services directly to children and families through its Strengthening Families and Remote Family Support and Youth Outreach and Re-engagement teams. We also fund non-government organisations to provide early intervention and support.

In 2017–18, Territory Families worked with families to address risks to their children and provided family support to the parents and primary carers of 1,120 children. We convened nine multi-agency child safety coordination groups to share information and coordinate services to families during the year.

TABLE 1. FAMILY AND PARENT SUPPORT SERVICES

	2013-14	2014-15	2015-16	2017-18	2017-18
Key Deliverables	Actual	Actual	Actual	Actual	Budget ¹
FAMILY SUPPORT					
Number of children whose family support casework services ²	1,066	1,515	2,007	-	2,000
Number of strengthening families cases commenced to support families with identified needs ³	-	-	-	1,120	-
Proportion of children who were the subject of a substantiation in the previous financial year, who were the subject of a subsequent substantiation within 12 months	-	-	21%	26%	-

AMSANT Family Support

Territory Families understands that partnerships with Aboriginal-controlled organisations are essential to ensuring culturally appropriate support for Aboriginal families raising Aboriginal children. In 2017–18, Territory Families partnered with the Aboriginal Medical Services Alliance Northern Territory (AMSANT) to design an early intervention service model.

This partnership will give families a pathway to intervene early to stop issues escalating to the point of serious risk to their children's safety. The Aboriginal-led service will be a flexible model and allow support to be designed for each family. Once the service design is completed, it will be delivered in at least one site during 2018–19.

¹ Budget is included only where the key deliverables were included in the 2017–18 Budget papers

² Estimated measure based on investigation cases remaining open. Discontinued in 2017–18

³ New case type created to enable strengthening families cases to be managed.

REFORMING FAMILY SUPPORT SERVICES

Territory Families is changing the way families and communities are supported to protect and care for their children by ensuring they have access to the appropriate advice and assistance before a crisis point is reached.

In 2017–18, we worked with non-government partners to reform family support services and improve the child protection system and prevent children from entering the system through:

- introducing the Family and Children's Enquiry and Support (FACES) line, a dedicated phone line to connect callers to specialist family support expertise. This service started on 12 February 2018 and supported more than 500 callers to 30 June 2018
- extending funding to family support providers to create greater scope and capacity to work with children before harm occurs. This included renegotiation of \$4.435 million in services across the Intensive Family Preservation Service, providing new investment in the Grow Well, Live Well in Palmerston collective and funding the Aboriginal Medical Services Alliance Northern Territory (AMSANT). An additional \$100,000 was provided to design an Aboriginal early intervention family support service
- investing \$150,000 per year (over four years) in early intervention research conducted by the Menzies School of Health research, marking the first time that Territory Families has invested in family support research
- partnering with the Northern Territory Council of Social Services (NTCOSS) and investing \$200,000 to publish an online service directory that allows staff and communities to explore the services available in their local area
- enhancing the operations of Child Safety Coordination Groups, which provide advice and local solutions to child protection issues. The groups currently run in Maningrida, Borroloola, Kalkarindji, Wurrumiyanga, Wadeye, Daly River, Batchelor, Yuendumu and Papunya. These groups provide an opportunity for local providers to raise concerns about the safety of individual children and families, share information and target support.

Territory Families continues to work with our partners and the sector to improve family support services. This includes working with NAPCAN to develop a Child Safety and Wellbeing Framework focused on the prevention of child abuse and neglect and delivering a community education campaign to raise awareness of the services available to NT families.

Grow Well, Live Well

Territory Families partnered with the Grow Well, Live Well Palmerston collective to enhance their work in improving coordination and integration of services for children and families. The Grow Well, Live Well collective commenced in Palmerston in 2014 and is implementing an evidence-based Collective Impact approach to deliver better outcomes in Palmerston.

This partnership provides opportunities to:

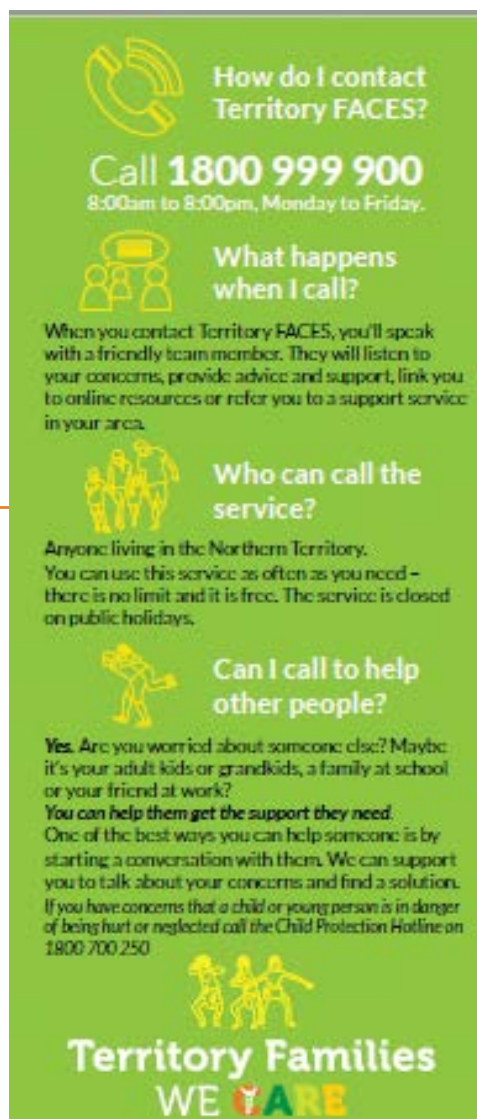
- coordinate and integrate services to improve child and family outcomes
- enhance the evidence base for early intervention and prevention services with specific reference to child and family safety and wellbeing
- engage the community in place-based and community-led decision making about future service design and delivery.

Through this partnership, Grow Well, Live Well developed a community action plan in consultation with the Palmerston community. Implementation of the action plan is being overseen by a series of action groups, which will include representatives from service organisations and local community members.

FACES helpline launched

Families who want advice and support now have a dedicated new helpline to connect them with support services and resources.

The FACES (Family and Children's Enquiry and Support) helpline is open from 8am to 8pm Monday to Friday and is staffed by a team of specialist child practitioners. The service is available to any NT family experiencing difficulties, such as parenting problems, family relationships, managing money or housing.



How do I contact Territory FACES?

Call **1800 999 900**
8:00am to 8:00pm, Monday to Friday.

What happens when I call?

When you contact Territory FACES, you'll speak with a friendly team member. They will listen to your concerns, provide advice and support, link you to online resources or refer you to a support service in your area.

Who can call the service?

Anyone living in the Northern Territory. You can use this service as often as you need - there is no limit and it is free. The service is closed on public holidays.

Can I call to help other people?

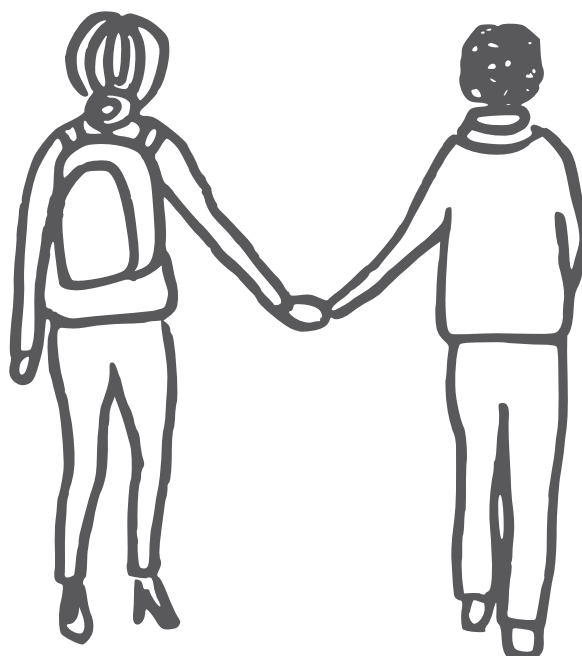
Yes. Are you worried about someone else? Maybe it's your adult kids or grandkids, a family at school or your friend at work?
You can help them get the support they need.
One of the best ways you can help someone is by starting a conversation with them. We can support you to talk about your concerns and find a solution. If you have concerns that a child or young person is in danger of being hurt or neglected call the Child Protection Hotline on 1800 700 250.

Territory Families
WE CARE

The helpline is a further critical early intervention to help prevent children and families entering the child protection system. It is part of the 'dual pathways' system where families experiencing problems can get help without entering that system. The new system aims to encourage people and families to seek help and support early.

Territorians can phone 1800 999 900 to access FACES. The same telephone number will also put callers in touch with Territory Connect, which assists callers with general Territory Families enquiries.

The existing Child Protection Hotline (1800 700 250) is used for reporting concerns for children who have been harmed or are at risk of harm and will remain in operation.



DOMESTIC, FAMILY AND SEXUAL VIOLENCE REDUCTION

The Northern Territory Domestic, Family and Sexual Violence Reduction Framework 2018–2028 Safe, Respected and Free from Violence was launched in December 2017. After the official launch at Parliament House, regional launches were held in Katherine, Alice Springs and Tennant Creek. Building on strategies and initiatives that have worked well, this framework reflects our combined efforts and knowledge to reduce violence and work together to achieve safer homes, communities, workplaces and schools.

The first Action Plan under the Framework, Action Plan 1 - Changing Attitudes, Intervening Earlier and Responding Better (2018–2021) will focus on four key areas of activities across the five outcomes of prevention, early intervention, response and recovery services, perpetrator accountability and a robust service system.

“One of the objectives I find exciting about the framework is the commitment to challenge the inequality between men and women as well as other forms of social inequality. This is an important focus, otherwise the future and quality of life for our young people growing up in the cycle of violence is looking grim.

Yes, we have come a long way. But we still have a long way to go. It is important we get this right and to start immediately. Now we have this longer-term commitment from the policy makers and specialist services are working in a more collaborative way.”

Ms Shirleen Alum, A/CEO, Tennant Creek Women's Refuge, December 2017.

Through the framework and in partnership with non-government and specialist services, Territory Families has committed to five-year funding contracts to provide certainty in service delivery. Territory Families is committed to building an evidence, needs-based approach to how it funds and supports the non-government sector.

To support and complement this, NTCOSS has been contracted to identify capacity needs in the sector. Charles Darwin University and the Menzies School of Health Research received \$50,000 in 2017–18 to produce a best-practice review of domestic, family and sexual violence services in the NT and an evaluation framework for the first action plan.

In May 2018, the Safe, Respected and Free from Violence Prevention Fund was launched, providing \$300,000 per year for locally driven, community-informed violence prevention activities, including those with a focus on supporting children and young people to engage in healthy, respectful relationships. Funding of \$100,000 was provided to the Working Women's Centre for a pilot program that will build capacity and support the provision of domestic and family violence leave in the Northern Territory Public Service.

In addition to participating in local reference groups and networks about domestic violence reduction and service coordination, Territory Families also participated in the implementation of the National Plan to Reduce Violence Against Women and their Children 2010–2022 through:

- membership and support to the National Plan Implementation Executive Group
- support for and implementing outcomes from Women's Safety Ministers meetings
- funding for the Northern Territory membership of Australia's National Research Organisation for Women's Safety (ANROWS) and Our Watch, an organisation dedicated to prevention of domestic violence.



SAFEGUARD THE WELLBEING OF CHILDREN, YOUNG PEOPLE, FAMILIES AND THE COMMUNITY

Territory Families' core services include child protection, youth justice, out-of-home care and domestic violence services.

Our workforce provides critical responses to circumstances where individuals and families are in trauma and vulnerable. The nature of our response to child abuse, neglect, youth offending and domestic violence can positively influence the futures of both individuals and the community.

In 2017-18, Territory Families continued work on six strategies to improve its delivery of core statutory services:

- work to reduce the number of Aboriginal people in the child protection and youth justice system and address their over-representation
- refocus the child protection and youth justice systems towards restoring families and communities
- ensure out-of-home care is a safe, caring, nurturing and restorative experience for children, and effectively support them to transition from care
- ensure programs and services delivered to children and families are trauma-informed and therapeutic
- build a youth detention system that supports effective reintegration
- reduce domestic, family and sexual violence by providing targeted interventions and supports when needed.



CHILD PROTECTION

During 2017–18, demand for statutory child protection services continued to increase.

During the year, there were 24,743 child protection notifications relating to 11,937 individual children. This was an 11 per cent increase on the previous 12 months and constitutes a doubling of reports over the past five years.

The most frequent notifiers were police, school staff and hospital/health centre staff. Police accounted for 43 per cent of all child protection reports.

When a child protection notification raises concerns

about the acts and omissions of parents, Territory Families can commence a child protection investigation, which includes interviewing the child, their siblings and parents, assessing the home environment, and collecting information from other professionals and adults involved in the child's life. In 2017–18, Territory Families began 10,649 child protection investigations to assess if children were at risk of harm or in need of care and protection. This was a 15 per cent increase on the previous year.

All child protection investigations are accorded a response priority rating after an initial assessment of the report. In 2017–18, 8,824 investigations (83 per cent) were commenced within the allocated response time.

TABLE 2. NOTIFICATIONS, INVESTIGATIONS AND SUBSTANTIATIONS

	2013-14	2014-15	2015-16	2016-17	2017-18	2017-18
Key Deliverables	Actual	Actual	Actual	Actual	Actual	Budget ¹
CHILD PROTECTION						
Child protection notifications received	12,936	17,032	20,465	22,313	24,743	25,000
Child protection investigations finalised	4,303	6,870	8,167	9,027	10,448	10,000
Child protection investigations substantiated	1,685	2,075	1,907	2,265	2,366	2,500
Proportion of substantiations within 12 months of a decision not to substantiate	-	-	-	17%	22%	-
Child protection investigation commenced	4,637	7,188	8,000	9,274	10,649	10,000

Territory Families completed 10,448 child protection investigations through which it documented an assessment of the risk and safety factors experienced by the child and their family. The number of completed investigations in 2017–18 represented a 16 per cent increase on the number completed in 2016–17. At 30 June 2018, 1,765 child protection investigations were in progress.

Nearly a quarter (23 per cent) of completed investigations found that the child had been or was at risk of harm, meaning 2,366 reports were substantiated. These cases related to 1,934 individual children.

Data improvement

Territory Families introduced a new performance indicator in 2017–18 that measures instances where an investigation finds that a child is at risk within 12 months of an investigation that found they were not at risk. The measure indicates the accuracy of initial risk assessments and may expose important risk factors that were missed in prior investigations. Knowing this will help Territory Families continue to review and improve its services to families and children.

1. Budget is included only where the key deliverables were included in the 2017–18 Budget papers



CLINICAL AND PROFESSIONAL PRACTICE COMMITTEE

In 2017–18 Territory Families established a Clinical Governance and Professional Practice Committee to for the first time to provide advice about how to support frontline staff with best-practice tools and guidance. The committee, a formal part of the agency's governance structure, is chaired by Dr Denise Riordan with other external members: Dr Howard Bath, Dr Christine Fejo-King and Her Honour Judge Sue Oliver.

The committee oversees the agency's adoption of a practice model for the Northern Territory that will bring together elements of workforce, training, process, systems and evaluation to inform continuous improvement. This will help ensure the changes delivered as a result of the Royal Commission will be implemented in a way that effects real improvement for Territory children and families.

A Clinical Governance and Professional Practice Directorate within Territory Families is the central point of coordination and advocacy for an improved, strength-based and safety-focused approach to working with families. It will help coach and mentor professional staff, monitor and identify performance opportunities and challenges, and be a central point for research and advice on improving our delivery of care and protection, youth justice and domestic, family and sexual violence management practices in the Northern Territory.

OUT-OF-HOME CARE

Most Northern Territory children and young people grow up in a family that protects and cares for them. They experience home as a place of love, where they can safely grow, explore and learn about the world. For some children and young people, however, home is not a safe place. In circumstances where children are in need of care and protection, Territory Families can apply to the court to place these children into the care of the Chief Executive Officer. This is out-of-home care. From the moment a child enters the care of the Chief Executive Officer, Territory Families works to return them home as soon as it is safe to do so.

The purpose of out-of-home care is to give children and young people who enter care stable and nurturing home environments that enable them to thrive and reach their full potential as adults.

As at 30 June 2018, 1,061 children and young people were in the care of the Territory Families Chief Executive Officer. This is a 1.1 per cent increase, on the previous year. Over the year, 297 children entered out-of-home care.

The continuing trend of reducing the numbers of children who enter out-of-home care may reflect improved family interventions but has not reduced the total number of children in care in the Northern Territory, as an increasing proportion of children are in care for longer. Of the 1,061 children in care on 30 June 2018, 669 (63 per cent) will be in care until the age of 18. This is a 3.4 per cent increase from the previous year.

Tangentyere Council Family Finding and Kinship Care Project

Since October 2017, Territory Families has been working with Tangentyere Council and the Department of Housing and Community Development to establish the Kinship Care and Family Finding Project. The \$150,000 project identifies kinship networks and Aboriginal foster carers for children in out-of-home care.

Territory Families provided a staff member on secondment to Tangentyere Council to work on the project. Within the initial months, five kinship carer assessments were being pursued. This demonstrates a significant change in the way Territory Families is working with Aboriginal-controlled organisations that are being empowered to lead work to deliver new solutions to service delivery challenges in ways that meet local need.

TABLE 3. OUT-OF-HOME CARE PERFORMANCE MEASURES

	2013-14	2014-15	2015-16	2016-17	2017-18	2017-18
Key Deliverables	Actual	Actual	Actual	Actual	Actual	Budget ¹
OUT-OF-HOME CARE						
Children in out-of-home care ²	918	997	1,020	1,049	1,061	1,050
Children admitted to out-of-home care	396	335	315	304	297	200
Proportion of children admitted to out-of-home care who are Aboriginal	-	-	-	90%	89%	-
Foster Places of Care ²	229	229	249	272	279	300
Kinship Places of Care ²	185	205	205	215	254	250
Proportion of Aboriginal children placed with an Aboriginal Carer	-	34%	36%	32%	34%	-
Per centage of children in out-of-home care longer than two years with only one placement in the last 12 months	-	-	-	89%	89%	-
Children exiting out-of- home care	242	251	304	281	286	250
Permanent care orders granted	-	-	-	1	0	10

Programs build self-esteem and identity in Aboriginal kids

In 2017-18, pilot programs to help children in care build pride, self-esteem and a sense of identity were rolled out by Greater Darwin's long-term care team. The separate programs for boys and girls took a therapeutic, culturally informed approach to working with Aboriginal children in care.

The girls group, led by a Territory Families therapist, used a narrative approach where the girls explored their own life journey in a positive way, focusing on their strengths.

The boys group was focused on building strength through identity, working with an Aboriginal community workers to learn about Australia's shared history, traditional Aboriginal games, Dreamtime stories, artefacts and tools, and other aspects of their culture.

Initial observations have indicated the young people are showing a more positive attitude to their identity, family and culture.



¹ Budget is included only where the key deliverables were included in the 2017-18 Budget papers
² Point in time measure as at 30 June.

CULTURALLY APPROPRIATE CARE ARRANGEMENTS

In 2017–18, 89 per cent of the children in care were Aboriginal, and 34 per cent of these were placed with Aboriginal carers.

Territory Families is resolute in taking effective steps to:

- improve delivery of foster and kinship care training
- increase the use of interpreters for planning and reunification
- partner with Aboriginal-controlled organisations to increase the number and proportion of Aboriginal children in care placed with Aboriginal carers.

Territory Families is committed to increasing the number of Aboriginal children in care placed with Aboriginal carers. In 2017–18, we partnered with the Tangentyere Council in Alice Springs to strengthen efforts to find suitable kinship care placements for children, help potential carers navigate the application and assessment process, and improve knowledge and understanding about kinship caring in the community.

Territory Families continues to work with the Mikan Reference Group in East Arnhem to identify and support kinship carers. Mikan is a partnership between Territory Families and Yolngu elders from 17 of the 24 clans who are working to make a difference for Yolngu children now and into the future through empowering local decision making in local communities.

The Mikan group provides advice to Territory Families on the care and protection of Yolngu children and works with the East Arnhem Care and Protection office to help reduce the risk of child abuse and neglect. Mikan can receive referrals from Territory Families and help to identify family connections and potential kinship carers. The Mikan group meets once a month and covers the communities of Yirrkala, Gunyangara, Birihtjimi (Wallaby Beach) and the close homelands. It is looking to expand into Lake Evella and Galiwin'ku and other communities.



CREATING A STRATEGY FOR ABORIGINAL OUT-OF-HOME CARE

Partnerships with Aboriginal-controlled organisations are essential to improve support for Aboriginal children and carers.

As part of the Safe, Thriving and Connected Implementation Plan, the Northern Territory Government is investing \$5.4 million to support kinship and foster carers, and improve outcomes for children in care. Aboriginal-controlled organisations are being funded to support Aboriginal families and identify safe and appropriate care options for Aboriginal children in out-of-home care. Using interpreters more often will help ensure families can participate in planning and decision making in their first language. These services will help link Aboriginal children to their broader community and ensure that, where possible, they are safely cared for within their family network.

Territory Families has established a partnership with two Aboriginal-controlled organisations, APONT and SNAICC, to better meet the needs of Aboriginal children and families.

Together we are working to create an out-of-home care system that is culturally safe, holistic and trauma informed. Ongoing actions include:

- planning the transition of out-of-home care to the non-government sector
- increasing the number of children in care being cared for by Aboriginal families
- supporting the development of Aboriginal-controlled organisations focused on looking after children in out-of-home care
- funding Aboriginal-controlled organisations to recruit and support kinship carers
- introducing an out-of-home care accreditation framework.

The partnership's work has already fostered change, empowering Aboriginal families and communities across the Territory to speak for themselves and propose community-led solutions so children in care can remain safely connected to their families, communities and culture. A co-designed implementation roadmap is being developed to provide a clear vision for the future and the actions needed to get there. Territory Families, APONT and SNAICC will continue to engage families, communities and service providers as the Aboriginal Out-of-Home Care Strategy is rolled out.

PERMANENCY CARE PLANNING

Territory Families represents the Northern Territory on the National Permanency Reform Working Group convened under the direction of the Community Services Ministers and Children and Families Secretaries to improve practice leading to better permanency outcomes for children in out-of-home care.

A permanent care order in the Northern Territory provides a child or young person stability, opportunity for healthy attachment, and the potential to develop enduring relationships with their primary carers. Permanent care orders will be considered for all children and young people who are unable to return to the care of their parents, with the overriding requirement that permanent care for Aboriginal children must be consistent with the Aboriginal Child Placement Principle. There were not any permanent care orders granted in 2017-18. Territory Families recognises barriers to permanent care orders and is streamlining processes to apply for a permanent care order and improving our support to permanent carers. To this end, four permanent care orders are currently in progress.

Safe and stable placements are critical to producing good outcomes for children in care. Placement stability is supported through placement matching, responsive case management, collaboration with carers and responding to a child's changing needs.

In 2017-18, 69 per cent (735) of all children in care had three or fewer placements over their time in care. Thirty-three per cent (350) were still in their initial placement, and 54 of these had been in care for more than five years. In comparison, six per cent (58) of children in care have had more than 10 placements, and 41 of these children have been in care for more than five years.

FOSTER AND KINSHIP CARE

Of all children in care at 30 June 2018, 48 per cent (511) were in foster and kinship care households. This is 31 more than at 30 June 2017. Of all children in care 34 per cent (358) were placed in purchased home-based care. Of all children in care 11 per cent (119) of children were placed in residential care.

TABLE 4. CHILDREN IN CARE BY PLACEMENT CATEGORY AT 30 JUNE

Placement Category	2013	2014	2015	2016	2017	2018
Foster Care	230	255	270	256	259	288
Kinship Care	184	232	213	235	221	223
Purchased Home Based Care	203	257	326	324	364	358
Residential Care	78	99	97	111	115	119
Other Care Types	53	75	92	94	90	73
Total	748	918	998	1,020	1,049	1,061

Territory Families continued to record and respond to concerns about the safety of children in care through the formal process introduced in 2014 as a result of legislative amendments. Throughout the year, Territory Families recorded 553 concerns alleging that a child in care had been harmed, and substantiated 78 matters.

In these cases, remedial steps were taken and the Children's Commissioner informed. Data on substantiated harm of a child in care may vary between this report and the Office of the Children's Commissioner's Annual Report, as the Office conducts its own investigation and inquiries.

ADOPTIONS

Adoptions in the Northern Territory are subject to the *Adoption of Children Act 1994*. In March 2018, the Act was amended to provide same-sex couples and couples in de facto relationships the opportunity to apply to become adoptive parents. Further review of the Act is expected in 2019.

In 2017–18, Territory Families finalised eight more adoptions than the previous year (15 adoptions in total).

The Northern Territory has adoption arrangements with China, Hong Kong, South Korea, the Philippines, Lithuania, Thailand, Taiwan and Columbia. While it can be challenging for prospective adoptive parents to meet overseas countries' criteria, more overseas adoptions have been finalised in the Northern Territory than local adoptions.

YOUTH JUSTICE

During 2017–18, Territory Families made significant improvements to services provided to young people in contact with the youth justice system. This included establishing new 24-hour, seven days per week Bail Support Programs in Alice Springs and Darwin, a successful transfer of parole and probation functions from the Department of Attorney-General and Justice (Corrections) to Territory Families, the expansion of victim-offender conferencing services, delivery of four successful Operation Flinders camps for young people at risk of entering the justice system, and significant outcomes achieved through investing in youth outreach and re-engagement services.

As part of the Northern Territory Government's investment in Youth Diversion for Better Youth Justice Outcomes, in 2017–18, Territory Families invested:

- \$8.05 million to support Youth Outreach and Re-engagement
- \$4.95 million for youth diversion including boot camps
- \$4.86 million for bail support programs
- \$0.42 million to establish a legislative framework for the development of a contemporary youth justice and rehabilitation system, including an independent oversight mechanism.

These programs and services were critical contributing elements to the ongoing reform of the youth justice system in the Northern Territory. On 20 April 2018, a further \$9.9 million over four years was committed as part of the \$229.6 million invested in the Safe, Thriving and Connected Implementation Plan.

Cultural healing for a child in detention

In 2017, a smoking ceremony provided relief from nightmares and led to improved behaviour for a young person in detention.

The need for the ceremony was identified through a trusting relationship built between the young person and Territory Families support staff. The family was elated that this service was provided to the child in a respectful and appropriate manner.

Overall, the process was a very positive movement in the right direction to having culturally inclusive practices weaved into case management to support meeting a young person's health, wellbeing and cultural needs.



In 2017–18, \$3.6 million was allocated to 12 non-government organisations to provide youth diversion programs in 60 locations in the Northern Territory.

This includes \$0.60 million for the provision of a court-referred youth conferencing service delivered by Jesuit Social Services.

Youth diversion program activities include reintegration support, after-custody and pre-court youth diversion case management services, and individual interventions, including youth justice conferences.

These service providers completed 216 pre-court diversionary conferences (69 victim-offender conferences and 147 family group conferences); and Jesuit Social Services delivered 46 court-referred victim offender conferences, between 1 July 2017 and 30 June 2018.

TABLE 5. YOUTH JUSTICE KEY INDICATORS

	2013-14	2014-15	2015-16	2016-17	2017-18	2017-18 Budget ¹
Number of young people completing a restorative justice conference and agreement	-	-	-	25	262	150
Proportion of youth successfully completing community-based orders	59%	51%	51%	60%	68%	223
Number of youth receptions into a youth detention facility	468	462	530	519	393	570
Daily average number of young people in detention	48	42	49	37	39	52
Proportion of daily average detention population who are Aboriginal	-	-	-	-	97%	-
Proportion of daily average detention population who were on remand	-	-	-	75%	71%	-
Number of young people with a youth diversion case management plan	-	-	-	-	365	300
Number of referrals to a restorative justice conference	-	-	-	-	262	200

Youth Justice Advisory Committee goes regional

Territory Families has continued its commitment to an informed youth justice system that works following a meeting of the Youth Justice Advisory Committee held in Nhulunbuy.

The committee guides how government applies the Youth Justice Act and provides an increased focus on improving the effectiveness of the youth justice system in the Northern Territory, particularly with respect to crime prevention initiatives and rehabilitating young offenders.

The 12-person committee is made up of community and regional members, including non-government representatives, and provides a voice for young people and independent advice about youth justice matters.

The committee informs the Minister for Territory Families about issues affecting youth justice, including the planning, development and implementation of youth policies and programs. It also collects and analyses information about youth issues and policies and informs the Minister accordingly.

The committee meetings allow members to play a pivotal role in informing Government to provide culturally responsive, localised approaches that support the needs of vulnerable young people or those already in the youth justice system. The committee met six times in 2017–18.



1. Budget is included only where the key deliverables were included in the 2017–18 Budget papers

YOUTH SERVICES

Through the Office of Youth Affairs, Territory Families funds and contributes to the regional development and local coordination of early intervention and prevention activities and after-hours youth services targeting vulnerable young people aged 10–17. In 2017–18, a total of \$3.5 million in grant funding was distributed in the main regional centres of the Northern Territory.

This funding supported youth centre programs, school holiday programs, recreation and educational activities, case management, young parenting programs, improved coordination of youth services and collaborative service delivery across agencies. Most activities were targeted at all young people, with specific capacity to enhance access to support services for vulnerable young people. Youth services funding gives families greater support during peak periods, such as school holidays when young people may engage in antisocial behaviours and be more at risk.

Funding in 2017–18 came from several initiatives, including the election commitment to improve after-hours youth services in Alice Springs and Tennant Creek and the Regional Youth Services Funding program 2014–18.

In 2017–18, Territory Families worked in new ways to co-design and deliver improved youth services across the NT, including:

- trialling enhanced coordination of youth sector activities including:
 - diversifying in the range of providers and type of holiday programs funded
 - integrating transport home into service arrangements
 - enhancing variety and promotion of school holiday events across the Northern Territory.
- delivering a program of Youth Services Innovation Grants for activities with linked support services in Alice Springs and in Palmerston

- establishing Regional Youth Program Coordinators in Alice Springs, Palmerston and Tennant Creek working locally to coordinate services and ensure activities deliver to need. Two of these roles are co-located in the Department of the Chief Minister as part of the regional network function
- developing the Regional Youth Services Framework, to guide Government's investment in youth services that are underpinned by coordination, collaboration and local decision-making
- establishing an on-going Regional Youth Services Program that is funded to provide:
 - five-year funding of core youth services in Alice Springs and Tennant Creek
 - funding to increase the Regional Youth Program Coordinators network with future funding to be directed to new coordinators in Katherine and Darwin, with an emphasis on the Northern suburbs
 - to enhance the delivery of youth services and activity programs across the Northern Territory.

New models of core after-hours youth service delivery were developed with government and non-government agencies and organisations in Alice Springs and Tennant Creek. In Alice Springs, an open grant round resulted in two core services recommended for \$1.5 million in funding to commence 1 July 2018. In Tennant Creek, coordinated and collaborative service delivery options for the core service have been strengthened and supported.



YOUTH OUTREACH AND RE-ENGAGEMENT

Territory Families' Youth Outreach and Re-engagement Teams (YORET) are based across the Territory and are focusing on building strong relationships and identifying gaps across services that support young people and their families to navigate the youth justice system.

Youth Outreach and Re-engagement Officers (YOREOs) within these teams act in the best interests of young people, focusing on early intervention and prevention, taking a proactive outreach to reduce antisocial and offending behaviours. A clearly articulated referral, screening, assessment and service prioritisation process is utilised to ensure young people have access to a level of service that will meet their needs and goals.

On 5 January 2018, the transfer of parole and probation functions from Department of Attorney General and Justice to Territory Families came into effect, significantly refocusing the services delivered by the YORET.

YOREOs adopt a case management approach focused on improving outcomes for young people who are at risk of offending or are offending. This includes an integrated approach to developing and implementing individual case plans to address the young person's needs; the agreed actions and responsibilities of the young person and their family; and other services and programs to coordinate effective interventions.

Case management is designed to:

- be strengths-based and trauma-informed
- be a collaboration between YOREOs and other government agencies and non-government service providers
- engage with the young person and their family to encourage shared decision making and responsibility
- be responsive to the cultural background of the young person and their relationships with family and their community
- incorporate clinically assessed needs and programs
- match a young person's assessed criminogenic needs/risk assessments with appropriate interventions and intensity of service.

At 30 June 2018, there were 53 staff in the YORET based across Palmerston, Alice Springs, Katherine, Tennant Creek, Groote Eylandt and Nhulunbuy.

Twelve senior YOREOs were based across the regions to case manage young people on statutory orders. At 30 June 2018, YORETs supported 142 youth and families, and senior YOREOs had 165 youth on active community-based supervision orders. Assessments and pre-sentence reports were being prepared for a further 12 youth.

From 1 July 2017 to 30 June 2018, YORET had more than 250 active clients, resulting in more than 5000 interactions with young people and their families. It had 820 interactions with key stakeholders.

Youth case managed by Territory Families YORETs include youth in the Bail Support Program. Those that are eligible to do driver training are referred for driving lessons and driver education. Territory Families is working with the Department of Transport to deliver road safety training for identified young people who are in or at risk of entering the youth justice system.



Katherine YORET space opens

YORET (Youth Outreach and Re-engagement Team) centres have been established across the NT.

The Katherine YORET centre was officially opened in April 2018 following extensive work to refurbish and create a space suitable to the team's needs. Located near Katherine High School, the centre has a team of six operational staff and provides space for program delivery, outdoor activities and two dedicated youth engagement spaces.

The youth engagement space offers a place for youth to connect, do their homework, play table tennis and other activities, and engage with YOREOs after school hours. The teams identify and work with young people who are at risk of entering the youth justice system and their families by providing support and interventions that meet each individual's needs.

Bail Support Progress

Jimmy* resided at a Saltbush Bail Support centre for four months in 2017-18 and developed extensive friendships with other young people and staff at the facility in his time there. Jimmy was able to participate in the future stars program which helped him to develop knowledge and skills to assist gaining future employment opportunities.

This program helped Jimmy create a resume and think about his future. Jimmy displayed exceptional talent in art and drawing and Saltbush staff were able to discuss the possibility of further development in this area and encouraged Jimmy to talk to his family when he returns to country.

Jimmy was supported to draw stories related to his culture. Jimmy enjoyed cooking programs and learnt to cook his own lunch. Staff reported that Jimmy spent lots of time in the backyard playing with and caring for the chickens and hunting down the eggs, which were always well hidden!

Jimmy developed the ability to make his own decisions even when it meant he was going against what other young people at the facility thought, showing great strength of character. Jimmy attended school daily and received good marks in his end of semester report, and has now returned to his community and is doing well. *not his real name.



Alternatives to detention

In 2017-18, \$4.86 million was allocated to Bail Support Programs in Darwin and Alice Springs; \$2.94 million in Darwin and \$1.93 million in Alice Springs. Services provide support to youth to enable them to successfully meet their bail conditions. Youth bail support services provide an alternative to pre-court remand in police watch houses or youth detention centres, and will be used as a through-care support system for young people leaving detention, where they are subject to bail conditions.

Young people aged 10-17 years can access bail support accommodation, bail supervision and the bail support line. We are also focused on improving bail accountability by providing the support and supervision that young people need to meet their bail conditions.

The bail support service accommodation services provides for up to 12 young males each in Alice Springs and Darwin, with some capacity to also accept young females in Darwin, where it is safe to do so. Territory Families has also established a Youth Bail Support Accommodation service for up to four young females in Alice Springs in partnership with the Alice Springs Youth Accommodation and Support Services.

If a young person breaches their bail a Senior YOREO from Territory Families will work with the young person to develop appropriate interventions and strategies for meeting their bail conditions.

Territory Families recruited two Bail Support Clinicians to provide clinical oversight, guide case management and provide trauma-informed, therapeutic interventions while young people are engaged with the bail support accommodation services. The Senior Bail Support Practitioner in Darwin commenced in February 2018, and the Alice Springs Practitioner commenced in March 2018.

As at 30 June 2018, the Saltbush service in Alice Springs had 22 young people bailed to their accommodation with 13 of those young people successfully adhering to their bail conditions. The Saltbush Centre Darwin has had 22 young people bailed to their accommodation with seven of those young people adhering to their bail conditions. The Alice Springs Youth Accommodation and Support Service had 22 young people bailed to their bail support accommodation with 18 of those people successfully adhering to their bail conditions.

In 2017-18, the youth bail support line (1800 BAILED) has been established to ensure referral enquiries can be received 24/7, 365 days per year from NT Police, Court and legal service providers. The line is operated by Saltbush Social Enterprises.

TABLE 6. BAIL SUPPORT ACCOMMODATION

Facility	Region	Commenced	Male	Unique Individuals		Bed Nights
				Female	Total	
ASYASS	Alice Springs	Aug-17	6	16	22	566
Saltbush	Alice Springs	Jan-18	22	0	22	321
Saltbush	Darwin	Jan-18	21	1	22	768
Total			49	17	66	1,655

Since 5 January to 30 June 2018, 48 young people were subject to Electronic Monitoring Device Court Orders. In this time 31 young people have breached their Electronic Monitoring condition. Breaches include strap tamper (removing the device from the ankle), committing further offences and charge by police (reoffending) and leaving their place of residence and not being located.

If a young person breaches these conditions Territory Families is notified and a Senior YOREO will work with the young person to make sure appropriate levels of accountability and support strategies are in place to meet their bail conditions.

The proportion of youth successfully completing community based orders has increased from 60 per cent in 2016-17 to 68 per cent in 2017-18.

Operation Flinders trek to transform

Operation Flinders takes small groups of troubled young people on a 100 kilometre trek through the rugged Flinders Ranges of South Australia and helps to rebuild their confidence and people skills in a pro-social, yet challenging environment.

Territory Families funds the program which is delivered in partnership, to help teenagers steer clear of the juvenile justice system and make good life decisions. The eight-day exercise is preceded by a two month support program and followed up by three months of support and mentoring through the YORET.

Operation Flinders wilderness camps is an early intervention program designed to keep young people out of detention and deliver better outcomes for them, their families and the community.

In 2017-18, Territory Families funded Operation Flinders to run four eight-day wilderness camps for a maximum of 10 young people each time.



Youth Bail Support Clinicians

The Safe, Thriving and Connected Implementation Plan recognised a need for improved bail support programs to keep children out of detention and improve outcomes for young people.

To support young people to comply with their bail conditions, Territory Families has recruited two Senior Bail Support Clinicians based in Darwin and Alice Springs respectively. These clinicians will provide clinical oversight, guide case management and provide therapeutic support to young people engaged in bail support accommodation services.

The Senior Bail Support Clinicians join the Youth Justice Clinical Services Team and play an important role in connecting with young people in the provision of collaborative and integrated through-care services designed to keep young people out of the youth justice system.

YOUTH DETENTION

Territory Families is undertaking extensive reform of youth detention, in response to the recommendations made by the Royal Commission into the Protection and Detention of Children in the Northern Territory.

An operating model that better considers the needs of young people in detention is being developed. In 2017-18, Youth Justice Officer roles were upgraded to Administrative Officer 4 level, training programs were renewed and a recruitment process to fill an additional 23 new positions was undertaken. The new training program was designed to include a Certificate IV in Youth Justice as well as the introduction of the Australian Childhood Foundation's Trauma Informed and Strength Based approach and Restorative Practice training which supports a restorative model of care.

It is expected these changes, along with extensive policy renewal to support legislative reform, will lead to better quality of care and outcomes for young people in detention and further reduction in reportable incidents, as youth justice staff become better equipped to manage the complex needs of the young people they are working with.

In 2017-18, work to establish a new Treatment Services Directorate was undertaken to provide specialist assessments and interventions for young people in detention. This service will coordinate internal and external stakeholders to ensure young people's safety, wellbeing and individual rehabilitation requirements are addressed.

'Fix and Make Safe' works commenced at Don Dale Youth Detention Centre in Darwin and Alice Springs Youth Detention Centre. Alice Springs works included the establishment of new and separate education and female accommodation facilities to improve safety and security for staff and detainees. Works in Darwin included improvements to the fire systems and the amenity of the facilities, and works to better manage accommodation demand.

In 2017-18 the Northern Territory Government committed \$70 million to construct replacement Youth Detention facilities at Darwin and Alice Springs. Territory Families is working with the Department of Infrastructure Planning and Logistics to complete the process that identifies and confirms the preferred site for each of the new centres.

In April and May 2018, a series of visioning workshops were held in Darwin and Alice Springs to obtain input from key stakeholders about their vision for the programs to be run in the new centres. Over 100 participants attended the four workshops which were facilitated by Mark Ryan an internationally recognised expert in the design of Youth facilities.

The workshops identified five key themes to be addressed through the design process:

- safety and security
- relationship-based care
- trauma informed care
- cultural awareness
- operational change

The Northern Territory has the highest proportion of Aboriginal young people in detention in Australia. In 2017-18, 97 per cent of the daily average youth detention population was Aboriginal, an increase of one per cent from the previous year. Territory Families is committed to reforming the youth justice system to break the cycle of offending through the delivery of evidence based rehabilitation and diversion programs.

In 2017-18 the daily average of young people in detention was 39. This is a decrease on 2016-17 of two and a significant reduction from 2015-16 when the daily average was 49.

There were 393 receptions into youth detention which is 126 less than 2016-17 (519). The reduction can be attributed to additional funding for evidence based alternatives, such as bail support, youth community justice improvements and electronic monitoring of youth offenders. These measures hold young people accountable, change behaviour, and reduce the number of youth in detention, particularly those held on remand.

In 2017-18 Red Cross were funded \$89,648 by Territory Families to maintain a Register of Appropriate Support Persons (RASP). Volunteers on the register support young people in police custody during interview and charging when other responsible adults/parents/carers/lawyer/case manager is not available. Volunteers ensure that young people's rights are upheld and that they are treated fairly.

DOMESTIC VIOLENCE

The Northern Territory has the highest rate of domestic and family violence in Australia. During 2017-18, Territory Families and our non-government service providers provided crisis accommodation services to 3,405 clients experiencing or affected by domestic and family violence. Thirty per cent of child protection notifications made in 2017-18 were associated with domestic and family violence.

Across the Northern Territory, Territory Families funds 36 crisis accommodation services and specialist counselling and outreach services. During 2017-18, we provided \$24.8 million to 17 non-government organisations for domestic violence programs and services throughout the Northern Territory. This included safe accommodation services for women and their children escaping domestic, family and sexual violence as well as outreach services delivering crisis, advocacy and case management support to women and their children. Other funded services include specialist children's services operated by Darwin Aboriginal and Islander Women's Shelter and Dawn House. Territory Families also funds Tangyentere Council to deliver men's outreach and referral services and men's behaviour change programs designed to respond to and reduce domestic violence.

Territory Families directly operates 13 safe houses for women and children in remote communities. These provide safe and short-term respite in the community and employment for local women. Territory Families is investing \$6 million to support the Alice Springs Women's Shelter to design and develop a new women's shelter in Alice Springs and a women's safe space in Galiwin'ku.



TABLE 7. CRISIS AND FAMILY VIOLENCE SERVICES

	2013-14	2014-15	2015-16	2016-17	2017-18	2017- 18
Key Deliverables	Actual	Actual	Actual	Actual	Actual	Budget ¹
DOMESTIC VIOLENCE						
Number of clients provided with crisis accommodation services ²	4,627	4,145	4,762	5,768	3,405	5,500
Proportion of child protection notifications associated with domestic and family violence	-	-	-	32%	30%	-
Number of non-government services funded to reduce domestic, family and sexual violence	-	-	-	37	36	40
Number of available bed nights in women's safe houses	-	-	-	97,500	97,500	97,500

1. Budget is included only where the key deliverables were included in the 2017-18 Budget papers

2. 2017-18 figures for crisis accommodation services apply to services delivered from 1 July to 31 December 2017

PARTNER TO EMPOWER CHANGE

Partnerships are key to achieving the agency's vision and mission, and should clearly articulate a need to collectively share responsibilities across society and communities to affect genuine, lasting and positive change.

This will be achieved through collaboration with other Government agencies, non-government organisations and the wider community to design and develop informed best-practice service and programs.

To achieve our strategy, Territory Families recognises the need to:

- expand collaborative partnerships and build better relationships to provide coordinated services
- respect, support and provide assistance to our partners, including volunteer carers
- co-design and implement quality approaches to deliver locally informed and effective programs and services
- build and nurture stronger relationships with communities and families to ensure all children are raised in a nurturing and caring environment
- invest in and support our partners to build capacity and strengthen service delivery
- be transparent and accountable, sharing information to build robust support around families
- expand our knowledge and appreciation of Aboriginal culture, particularly principles connected with community and family
- empower communities to break the cycle of domestic, family and sexual violence.



ENGAGING WITH OUR STAKEHOLDERS AND COMMUNITIES

Territory Families works with non-government, peak social service and Aboriginal controlled organisations and peak bodies, including through the formal secondment of Territory Families staff.

Territory Families has eight staff seconded to non-government organisations, including to the National Association for the Prevention of Child Abuse and Neglect (NAPCAN) AMSANT through the Aboriginal Peak Organisations Northern Territory (APONT), Relationships

Australia, Tangentyere Council Inc, the Council on the Ageing Northern Territory, Foster and Kinship Carers Association NT Inc and two staff at Anyinginyi Health Aboriginal Corporation

In March 2018, Territory Families commenced a Kinship Care and Family Finding Project with Tangentyere Council and the Department of Housing and Community Development. The Project is aimed at identifying kinship networks and Aboriginal foster carers for children in care of Territory Families. A staff member from Territory Families Carer Services was co-located to Tangentyere Council for the duration of the project.

Partnership with Tangentyere Council

Tangentyere Council is one of four providers funded by Territory Families to deliver the Intensive Family Preservation Service (IFPS), and the only Aboriginal provider of this service. In 2018, Territory Families has worked to realign the IFPS through new contract conditions to support the provision of earlier intervention and more holistic family support in line with the broader Family Support reform.

Throughout this process, Tangentyere has partnered closely with Territory Families to implement these changes and has demonstrated their support for the new direction of family support services towards earlier support for families. Tangentyere has also been an engaged participant in Territory Families consultations relating to early intervention and prevention and family support reforms to date.

CARERS

Territory Families worked on strengthening its relationships with and support for foster and kinship carers during the year, following the launch of the Foster and Kinship Carer Charter of Rights launch in June 2017. Foster and Kinship Carers Association of Northern

Territory (FKCANT) partnered with Territory Families, including through remote community recruitment and information sessions at Carer Morning Teas. Engagement by Territory Families with FKCANT occurs regularly, including through monthly meetings to collaborate on events for carers, children and families and to address issues raised by carers.

Foster and Kinship Carers Award

The 2017 Northern Territory Foster and Kinship Carer Excellence Awards were presented during National Children's Week from 21 to 29 October 2017, with ceremonies being held in Darwin, Nhulunbuy, Katherine and Alice Springs.

The Foster and Kinship Carers awards recognise contributions from foster and kinship carers and their families as well as Territory Families staff. The 2017 award presentations marked the seventh time the awards have been held, with 133 foster and kinship carers from across the NT nominated for their outstanding work.

Awards were presented to 32 people, with another 40 recognised with highly commended awards. The awards were a joint effort between Territory Families, Foster Carers Association NT and CREATE foundation.



DOMESTIC VIOLENCE

Territory Families invested \$29 million in 2017-18 in the prevention and reduction of domestic, family and sexual violence in the Northern Territory.

The Domestic, Family and Sexual Violence Reduction Framework 2018-2028 Safe, Respected and Free from Violence identifies five outcome areas to support community change to occur:

Outcome 1: Domestic, family and sexual violence is prevented and not tolerated.

Outcome 2: Territorians at risk of experiencing violence are identified early and provided with effective interventions.

Outcome 3: People experiencing domestic, family and sexual violence are protected and helped to recover and thrive.

Outcome 4: Perpetrators are held accountable and connected early to responses that change their behaviours and reduce the violence.

Outcome 5: Legislation, police and funding models enable a responsive, high quality and accountable service system.

Territory Families has consulted with key community organisations, non-government sector partners and government agencies to strengthen prevention and early intervention.

Establishing the Galiwin'ku Women's Safe Space remains a priority for Territory Families, with suitable land identified and secured. Our collaboration with the Galiwin'ku Women's Space Inc is enabling the progression of the service model, and expertise from the Department of Infrastructure, Planning and Logistics is progressing the infrastructure establishment.

The investment to redevelop the Alice Springs Women's Shelter is another priority for Territory Families, with an initial allocation of \$3 million in 2017-18 to fund the first stage of the redevelopment plan. It is intended to provide a 30-bed facility that will give better accommodation flexibility for women and children escaping violence.

Speaking out against family violence 2018

The Aboriginal Family Violence Policing Conference held in Yirrkala in June focused on partnerships and engagement with Aboriginal people to prevent domestic and family violence.

Jane Lloyd, Principal Advisor, Office of Domestic, Family and Sexual Violence Reduction showcased the Domestic, Family and Sexual Violence Reduction Framework which outlines the need for a joint effort to achieve a reduction in community violence.

Erin Quinlan, Manager of the Arnhem Office talked about the impact of violence in the East Arnhem region and discussed the Whole-of-Government approach to stopping violence.

More than 120 Police, Government and service provider representatives from across Australia attended the unique, outdoor conference overlooking the Gove Peninsula.



WORKING COLLABORATIVELY

Territory Families values its partnership with the non-government sector and is providing stability to our partners through the delivery of five year funding agreements. In the 2017-18 financial year, agreements were reached with APONT, CREATE, FKCANT and NAPCAN.

Additional investment through the dual pathways funding has allowed new investment in non-government organisations to deliver family support services:

- Additional five year commitments for:
 - the Darwin Fun Bus
 - the Nhulunbuy Toy Library
 - the Darwin Toy Library
 - the Palmerston Grow Well, Live Well collective-impact project for families in Palmerston
- funding the Aboriginal Medical Services Alliance Northern Territory (AMSANT) to commence an Aboriginal early intervention family support service in Darwin
- the extension of the Pandanus Project which provides child birth education and post-natal support to young parents
- the extension of the YWCA Parenting Support Program which provides education, case management and parenting support to young parents
- extension of services in Alice Springs through Relationships Australia.

On behalf of Territory Families the Menzies School of Health Research is conducting early intervention research and is producing an evaluation framework for family support services. The Australian Childhood Foundation is assisting to create a risk assessment tool for use in the family support referral centre.

Five year funding agreements

The Northern Territory Government is committed to five year funding agreements with service providers.

Territory Families has been working hard to negotiate terms so 45 non-government organisations and Aboriginal-controlled partner organisations can be transitioned to new five year funding agreements.

Moving our contracts and grant arrangements to five year terms gives certainty to our partner organisations and enables long-term strategic planning to take place.

One successful example is the Create Foundation. Create is recognised as the peak body providing out-of-home care services including kinship care, foster care and residential care. Create is focused on transition from care and have a network of care leavers that children currently in care can call on.

The agreement provides the opportunity for one care leaver who identifies as Aboriginal to be employed with Create each year to assist the Create Club to be more widely accessed. Create are also developing new digital tools that help plan, manage and assess leaving care.

Cross-government partnerships

Children and Families Standing Committee

The Chief Executive Officer of Territory Families, Ken Davies, is Chair of the Children and Families Standing Committee. This committee is made up of the chief executives of relevant agencies tasked with working together in areas of social policy to promote closer collaboration. Members are Chief Executive Officers of the departments of Health, Education, Housing and Community Development, Attorney-General and Justice, Northern Territory Police Fire and Emergency Services, Treasury and Finance, and the Department of Chief Minister.

The Reform Management Office, responsible for coordinating the whole of government implementation of Safe, Thriving and Connected: Generational Change for Children and Families, reports directly to the Children and Families Standing Committee.

The Children and Families Standing Committee provides advice to Cabinet, the Children's Sub-committee of Cabinet and the Chief Executive Coordination Committee. This advice relates to policies and projects aimed at improving services for Territory children and families.

The committee met 12 times during 2016-17 and 19 times during 2017-18. Its 2017-18 key priorities included:

- overseeing the reform of the child protection and youth justice systems
- overseeing the development of the early childhood plan, Starting Early for a Better Future
- establishing the Cross Over Families Project, which will assist agencies to work collaboratively to ensure a continuum of service delivery, to those young people and their families involved with the child protection and youth justice systems
- collaboration relating to data reporting and intelligence including the Territory Intelligence and Coordination Centre and the replacement Children and Families information technology system
- operational coordination relating to volatile substance abuse and regional agency coordinator with reference to Tennant Creek and Alice Springs
- providing cross agency input into key agency strategic policy such as the:
 - Child and Adolescent Health Plan
 - Family Enhanced Support Services
 - Domestic, Family and Sexual Violence Reduction Strategy 2018-2028
 - Northern Territory Homelessness Strategy and Five Year Action Plan 2018-23.

Children and Families Secretaries

Throughout 2017-18, the Chief Executive Officer participated in the national Children and Families Secretaries (CAFS) group which considers matters of mutual importance relating to child safety and protection, and family wellbeing. All state and territory jurisdictions and the Commonwealth are members of the group, with a secretariat rotating yearly among states and territories.

CAFS maintains an annual work plan, determining key projects requiring national collaboration and enabling different jurisdictions to work strategically together on innovative policy approaches including work arising from the action plans under the National Framework for Protecting Australia's Children.

The group met in Perth in November 2017 and in Melbourne in March 2018. The March meeting was dedicated to preparing for initial jurisdictional responses to the final report of the Royal Commission into Institutional Responses to Child Sexual Abuse. A number of matters were also progressed as out of session items.



Community Services Ministers' Forum

CAFS provides executive support and reports to the national Community Services Ministers' Forum, which is chaired by the federal Minister for Social Services. The Minister for Territory Families represents the Northern Territory.

The forums agreed priorities for the year focused on progressing work on:

- improving outcomes for Aboriginal and Torres Strait Islander children at risk of entering or in child protection systems
- improving prevention and early intervention responses through joint service planning
- enhancing placement stability for children in out-of-home-care
- improving organisations' and governments' ability to keep children and young people safe, in recognition of Royal Commission recommendations.

The forum met twice during the year, in Darwin in August 2017 and in Sydney in June 2018, with communiques released to the public on the same day.

Minister Wakefield hosted the Darwin meeting on 25 August 2017.

Additional pre-forum activities were organised by Territory Families on 24 August 2017 to showcase examples of collaborative service provision. Participants travelled to Wurrumiyanga on the Tiwi Islands to view effective cross-government coordination by government or undertook a concurrent Darwin-based activity incorporating an early childhood development data linkage research presentation at Charles Darwin University by the Menzies School of Health Research, followed by a service visit to CatholicCare at Malak. Feedback from ministers and their staff showed the visits were of great interest.



ENCOURAGE AND CELEBRATE INCLUSIVE, DIVERSE AND CONNECTED COMMUNITIES

A key role of Territory Families is to improve and enhance the lives of all Territorians through the active support and engagement of community members in events, activities and campaigns that promote inclusion and positive wellbeing.

Territory Families aims to:

- promote, support and celebrate community harmony and diversity through a range of programs
 - support increased social inclusion and participation for groups at risk of social isolation and exclusion, which includes coordinating services to assist senior Territorians suffering from elder abuse and ensuring the voices of children in care and the youth justice system are being heard
 - develop programs, strategies and services to further engage Territorians in the community
- promote gender equity and diversity to value the contributions of all Territorians
 - improve programs and initiatives that attract and keep people in the Northern Territory, which includes investigation into how multicultural communities can contribute to business, trade and economic growth.



Multicultural affairs

Through the Office of Multicultural Affairs, Territory Families enables the multicultural community and other community groups to be celebrated, socially connected and active participants in their community through events, activities and programs.

The Office coordinates activities across Government for the multicultural community, develops initiatives that promote multicultural participation in the community, facilitates the contribution of multicultural groups and stakeholders to input into Government decision making and address issues affecting the multicultural community. The Office also develops and implements strategic policy relating to multicultural affairs and provides free assessments for overseas qualifications.

The Office of Multicultural Affairs administers funding to non-government organisations and multicultural community associations to support projects to enhance multiculturalism in the Northern Territory. This funding is delivered through a range of grant programs including the Multicultural Grants Program, Harmony Grants, Multicultural Community Facilities Grants, and Quick Response Grants. In 2017-18 Territory Families supported 123 multicultural community events by providing \$1.72 million in funding.

Grants have been provided for a range of activities and events in Darwin, Palmerston, Alice Springs, Groote Eylandt and Katherine, including:

- harmony events in schools and community organisations, cultural celebrations, participation in the Darwin Waterfront Harmony Soiree as well as the Big Day Out in Alice Springs event
- the upgrade and maintenance of multicultural community facilities, as well as support for the shared use of these premises, with other community organisations

- projects to support a pre-employment program for migrants in Darwin and Alice Springs
- On-going operational funding to the Multicultural Council of the Northern Territory and Multicultural Community Services of Central Australia to support the provision of services to migrants and the multicultural community in Darwin and Alice Springs.

The Charles See Kee Leadership Scholarship provides assistance to students who had resettled in Australia as a humanitarian refugee entrant to undertake study to enhance their employment, and leadership outcomes. The Scholarship is managed by Charles Darwin University (CDU) and funded through the Office of Multicultural Affairs grants program. There were four scholarship recipients in 2018.



2018 Harmony Soiree

In partnership with the Multicultural Council of the Northern Territory, Darwin Waterfront Corporation and Darwin Community Arts, the Office organised the annual Darwin Waterfront Harmony Soiree on 26 May 2018. This was the seventh annual Harmony Soiree held to promote and celebrate Darwin's multicultural community. The annual free, vibrant and colourful festival, showcases the rich multicultural diversity of Darwin through a range of interactive cultural activities, vibrant performances and food from around the world.

About 4000 people attended the event this year, with 21 community stalls, 34 performances involving 300 individuals and seven food stalls on offer. Part of the Soiree tradition is for creative and handmade decorated lanterns to be released onto the lagoon followed by a spectacular fireworks finale.

The 2018 NT Youth Round Table Members attended the Harmony Soiree to join in and assist with celebrations. Round Table Members decorated floating lanterns and enjoyed the lantern parade and release into the lagoon.

The Office of Multicultural Affairs supports the Minister's Advisory Council on Multicultural Affairs (MACMA), which provides high level and strategic advice from the community to government on matters relating to multicultural affairs. The Council met twice this year. The two working groups that were established under MACMA have delivered initiatives on skills and employment and community education for migrants and the multicultural community.

New programs and projects funded through the Office of Multicultural Affairs included:

- a pre-employment program for migrants in Darwin and Alice Springs jointly funded by Territory Families and Department of Trade, Business and Innovation. The contribution from Territory Families for this project was \$50,000
- a community engagement program to promote healthy relationships was supported with funding of \$40,000
- the Northern Institute of Charles Darwin University was funded \$16,871 to update the demography of our multicultural communities from the 2016 Census data
- the People of the Northern Territory, A statistical profile from 2016 Census has been presented in the form of three workbooks and includes information on overseas birthplaces, languages, religions as well as age and gender profiles. Funding of \$17,753 was provided for key demographic findings on the multicultural population to be presented in Darwin and Alice Springs and the Northern Institute to update the information for migrants looking for work in the Northern Territory. The publication provides information to migrants on employment related support services and assists them to understand the various aspects of working in Australia.

The Office participates in a range of stakeholder forums, including the national Senior Official Settlement Outcomes Group, the Refugee Support Network, Northern Territory International Engagement Coordination Group and Overseas Qualifications Network.



YOUTH AFFAIRS

The Office of Youth Affairs provides a whole-of-government approach to policy priorities for young people aged 12 to 25 years in the Northern Territory.

The Office supports initiatives that improve young Territorians' personal wellbeing, promotes their positive achievements and assists them to reach their goals. In addition, the office supports events and activities that provide positive recreational and developmental opportunities for young Territorians and develops effective communication links between young people, government and the wider community.

The Office of Youth Affairs administered \$235,610 in grants and sponsorship through the Youth Engagement Grant Program for activities that empower, educate and entertain young people across the Territory. In 2017-18, this included supporting 142 events and activities across the Territory during school holidays and Northern Territory Youth Week.

The Office of Youth Affairs also provided grants to 104 individuals or organisations including:

- Youth Vibe Holiday grants of up to \$2,000 to fund activities during school holidays
- Quick Response grants of up to \$500 for individuals and \$2000 for organisations to support youth participation, engagement and development
- National Youth Week grants of up to \$3,000 for

activities during National Youth Week in April 2018

- Territory Families also supported the Northern Territory Youth Achiever Awards, Northern Territory Youth Week and the Northern Territory Youth Round Table by providing \$12,820 in funding.

The Office of Youth Affairs coordinates Northern Territory Youth Week, a popular 10 day campaign to celebrate young people in the Territory. After 18 years of Federal support, National Youth Week funding was discontinued effective 30 June 2017. Due to overwhelming community and sector support for Youth Week as a fun and inclusive event for young people, Territory Families committed to fund Northern Territory Youth Week (NT Youth Week) for 2018.

The Northern Territory Youth Round Table, is a direct communication channel between young Territorians and the Northern Territory Government and is coordinated by the Office of Youth Affairs. Members of the Round Table are aged 15 to 25 and represent the geographic, cultural and ethnic diversity of the Northern Territory.

In 2017, 16 members met four times and presented projects to the Northern Territory Government on narratives surrounding young people of the Northern Territory, bridging cultural divides, and supporting young people to develop critical enterprise skills. Seventeen Round Table members were recruited in 2018 and will present to Government in December.



TABLE 8. KEY DELIVERABLES FOR COMMUNITY ENGAGEMENT

	2016-17	2017-18	2017- 18
Key Deliverables	Actual	Actual	Budget ¹
COMMUNITY ENGAGEMENT AND PROGRAMS			
Number of community events for young Territorians supported	146	142	140
Number of multicultural community events supported	109	123	100
Number of initiatives to enhance gender equity and diversity supported	29	71	35

NT Youth Week 2018

Almost 300 events were held across the Northern Territory as part of NT Youth Week 2018.

Regional events included 'Chalk of the Town', a concrete chalk art display in Katherine, where young people exhibited their dreams for the town on the sidewalks.

In Gunbalanya, storytelling techniques were taught through film as part of a week-long digital workshop and in Alice Springs, hip-hop workshops showed the fundamentals of the style through movement and lyrics.

Darwin hosted a number of popular events including Anglicare's Couch Surfing for Youth Homelessness. Civic Park played host to 20 service provider stalls as more than 200 young people cheered on the 14 couch surfing teams which included young people from supported bail accommodation who came in second place.

The Young Carers NT showcase brought together more than 40 young carers for a night of fun in honour of the hard work they do for their families.

The annual Kidz vz Copz sports challenge held at the Palmerston Recreation Centre was a nail biting game of basketball and resulted in a draw. It was the first time the two teams have drawn since the challenge commenced five years ago.

The event is supported by the Office of Youth Affairs.



1. Budget is included only where the key deliverables were included in the 2017-18 Budget papers

SENIOR TERRITORIANS

The main organisations funded by Territory Families to support seniors are:

- Council of the Ageing (NT) Incorporated for operational funding and to administer the Seniors Card Program
- Darwin Community Legal Service Incorporated to deliver the Elder Abuse Prevention Program
- The Association of Independent Retirees Limited to support retirees.

Seniors Month is an annual event held in August to encourage older people to learn and try new things and celebrate older people and their continuing contribution to family, friends, workplaces and communities, across generations.

In 2017-18, \$61,000 was provided to 47 organisations by Territory Families to hold 53 events during Seniors Month.



Raising awareness of elder abuse

The Darwin Community Legal Service was provided \$300,000 to deliver an elder abuse prevention project to develop resources for education, advocacy, community awareness activities and legal assistance to urban, regional and remote Northern Territory communities. This also included the continuation of the Elder Abuse Information Line.

The main types of abuse reported through the service include financial, psychological / emotional and neglect. Often multiple types of abuse were reported for one person. Callers were referred to legal services, Centrelink social workers, police, doctors or recommended financial management.

To maximise community awareness of the project, Seniors and Disability Rights Service staff promote the Elder Abuse Prevention Project and Elder Abuse Information Line when conducting education and community awareness activities as part of Darwin Community Legal Service provision.

Northern Territory Pensioner and Carer Concession Scheme

In 2017-18, 94 per cent of Territory seniors were registered for concessions. About 18,717 pensioners and carers have accessed a concession through the Pensioner and Carer Concession Scheme. This is 628 less than in 2016-17.

Following an extensive Territory-wide community consultation, the NT Government committed to reforming the current NT Pensioner and Carer Concession Scheme. Two new schemes commenced from 1 July 2018 - the NT Concession Scheme and the Seniors Recognition Scheme.

Territory Families is encouraging the collaboration of government and non-government agencies, peak advocacy groups and service providers to help guide eligible Territorians through the implementation of the concessions scheme reform.

As part of the review process, Territory Families actively participated in seeking and collating independent feedback from the public and government. This included a 6,000 strong petition led by Peak seniors' organisations, the views of more than 10,000 Territorians, 1 community forums across the NT and 12 face-to-face consultations with remote regional communities.

The NT Concession Scheme is a means-tested scheme aimed at providing assistance and support with the cost of living in the NT for those most in need.

The Seniors Recognition Scheme is not means-tested, and is available to all senior Territorians 65 years and older. Scheme members will receive a \$500 annual concession to be used for utilities and or travel.

TABLE 9. SENIORS AND CARERS KEY DELIVERABLES

	2013-14	2014-15	2015-16	2016-17	2017-18	2017- 18
Key Deliverables	Actual	Actual	Actual	Actual	Actual	Budget ¹
SENIORS AND CARERS						
Number of concession recipients	21,222	20,515	19,546	19,345	18,717	22,000
Proportion of NT senior population registered for benefits	-	-	-	-	94.4%	-
Number of community events for Senior Territorians supported	-	-	-	52	53	45

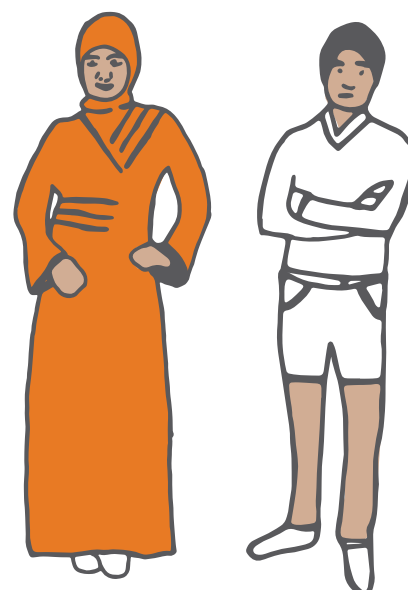
GENDER EQUITY AND DIVERSITY

The Office of Gender Equity and Diversity seeks to address the gender inequities which exist in the Territory. This includes funding and contributing to activities which advance the social, political, economic and/or civil status of women and LGBTQIA people (lesbian, gay, bisexual, transgender, queer, intersex, asexual) in the Territory. The Office provides advice in relation to gender equity and diversity issues and initiatives.

In 2017-18, Territory Families provided a total of \$119,612 in funding to support 71 gender equity and diversity events, activities and scholarships through:

- Minister for Territory Families Scholarships Program
- International Women's Day Grants Program
- Office of Gender Equity and Diversity General Grants and Sponsorship Program

The Minister for Territory Families Scholarship Program, in partnership with Charles Darwin University, annually provides \$20,200 for two VET Scholarships of \$2,000 and one Higher Education Scholarship of \$15,000 plus \$1,200 for a computer. This scholarship program will be expanded in 2018-19 to include a research Fellowship and further scholarships.



Budget is included only where the key deliverables were included in the 2017-18 Budget papers

Minister for Territory Families Scholarships

Charles Darwin University held its 2018 Scholarships presentation in May this year.

The Territory Families Scholarships are funded by the Office of Gender Equity and Diversity to encourage women to undertake education and training and enhance their employment opportunities, general life outcomes and ultimately, improve the economic security of women. The scholarships target disadvantaged women who would not be able to undertake further study without assistance.

The Minister for Territory Families Scholarship for Vocational Education and Training was presented by Deputy Chief Executive Officer, Families and Regional Services Jeanette Kerr to Angela Soares.

Angela is studying Certificate IV in Visual Arts. She is a mother of four children and a volunteer with the Alternatives to Violence Project in Darwin which offers workshops on creative conflict transformation in prisons, schools and the wider community. Angela's scholarship application detailed how she hopes her qualification will enable her to use art as a means for creating peace and healing for individuals and the community as a whole.

The other recipient of the 2018 Minister for Territory Families Scholarships was Joyce Hakim, who is studying Certificate IV in Mental Health. Angela and Joyce received \$2,000 towards their studies.

Vanessa Farrelly was the 2018 Higher Education Scholarship winner. Vanessa is studying a Bachelor of Applied Social Science (Indigenous Resource Management and Indigenous Linguistics) and received \$15,000 as well as \$1,200 to purchase a laptop computer.

INTERNATIONAL WOMEN'S DAY GRANTS

The International Women's Day Grants Program provides funding for International Women's Day activities in all parts of the Territory each year.

Territory Families doubled the funding pool to \$40,000 in 2017-2018. These funds supported 27 International Women's Day events across the Territory including International Women's Day Marches in Darwin and Tennant Creek, an Indigenous Women's International Day of Celebration, a Solar Powered outdoor cinema in Katherine, an International Women's Day Movie Night in Alice Springs, art workshops, a project celebrating the contribution of Greek pioneer women to the Territory and a bush medicine workshop.

The Office of Gender Equity and Diversity General Grants Program provides funding of up to \$5,000 for activities and projects that improve the social, political, economic or civil status of women, in the Northern Territory. These Grants are available throughout the year.

Some of the equity and diversity projects and activities that were funded through this grants program in 2017-18 were:

- sponsorship of the Diverse City Fair Day as part of Darwin Pride Week
- Aneme Ware Grandmothers Retreat – building connections, capacity, strength and leadership for female Aboriginal elders in the Alice Springs region

- support for two Northern Territory women to attend and contribute to the Australian delegation to the United Nations Commission on the Status of Women
- support for the establishment of an emergency boarding service with the RSPCA to assist domestic and family violence survivors secure the safety of their pets when escaping violence
- support for a 'Tina Talks' event which provides a platform for discussion of topics and issues that affect women and girls
- production costs for Safety Planning booklets for people escaping domestic and family violence

Work is currently being undertaken to expand the General Grants program to include people of all genders.

The Office also provided secretariat services to the Indigenous Men's Advisory Council and the NT Women's Consultative Council. These Councils were established by the previous government and have not met or undertaken activities in the past year. These entities' tenures have now expired and both groups will be replaced by an advisory mechanism with a focus on families – to be announced in the near future.

ENSURE THE STRUCTURES, SYSTEMS AND LEGISLATION SUPPORTS OUR VISION

For Territory Families to deliver frontline services that empower families and communities for a safe and brighter future, strong fit-for-purpose legislation, systems and processes are needed.

In 2017-18 a number of initiatives to ensure contemporary governance structures, smarter technology solutions and best practice methods of designing, delivering and monitoring program and service delivery were continued.

Territory Families has:

- implemented new operating procedures and processes to change the culture in youth detention from focusing on correction and punitive behavioural management to one based on the principles of rehabilitation, healing, care, restorative justice and through-care. A new support, incentives and privileges program has also been introduced for young people in detention
- evidence-based policy, service and program design directly linked to improving outcomes for families in the Northern Territory
- developed smarter technology solutions and better integrated systems that improve efficiency, streamline practices and promote paperless methods
- ensured agency systems, policy and processes enable effective transparent partnerships
- committed to law reform through a new team that has been progressing legislative amendments consistent with the Royal Commission's recommendations. The team has reviewed and is working to amend the *Care and Protection of Children Act*, the *Youth Justice Act* and the *Adoption of Children Act*
- created the new Performance and Data Management (PADM) team which provides and organises evidence and expert analysis of services, systems and new policy proposals. The team has also fostered strong relationships with research institutes such as the Menzies School of Health and Research.



LEGISLATION

Territory Families works within a statutory framework and has responsibility for the administration of the following Acts and Regulations:

- *Care and Protection of Children Act (except Part 3.3)*
- *Care and Protection of Children (Placement Arrangement) Regulations*
- *Care and Protection of Children (Screening) Regulations*
- *Care and Protection of Children (Mediation Conferences) Regulations*
- *Adoption of Children Act*
- *Adoption of Children Regulations*
- *Youth Justice Act (except Parts 3 and 4)*
- *Guardianship of Infants Act.*

The Chief Executive is responsible for strategic leadership and management of the agency and is bound to act in accordance with the following Acts:

- *Public Sector Employee and Management Act*
- *Financial Management Act*
- *Contracts Act*
- *Procurement Act*
- *Information Act*
- all other relevant Northern Territory and Commonwealth legislation.

In 2017-18 Territory Families has progressed reform to the legislation for children and families and three specific packages of amendments have been passed by Parliament:

- the Youth Justice Legislation Amendment (Machinery of Government) Bill 2017 passed on 10 October 2017. The amendments gave the Chief Executive Officer of Territory Families legal responsibility for youth justice operations and provided the Territory Families workforce with the powers and responsibility for youth community corrections. The legislation took effect on 5 January 2018
- the Adoption of Children Legislation Amendment (Equality) Bill was passed on 13 March 2018. The Bill amended the *Adoption of Children Act* to allow same-sex and de facto couples to be eligible to adopt children in the Northern Territory. The legislation took effect on 14 March 2018
- the Youth Justice Legislation Amendment Bill 2018 was passed on 10 May 2018. The amendments implement seven Royal Commission Recommendations relating to the use of force and restraints, separation and searches for young people in youth detention. The legislation took effect on 24 May 2018.

Territory Families is working to change youth justice and care and protection legislation.

Territory Families is taking a multi-stage approach to law reform that will include the development of a single Act for care and protection of children and youth justice. To progress law reform, Territory Families has engaged with relevant stakeholders across the Northern Territory. This has included meetings, workshops and community engagement through the Legislative Amendment Advisory Committee which is made up of the North Australian Aboriginal Justice Agency (NAAJA), the NT Legal Aid Commission, Police, Department of Attorney-General and Justice, CREATE, AMSANT, NTCOSS and the Law Society Northern Territory.

Amendments to the Youth Justice Act

The Youth Justice Amendment Bill passed in Parliament on 10 May 2018 and took effect on 24 May 2018. The changes addressed seven specific Royal Commission recommendations to improve the youth justice system and the treatment of young people in detention.

These amendments included:

- prohibiting the use of force, restraints and isolation for the purposes of disciplining a child or young person in detention
- clearly defining and limiting the circumstances upon when and how the use of force and restraints can be used towards young people in detention
- regulating and restricting the circumstances in which strip searches can be conducted
- prohibiting the isolation of young people for the purpose of punishment or behaviour management, and clarifying that young people may only be separated in very specific circumstances and have access to important safeguards.

Minister for Territory Families, Dale Wakefield said in her explanatory speech for the Youth Justice Amendment Bill 2018 when addressing the Legislative Assembly: *"This bill addresses the horrific acts that led to the establishment of the Royal Commission in the first place ... this is the start of an extensive law reform process that will drive the cultural shift that is needed to embed a whole-of-life approach to the way we work with children, young people and their families."*

Adoption law change puts NT in sync

Same sex and de facto couples in the Northern Territory are able to legally adopt children following the passing of a bill in Parliament earlier this year.

The amendments to the Adoption of Children Act 2016 were introduced in Parliament on 23 November 2017 and came into effect in March 2018.

The previous law only recognised heterosexual married couples or those living in a traditional Aboriginal marriage. The amendments now include all Territorian couples when it comes to adopting children.

This is an important legislative reform for Territory Families, in line with our commitment to promoting gender equity and diversity NT wide and acknowledging the contributions and value of all Territorians. The amendment means the law will better reflect the current family and social circumstances in the Territory and will ensure NT legislation is more consistent with the rest of Australia.

The changes also widen the safety net for children in need, which is key to supporting all children and families in the NT. All children need a loving and caring home environment, and all couples who genuinely want to open their hearts and home to adopt a child in need, should be eligible to apply.

INVESTMENT IN INFRASTRUCTURE

2017–18 Territory Families strategic priorities for infrastructure and emergency management included:

- improving facilities and business systems that promote quality business outputs and information management
- ensuring service delivery is inclusive, collaborative, adaptive and considers the perspective of program requirements and end users
- delivering high-quality building solutions to meet the agency's business needs
- supporting the agency to understand and meet its work health and safety responsibilities
- leading the agency's role in Emergency Management in the community.

The Territory Families' 2017-18 published total infrastructure program was \$38.2 million comprising:

- capital works program through Department of Infrastructure, Planning and Logistics - \$28.1 million
- Territory Families Capital Grants - \$6 million
- repairs and maintenance - \$4.1 million.

The Territory Families' infrastructure expenditure for 2017–18 was \$15.99 million, comprising:

- \$5.01 million for service upgrades at the detention centres
- \$2.72 million for repairs and maintenance
- \$2.49 million for minor new works
- \$1.66 million for bail support accommodation
- \$0.66 million for services upgrades at residential facilities
- \$3.45 million for capital grants.

Territory Families improved its information communication and technology (ICT) infrastructure in 2017–18. This included trialling the use of tablet devices and smart phones by frontline staff, enabling them to enter and access critical information at any time.

The trial will inform the roll-out of measures to enhance the capability for frontline staff in child protection and youth justice areas to capture data instantly and electronically.

The agency's Community Care Information System (CCIS), which serves as the child protection case management system, will reach the end of its life by 2021.

A new investment of \$66.9 million into a replacement information management system will have the ability to:

- deliver a contemporary child protection and youth justice case management solution that will give the Northern Territory Government a holistic view of the child and increase opportunities for early intervention and diversion to effective programs
- share data across government to improve quality of care and capacity to meet legal obligations
- connect non-government, private service providers and the community to the government system to consume and update relevant information related to child wellbeing and support.

IMPROVED CORPORATE GOVERNANCE

During 2017–18, the Territory Families Executive Leadership Group met monthly to set the strategic agenda, implement reform and review performance.

56



EXECUTIVE LEADERSHIP GROUP

The Executive Leadership Group assists the Chief Executive Officer with strategic management, operation and policy direction of the agency.

Membership at 30 June 2018:

- Chief Executive Officer (Chair)
- Deputy CEOs, Operations and Organisational Services (Deputy Chairs)
- General Manager
- Executive Directors
- Senior Directors
- Chief Financial Officer
- Chief Information Officer
- Director, Corporate Communications
- Director, Clinical Practice
- Two staff as a development opportunity.

Meetings

The group held 11 meetings from July 2017 to June 2018.

2017–18 Achievements

The Executive Leadership Group assisted the Chief Executive Officer:

- strategic decision making relating to responding to the Royal Commission into the Protection and Detention of Children in the Northern Territory and the Royal Commission into Institutional Responses to Child Sexual Abuse, and implementing recommendations
- implementation of agency priority projects, including improvement initiatives in youth justice and child protection, clinical practice framework, implementation of the NT Concession Scheme and the Seniors Recognition Scheme, and the Domestic and Family Violence Reduction Framework
- the design of Territory Families' key priorities for 2018–19, office fit-outs and emergency management plans
- oversight and direction relating to performance reporting, budget and people management, corporate communications activities, and cross-government activity
- policy approval related to youth justice, operational support, people and capability, and ethical decision making.

SENIOR EXECUTIVE GROUP

The Senior Executive Group oversees the agency's strategic agenda. It also provides a forum for the agency's senior executives to monitor key deliverables and exchange knowledge and information about the agency's operations.

Membership at 30 June 2018:

- Chief Executive Officer (Chair)
- Deputy CEOs, Operations and Organisational Services (Deputy Chair)
- General Manager
- Executive Directors
- Regional Executive Directors (on rotation)
- Chief Financial Officer
- Director Corporate Communications.

Meetings

The group nominally met on a weekly basis for the majority of weeks from July 2017 to June 2018. A small number of exceptions occurred when a meeting was deferred or cancelled due to other major events and priorities.

2017–18 Achievements

The Senior Executive Group considered matters relating to:

- the Royal Commission
- agency priority projects
- youth justice
- out-of-home care
- human resources
- finance
- corporate communications
- emergency management.

The Senior Executive Group traveled to regions across the Territory to meet staff and stakeholders, undertake site visits and improve knowledge and awareness of regional priorities. In 2017–18, the group travelled to Alice Springs, Katherine, Nhulunbuy, Tennant Creek, and the Palmerston and Casuarina offices.

EMPLOYEE ADVISORY AND ENGAGEMENT COMMITTEE

The committee was created to continue the work of the former Employee Consultative Committee, on the recommendation of that group when it concluded in June 2017. Its aim is to ensure a positive, inclusive and stimulating workplace for all staff, in line with Territory Families' strategic goal to valuing and investing in our people.

Membership at 30 June 2018:

- Deputy CEO Organisational Services (Chair)
- Director, People and Capability
- Director, Corporate Communications
- Director, Child Protection, Barkly Office, Southern Region
- Director, Carer Assessment and Support, Southern Region
- Director, Greater Darwin Region
- Director, Programs and Engagement
- Senior Accountant, Finance, Corporate Services
- Director Long Term Care, Greater Darwin Region
- Implementation and Assurance Officer

- Investigation and Assessment Officer, Greater Darwin Region
- Central Intake Officer, NT Wide Services
- Arnhem Office representative
- Education and Training representative
- Community and Public Sector Union Representative.

Meetings

The committee's first meeting was held on 27 September 2017. It has met four times since its inception.

2017–18 Achievements

The committee made significant progress towards boosting employee confidence about managing change in the workplace. The committee had presentations from senior officers and executives about reform initiatives and strategic projects.

Achievements included:

- led development and facilitation of the Territory Families corporate induction program, which has had 137 staff members complete the program since December 2017. Members of the committee now host the induction programs
- key influencers and feedback contributors of strategic workforce initiatives and policy development, implementation and review inclusive of the Workforce Development Plan, myCareer Framework, Special Measures Recruitment Plan, Guide to Respect in the Workplace and Senior Pay Progression
- acted as conduits between the workforce and executive as employee stakeholders to celebrate successes and identify solutions to challenges influencing current and future workforce priorities
- explored advanced communication mechanisms to support information sharing across the agency to improve connectivity and support for the workforce.

The Committee had its first regional visit and met on 15–16 March 2018 in Alice Springs. Members toured and were orientated with Territory Families' shopfronts, youth facilities including the Youth Outreach and Re-engagement space, Alice Springs Youth Detention Centre and Saltbush Youth Bail Support Accommodation, giving members a better understanding of the agency's operations in its entirety within a regional setting.

AUDIT AND RISK COMMITTEE

The Audit and Risk Management Committee is responsible for giving strategic advice to the Chief Executive Officer on the agency's emerging risks and monitors/reviews financial reporting, agency performance, risk management and the internal control framework. The committee is a forward-looking committee particularly in relation to risk and strategic direction of the agency.

Membership at 30 June 2018:

- External Member (Chair), Mr Peter Plummer
- External Member, Mr Antoni Murphy
- Deputy Chief Executive, Organisational Services
- Deputy Chief Executive Officer, Operations
- Executive Director, Strategy, Policy and Performance
- Executive Director, Operational Support

Observers

- Auditor-General of the NT
- Chief Financial Officer
- Senior Director, Office of the CEO
- Director, Audit and Risk
- General Manager, Family and Regional Services
- Director, Information Management
- Chief Executive Officer

Meetings

In 2017–18, the agency's Audit and Risk Management Committee met four times (18 September 2017, 11 December 2017, 22 March 2018 and 29 May 2018). Meetings were held in Darwin except in September, which was held in Alice Springs.

2017–18 Achievements

In 2017–18, the Audit and Risk Management Committee considered a broad range of strategic and operational issues. This includes fraud control and risk framework development, performance reporting, strategic plan monitoring, organisational structure, governance arrangements, budget development, revised grant funding arrangements and the progress of reform programs.

It considered a number of audits and reviews conducted by staff and external providers relating to compliance and professional practice throughout 2017–18. External

providers included the Auditor-General of the Northern Territory, the Northern Territory Children's Commissioner and procured audit/review providers.

BUDGET COMMITTEE

The Budget Committee ensures effective allocation and management of resources to achieve service delivery outcomes, within a balanced budget.

Membership at 30 June 2018:

- Chief Executive Officer (Chair)
- Deputy Chief Executive, Organisational Services (Deputy Chair)
- Deputy Chief Executive, Operations
- Chief Financial Officer
- Executive Director Strategy, Policy and Performance

Meetings

The committee met once a month during the 2017–18 financial year

2017–18 Achievements

The Budget Committee received regular reports on the build of Territory Families budget, and reviewed the 2017–18 budget submissions made by the agency before their submission. The Committee provided the Chief Executive Officer with advice on the appropriate allocation of the funding to a range of projects and activities. The Budget Committee developed and oversaw implementation of fiscal management strategies to offset budget demand for out-of-home care.

STRATEGIC HUMAN RESOURCES COMMITTEE

The Strategic Human Resources Committee was formed to monitor the strategic human resource planning and management for Territory Families.

Membership at 30 June 2018:

- Deputy CEO, Organisational Services (Chair)
- Deputy CEO, Operations (Deputy Chair)
- General Manager, Families and Regional Services
- Senior Director, People and Capability
- Strategic Workforce Manager (Committee Secretariat)

Meetings

The group met 11 times during the year: September 2017, October 2017, November 2017, December 2017, January 2018, February 2018, March 2018, April 2018, May 2018 and June 2018.

2017–18 Achievements

- established the following formal sub-committee of the Strategic HR Committee with Terms of Reference:
 - Establishment Committee – chaired by the Deputy CEO, Organisational Services.
- monitored and reviewed strategic Territory Families HR issues
- provided strategic oversight and advice to assist with the management of unattached and case managed employees
- monitored, reviewed and analysed staffing and workforce strategies at a system level in response to workforce data and analysis
- monitored the Executive Contract Officer profile and Senior Administrative Officer (SAO) staffing profiles and matters relating to the recruitment.

In 2017-18 the Strategic Human Resources Committee implemented:

- the new Territory Families Senior Classification Pay Progression Policy that sets out the process for senior officers (Senior Administrative Officer Levels 1 and 2; and Senior Professional Levels 1 and 2) when applying for an annual senior classification pay progression
- a new Territory Families Length of Services Recognition Policy, which identifies employees' commitment to the agency and/or the Northern Territory Public Sector through recognising their length of service

- a new Territory Families Workforce Development Plan that supports the Territory Families Strategic Plan and articulates our strategic workforce priorities, actions and expected outcomes for 2018–2020
- a Special Measures Plan for the agency that gives priority consideration and preference in the assessment and selection of Aboriginal applicants for all advertised vacancies and some designated positions
- a Corporate Graduate and Aboriginal Employment Program Guidelines that articulate the process and responsibilities to support program participants
- the new myCareer Plan Framework, used as a tool to manage the overall performance and professional development requirements of our employees in accordance with the Capability and Leadership Framework
- a Criminal History Check Policy, Procedure and Assessment Guideline that provides guidance and direction to managers and staff managing workplace issues relating to criminal history checks
- a Working With Children Clearance Notice Policy and Procedure that provides all employees of Territory Families with direction on the requirement to obtain and maintain a current working with children clearance
- the Pre-employment Screening Guideline and Procedure that details the process under when pre-employment screening is undertaken
- a Time Off In Lieu Guideline that provides guidance for managers and staff to administer time off in lieu of overtime in the workplace
- an Employees Leaving Territory Families Policy that provides guidance to employees on the arrangements for ceasing employment with Territory Families
- a Territory Families Flexible Working Arrangements Guideline that provides guidance to employees about flexible working arrangements
- new Human Resource Delegations after the organisational restructure and to ensure compliance with the Northern Territory Public Sector 2017–2021 Enterprise Agreement
- a Territory Families Immunisation Against Vaccine-Preventable Diseases Policy that establishes the approach Territory Families will apply to ensure all employees are informed, assessed, monitored and, where agreeable, immunised against the risk of vaccine-preventable diseases.

Workforce development

In 2017-18 the Strategic Human Resources Committee:

- implemented the new Territory Families corporate induction program that gives new employees information relating to the agency's operations and their work providing relevant, consistent information, enabling them to integrate into their new role
- launched a Territory Families Wellbeing and Self-care Online Training module that provides employees with self-care information and practical tips
- launched a Territory Families Health and Wellbeing Hub, which brings together a collection of resources and tools for employees to access the best information and support when they need it
- engaged the services of MediMobile to administer the influenza vaccination to Territory Families employees who elect to participate, as part of the agency's 2018 Influenza Vaccination Program
- commenced an evidenced-based review of the Child Protection Market Allowance and regional remote incentives, which will explore considerations on the current market allowance model and any motivational factors that may influence recruitment and retention, particularly in regional/remote areas
- enabled the workforce by streamlining workforce processes, including the transition from paper-based processing to electronic processing
- developed the leadership skills and capabilities of agency senior leaders through brokered training and Northern Territory Government-supported training programs including Leadership Development, Mental Health Matters, Public Sector Employment and Management Program, and Office of the Commissioner for Public Employment Middle Management training
- implemented a Learning Handbook that provides information on the learning and development opportunities Territory Families offers to employees

EMERGENCY MANAGEMENT COMMITTEE

The Emergency Management Committee assists the agency to fulfil its obligations as the Welfare Group in the Territory, Regional and Local Emergency Plans under the Emergency Management Act NT (2013).

Membership at 30 June 2018:

- General Manager Families and Regional Services (Chair)
- Deputy Chief Executive Officer, Operations
- Deputy Chief Executive Officer, Organisational Services
- Chief Financial Officer
- Executive Director, Operational Support
- Executive Director, Greater Darwin Region
- Executive Director, Northern Region
- Executive Director, Southern Region
- Executive Director, Youth Justice
- Director, Corporate Communications
- Senior Director, Infrastructure and Emergency Management.

Meetings

The committee was established to meet twice a year (and as required). Four meetings were held during 2017-18: in August 2017, October 2017, March 2018 and June 2018.

2017-18 Achievements:

- set the agenda for effective planning and oversight of Territory Families' emergency management responsibilities
- commenced development of a comprehensive Emergency Management Framework
- undertook strategic relationship and capacity building, including staff training.

CLINICAL GOVERNANCE AND PROFESSIONAL PRACTICE COMMITTEE

The Clinical Governance and Professional Practice Committee provides leadership in the development and implementation of evidence-based clinical practice to care and protection, youth justice and domestic violence services.

Membership at 30 June 2018:

- Ms Denise Riordan (Chair)
- Judge Sue Oliver
- Dr Howard Bath
- Dr Christine Fejo-King
- Deputy Chief Executive Officer, Operations
- General Manager, Youth Justice
- Director Clinical Services, Youth Justice
- Senior Director, Implementation and Assurance

Meetings

The committee held its inaugural meeting on 15 June 2018.

2017-18 Achievements

The committee met for the first time in June 2018. This was primarily an induction meeting for committee members. The committee has yet to develop its business priorities for the 2018-19 financial year.



TRANSPARENCY

Territory Families is committed to being open and accountable and throughout 2017–18, undertook activities to improve its transparency.

This included publishing child protection policies online, producing information to commissions and inquiries, reviewing governance committee terms of reference, and proactively informing the community when incidents occurred.

Information release

Territory Families assists members of the public and other organisations to access government and personal information. This includes managing formal applications received under the freedom of information provisions of the *Information Act*. In 2017–18, 73 freedom of information applications were received, and Territory Families provided information in response to 79 requests. In addition, 76 court orders for production of material were responded to by Territory Families. More requests were completed than those received in 2017–18 due to a carry-over of requests received in 2016–17.

TABLE 10. INFORMATION REQUESTS RECEIVED IN 2017–18

Type of request	Received	Completed
Freedom of information requests	73	82
<i>Family Law Act</i> Section 69ZW requests	43	34
Subpoena	11	12
Summons	16	18
Coroner's warrant	5	6
Police warrant	5	4
Court request interstate	3	2
Subpoena federal	3	4
Total	159	162

Information release

Territory Families held an Information Awareness Month in April 2018. As part of this face-to-face and video conference training was held in Darwin and Alice Springs.

The training focused on information privacy and records management practices and included sessions run by a freedom of information consultant and information management staff on:

- information sharing within the *Care and Protection of Children Act*
- *Information Act*
- Information Privacy Principles – collection of personal information, data quality and security, access, sensitive information

- record keeping and retention schedules
- archiving and destroying records
- records management standards
- staff responsibilities
- progression to Electronic TRM available support.

TABLE 11. FREEDOM OF INFORMATION REQUESTS RECEIVED IN COMPARISON TO PREVIOUS YEARS

Key deliverables	2015–16	2016–17	2017–18
FOI requests received	19	47	73

Working with children checks

Our efforts to provide safe environments to protect children from harm include working with SAFE NT to administer the working with children clearance (ochre card) scheme. In 2017–18, SAFE NT assessed 30,516 applications and issued 30,260 cards. Territory Families also provided 2,992 temporary exemptions in line with the criteria of the *Care and Protection of Children Act*.

Complaints

Feedback from Territory Families' clients and stakeholders informs service delivery and policy development. Territory Families has multiple avenues for receiving feedback from clients and stakeholders.

These include a complaints hotline and email address, complaint referrals from the Children's Commissioner, client surveys and stakeholder consultations. Complaints are an important and valued component of the agency's continuous improvement processes and allow staff to understand client and stakeholder views.

In 2017–18, Territory Families reviewed and developed its complaints policy and processes. Communications materials were developed to promote the child-friendly complaints function for children in care and young people in detention.

In 2017–18, 332 complaints were received. At 30 June 2018, 313 were resolved and 19 were ongoing. Of the resolved complaints, 97 were upheld, with the balance not upheld or partially upheld, withdrawn, or there was insufficient information to make a determination.

Parents of children in care made 42 complaints, foster or kinship carers made 39 complaints and relatives made 39 complaints. Three children in out-of-home care lodged complaints, and two who had left care lodged complaints.

The largest numbers of child protection complaints related to services delivered to children in care (72) and services delivered to children in detention (52), followed by complaints regarding statutory child protection investigations.

Territory Families received 26 complaints regarding staff or carer behaviours. Of these 11 referred to staff engaged with children in care, nine to staff engaged with children in detention, and four about staff who conducted a child protection investigation.

Territory Families received 54 complaints about youth justice service delivery, of which 33 were directly from children, predominantly about the facilities.

The Northern Territory Children's Commissioner

The Northern Territory Children's Commissioner monitors and reports on the agency's services to vulnerable children through the roles set out in the *Children's Commissioner Act*. The Children's Commissioner has legislative powers under the *Children's Commissioner Act 2014* to investigate complaints in relation to services provided to vulnerable children.

The Children's Commissioner can refer complaints to the agency for investigation or resolution. There has been an increase in the number of complaints referred to Territory Families by the Children's Commissioner. In 2017–18, there were 24 referrals and 36 resolutions related to child protection or youth justice sent to Territory Families.

The Children's Commissioner may investigate complaints about services provided by Territory Families. In 2017–18, the Children's Commissioner transmitted notice of three Own Initiative Investigations, of which two were completed. One investigation has been held in abeyance by the Office of the Children's Commissioner. The two investigations resulted in 35 recommendations, which were accepted by Territory Families and actioned accordingly, with reports provided back to the Commissioner when necessary.

Northern Territory coroner

When a child in the care of the Chief Executive Officer dies, the Northern Territory coroner is required to conduct an inquest. Territory Families fully cooperates with the Northern Territory Coroner's Office during this process. The circumstances of a child's death necessitates a review of how Territory Families can improve service responses to vulnerable children and young people.

There was one coronial inquest relating to the death of a child in care in 2017–18. There were no recommendations made by the coroner as a result of this inquest.

AUDIT AND REVIEW

Territory Families regularly conducts audits and reviews of its functions and performance. In 2017-18 these included:

Internal audit/review	Progress/outcome
Travel Policy Compliance Audit	The audit noted that there has been an improvement in travel compliance since the previous audit. In response, the agency undertook an education campaign to improve awareness and developed materials to assist booking officers and delegates.
Investigation report (SMR)	The investigation highlighted the need to enhance the exchange of information between Territory Families and the Northern Territory Police, particularly in relation to sexual offenders.
Interstate Transfer of Casework/ Practice Review	The review focused on key elements of practice associated with the interstate casework, compliance with policy and procedures, and areas for improvement. The review recommended revised procedures, improved training and improved tracking and monitoring systems.
Tennant Creek Investigation report	The investigation found areas for improvement were required in child protection practice, inter-agency information sharing, client information management systems and the interface between Territory Families and Police with regard to mandatory notification.
Buy Local Audit	The Buy Local Plan Audit found that while there were findings in six non-compliance areas, none were deemed to represent significant non-compliance with the Buy Local Plan. Territory Families will address findings through improved procurement education and records management practices.
Records Management Review	The review made an assessment of current record and document storage arrangements for complaints received by Territory Families.

Internal audit/review

Progress/outcome

Review on operations of Crisis Accommodation Gove Inc

The review examined the service model, staff roles and development, administration, governance and accountability and local and regional needs in response to demographic and strategic priorities identified by Territory Families

Child Protection Market Allowance Review

This was an evidenced-based review and analysis of the Child Protection Market Allowance, and attraction and retention incentives for our regional, remote and frontline workforce. The review is coupled with the design of a Regional Incentive Model, which is expected to be completed by 31 December 2018.

Lighthouse Review

The review undertook an assessment of governance arrangements in Territory Families.

Develop a holistic family support system – Implementing a dual pathways model in the Northern Territory

The review examined the provision of family and parenting support services in the Northern Territory.

Practice review - Use of force and restraint in youth justice

The review:

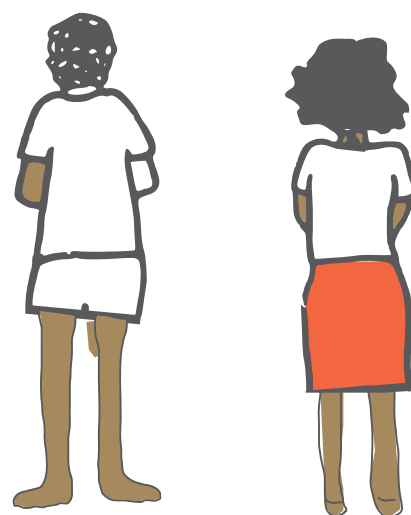
- assessed maintenance of records/registers in accordance with the Youth Justice Act, directives, policies and/or guidelines
- assessed systemic impediments to ensuring youth detention records/registers are maintained in a timely way and in good order
- assessed whether documentation provides the rationale for the use of restraints/isolation and the outcomes for the young person involved.

Case Review Child Death – JL

An internal review was conducted to assess the services Territory Families delivered to a child who had an open child protection case who passed away.

Case Review Child Death – JP

An internal review was conducted to assess the services Territory Families delivered to a child in care who passed away.



Internal audit/review

Progress/outcome

Evaluation of Performance Management Systems

The Auditor-General for the Northern Territory conducted an evaluation of Territory Families' performance management systems in December 2017. The evaluation focused on the achievement of a strategic goal of the former Department of Children and Families.

The evaluation concluded that some improvements were required to demonstrate that Territory Families has an effective performance management system that enables public reporting against established performance outcomes. The evaluation made a number of recommendations, which have been accepted by Territory Families.

Children's Commissioner Own Initiative Investigation regarding a Territory Families Ex-Carer

The Children's Commissioner found that Territory Families had failed to translate its procedures into appropriate action to ensure the safety and protection of the children and that there was an absence of proper case management and carer assessment, which resulted in putting the children at risk. The Children's Commissioner made 14 recommendations, which have been accepted by Territory Families.

Children's Commissioner Own Motion Investigation Tennant Creek

The report found system failures that occurred over a significant period of time and that agencies and service providers continue to work in silos to the detriment of the safety and wellbeing of children. The investigation found that there was a need for increased governance and monitoring of child protection service delivery.

VALUE AND INVEST IN OUR PEOPLE

Territory Families recognises that to meet the needs of the community we serve, we must foster a safe and nurturing work environment for our workforce. To create a positive work environment we must invest in and equip our people with skills in operational knowledge and provide connections to the community.

To achieve this, Territory Families is:

- ensuring a safe, supportive, professional, adaptive and dynamic work environment
- equipping staff to work in a complex and dynamic environment through our new induction program, which offers an opportunity to grow the capability and capacity of our workforce
- working with and listening to staff, valuing feedback and respecting opinions through open and transparent dialogue with staff to influence agency direction and decision making
- attracting a high-quality workforce
- growing our Aboriginal workforce in operations, organisational services and leadership teams
- developing and investing in our leaders.



WORKFORCE DEVELOPMENT

In February 2018, Territory Families launched the Workforce Development Plan 2018–2020. The plan will assist Territory Families to develop a strong, capable and sustainable workforce that will deliver quality services to meet the needs of children, families and communities.

The plan maps key reforms to meet immediate workforce needs across six priority areas:

- workforce acquisition
- leadership development
- learning and development
- career paths
- Aboriginal workforce development
- enabling initiatives.

Work is underway on a range of initiatives to progress the plan's key objectives, including:

- growing our Aboriginal workforce through targeted measures such as the Special Measures Program
- developing and implementing cultural awareness training
- leadership development training for all senior staff
- developing our new Performance Development Framework

The plan's success will be measured through milestone analysis, monitoring and evaluation to ensure it continues to meet the agency's needs and changing circumstances.

Supporting and developing the Aboriginal workforce

Territory Families is taking positive steps to support Aboriginal employment and engagement so our workforce reflects the diversity of the communities we serve.

The Workforce Development Plan 'designates' a range of culturally focussed frontline positions for Aboriginal people, which range from the AO3 to SAO1 levels. Only Aboriginal applicants are considered to fill these positions provided they meet all the selection criteria at a suitable level. Designated positions apply to the following roles:

- Aboriginal Community Workers/Senior Aboriginal Community Workers
- Aboriginal Practice Advisors
- Aboriginal Policy Officer
- Aboriginal Workforce Development Officer
- Remote Women's Safe House Workers
- Remote Family Support Workers
- Support Workers.

In 2017–18, we implemented the Northern Territory Public Service's special measures program designed to improve accessibility for potential Aboriginal recruits to vacancies across the agency.

The program provides for 'priority consideration' of Aboriginal people for all vacancies advertised across the agency. This allows Aboriginal candidates to be assessed first, as a priority and before other non-Aboriginal candidates. As at June 2018, 38 Aboriginal applicants had been successful in winning a position in the agency. Eighteen percent of the Territory Families workforce identify as Aboriginal.

In March 2018, Territory Families recruited an Aboriginal Workforce Development Officer to lead work around our Aboriginal Workforce Strategy and develop and implement programs, projects and initiatives that grow our Aboriginal workforce.

In 2017–18, the agency participation in the Department of Corporate and Information Services Aboriginal Employment Program by facilitating two placements in Darwin and Katherine.

The agency also introduced an informal Aboriginal network, held internal NAIDOC celebrations and supported 25 staff from many of our regional offices to attend the Northern Territory Government Aboriginal Employees Forum in Alice Springs in May 2018.

LEARNING AND DEVELOPMENT

Territory Families established a new education and training centre to design, develop and deliver training programs and professional development pathways for Territory Families staff.

Face-to-face and online mandatory training ensures all staff are appropriately inducted to their roles. Mandatory training is also designed to improve the knowledge, skills

and professional practice of staff whose work contributes to creating safe and supportive environments for children, young people and families.

Territory Families has invested in topic-specific training to provide staff with the skills and knowledge to support children and their families.

As at 30 June 2018, Territory Families staff participated in the following courses:

Course	No. of participants
Graduate Certificate in Statutory Child Protection	1
Graduate Certificate in Developmental Trauma	6
Graduate Certificate in Business (Public Sector Management)	5
Diploma of Child Youth and Family Intervention	25
Diploma of Leadership and Management	2
Certificate IV in Government Investigations	1
Certificate IV in Youth Justice	90
Certificate II in Community Services	6
Mandatory frontline training	514
Mandatory all-staff training	1,014
Specialised brokered training	198
Leadership development training	90

Leadership programs

Territory Families is committed to growing and strengthening our leadership capacity and capability. As part of this our Senior Leaders participated in a number of development programs during 2017-18.

Between August and November 2017, Territory Families engaged a consultant to deliver leadership development training to 84 employees. The training focused on:

- management versus leadership
- strategic thinking and focus
- being a leader – achieving the best results
- bringing people along – influencing culture
- relationships – building effective relationships/ collaboration, internal and external (particularly whole of government)
- leading and driving change for better results/ services
- building teams
- building a positive workplace environment – addressing blaming and fear
- focus on being responsible and accountable
- prioritising workloads and demands
- managing up and downwards.

The agency also supported six staff in the Office of the Commissioner for Public Employment leadership capability and executive programs. The programs include the Australia New Zealand School of Government's Advancing Leadership, and Public Sector Management Program.

Territory Families provides agency-wide corporate training initiatives including:

- Territory Families Corporate Induction Program
- Understanding and Managing Through Change (Resilience)
- Combat Bullying
- Better Writing Intensive
- TRE – From Recovery to Release
- Managing Poor Performance
- Unconscious Bias.

Darwin Child Protection Officer Ray Orr wins Chief Minister's Award

The best of the Northern Territory Public Service was recognised at the 2017 Chief Minister's Awards for Excellence in the Public Sector at the Darwin Convention Centre on 3 November 2017.

The Chief Minister's Medals recognise individuals who provide an outstanding service for the betterment of the Northern Territory. Ray Orr, Senior Child Protection Practitioner, was recognised for his delivery of quality social services to clients.

For 32 years, Ray has supported clients through some of the most traumatic and emotional times in their lives. He reunites families, keeps vulnerable children safe, counsels the grieving and traumatised, supports community initiatives, assists in emergencies, shares his knowledge and strengths, supports his colleagues and is always there to lend a hand. For the past 21 years, Ray has also provided psychological and peer support as a Captain serving in the Australian Defence Force. Well done, Ray!



Remote Family Support Services

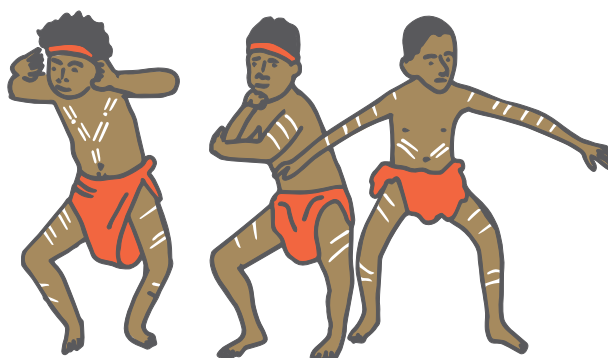
The Remote Family Support Service has staff in Kalkarindji, Lajamanu, Ngukurr, Borroloola, Galiwinku, Yirrkala, Ntaria, Yuendumu, Papunya, Ti Tree, Maningrida, Wurrumiyanga, Wadeye, Daly River and Gunbalanya. They provide support to local families, assistance to

local agencies and visiting Territory Families staff. Remote Services' staff engage with other local providers through convening Child Safety Coordination Groups and a number of other interagency meetings to support children and families.

New training program for Youth Justice

Territory Families has designed a best-practice program to create a well-trained, multidisciplinary and flexible workforce in youth Justice. The program involves new training modules which are available to staff in detention centres and YOREOs including:

- the first two modules for Certificate IV in Youth Justice
- MayBo Physical Intervention Skills and Conflict Management training
- cross-cultural awareness
- restorative practice
- youth mental health first aid
- trauma-informed practice training
- problem sexualised behaviours
- suicide awareness and intervention skills
- drug and alcohol awareness
- the Three Pillars of Transforming Care program as delivered by Dr Howard Bath.



EMERGENCY MANAGEMENT

Territory Families is responsible for public welfare in times of emergency. The agency leads the Northern Territory's Welfare Group, a functional group established under the Northern Territory emergency arrangements. Territory Families is responsible for establishing and operating evacuation centres, monitoring and supporting community welfare, and administering relief and hardship payments for affected community members to assist them in recovering from the emergency. The cost of this activity is shared jointly by the Australian Government and the Northern Territory Government under natural disaster relief and recovery arrangements.

Territory Families partnered with the Australian Red Cross to manage evacuation centres and develop local response capacity over three years from February 2017.

The Welfare Group involves collaboration between Northern Territory and Australian Government and non-government agencies including:

- Territory Families
- Australian Red Cross
- Salvation Army
- Foodbank
- St Vincent De Paul
- NT Council of Churches
- Save the Children

- EASA
- Department of Attorney General and Justice
- Department of Tourism and Culture
- Department of Housing and Community Development
- Department of Human Services

In 2017-18, Territory Families activated our emergency management operations on four occasions:

- September 2017 – community outreach in response to wildfires in the Darwin rural area
- January 2018 – in response to the evacuation of the community at Daly River due to flooding
- March 2018 – in response to Cyclone Marcus
- March 2018 – in preparation for anticipated Cyclone Nora.

Territory Families staff were first requested to respond to the Daly River flood event on Thursday 25 January 2018.

Almost 300 staff from the Welfare Group including 110 from Territory Families assisted in the operation of the evacuation centre over 15 days, provided community outreach and processed welfare payments. Of the 342 people evacuated from Daly River, 234 evacuees registered at the evacuation centre.

Daly River Floods

Despite the flood water surrounding Daly River in January 2018 dropping and residents returning from their temporary home at Darwin's Foskey Pavilion, Territory Families' support for the community continued.

The Welfare Group continued to work with community members to finalise hardship and emergency relief payments for residents affected by the flood until mid-March 2018. Territory Families' Chief Executive Officer, Ken Davies, thanked staff for their efforts over the response period.

'Territory Families staff have gone the extra mile to make sure this operation has gone as smoothly as it possibly can', he said.

'The good spirits of the residents are a testament to the professionalism, compassion and hard work of Territory Families and our partner agencies.'



Cyclone Marcus made landfall in the Darwin region as a Category 2 system on 17 March 2018. Territory Families, in partnership with the Australian Red Cross and other non-government agencies, led the operation of the welfare recovery centres, outreach and the distribution of immediate relief payments to affected community members.

Cyclone Marcus had an immense impact on Darwin as 26,864 Power and Water customers lost power. The Welfare Group assisted the community by providing welfare payments and outreach support. This involved 303 staff from across the Welfare Group including 103 from Territory Families. Although outreach and field work activities by Territory Families and NGOs concluded in early May, the processing of applications and payments and the support hotline continued through to the end of June 2018.

At the end of June 2018:

- 5,398 payments of \$250 had been made to households that were without power for a minimum of three days
- 781 of those households also received a further \$400 because they were without power for seven days
- 141 means tested payments were made, totalling \$58,271.

WORK HEALTH AND SAFETY

Territory Families staff reported 127 work health and safety incidents as at 30 June 2018. This is a moderate increase from the reportable incidents during 2016-17

Incidents by Mechanism

	2016-17	2017-18
Being Hit by Objects	44	16
Biological Factors*	7	6
Body Stressing*	7	11
Chemical and Substances	2	3
Environmental Factors		2
Hazard	12	14
Hitting Objects	1	5
Mental Factors*	26	34
Slips, Trips and Falls	12	20
Sound and Pressure		1
Vehicle Incidents and Other	3	14
Totals	114	127

*Biological factors means contact with or exposure to a biological human or non-human product such as human saliva or waste

*Body stressing means muscular stress resulting from lifting or carrying objects or repetitive movement

*Mental factors means exposure to a traumatic event, workplace violence, work pressure, suicide or attempted suicide, work-related harassment or bullying

NOTE: Reporting system still reflects old organisational structure and unable to reconfigure data to reflect new organisational structure.

Staff wellbeing

Territory Families supports a culture where healthy lifestyle choices are valued and encouraged.

In June 2018, Territory Families launched a Health and Wellbeing Hub on our Intranet, which provides employees with resources and tools.

As part of Territory Families' health and wellbeing month, a new online self-paced training module was launched to provide employees with self-care information and practical tips. The training module encourages staff to take the time to consider their health and wellbeing and how this can affect their work.

In 2017-18, mental health awareness training was delivered to Territory Families' senior leaders. The training covered a broad scope of support, including information for managers supporting an employee that

may be experiencing mental health issues. A total of 142 senior leaders participated in the programs.

The agency also offered easy access to the Northern Territory Public Sector Employee Assistance Program. This program provides free and confidential support for employees and their immediate families. In 2017-18, 517 counselling sessions were accessed. This was a 21 per cent decrease on the 657 counselling sessions accessed in 2016-17.



Compliance with the *Public Sector Employment Management Act*

Employment instruction	Actions
Number 1 Filling vacancies Chief Executive must develop a procedure for the filling of vacancies	Territory Families applies the Office of the Commissioner for Public Employment recruitment and selection policy, employment instruction No.1 and Commissioner's guideline. The agency mandates recruitment and selection training for all selection panel members. The NTPS Recruitment and Selection Policy is available on the staff intranet.
Number 2 Probation Chief Executive must develop a probation procedure	Territory Families applies the Office of the Commissioner for Public Employment employment instruction No. 2, Commissioner's guideline, and has agency-specific guidelines.
Number 3 Natural justice A person who may be adversely affected by an impending decision must be afforded natural justice before a final decision is made	Territory Families applies the Office of the Commissioner for Public Employment employment instruction No. 3, and the Commissioner's guideline. The principles of natural justice are embedded in relevant policies to ensure staff awareness.
Number 4 Employee performance management and development systems Chief Executive must develop and implement an employee performance management and development procedure	Territory Families applies the Office of the Commissioner for Public Employment employment instruction No. 4 and has an established myCareer Framework, with information available via the intranet and links to the Office of the Commissioner for Public Employment resources.
Number 5 Medical examinations Chief Executive may engage a health practitioner to undertake an examination of an employee in the case of inability, unsatisfactory performance or breach of discipline matters	Territory Families applies the Office of the Commissioner for Public Employment employment instruction No. 5. The agency engages qualified health practitioners to assess an employee's fitness for work on an as-needed basis. One staff member was referred in 2017-18.
Number 6 Employee performance and inability Chief Executive may develop employee performance and inability procedures	Territory Families applies the Office of the Commissioner for Public Employment, employment instruction No. 6, Commissioner's Guideline, and has agency-specific 'Improving Employee Performance Guidelines'.
Number 7 Discipline Chief Executive may develop discipline procedures	Territory Families applies the Office of the Commissioner for Public Employment employment instruction No. 7 and the Commissioner's Guideline. Territory Families has not yet developed discipline procedures, and each matter is managed on a case-by-case basis.
Number 8 Internal agency complaints and Section 59 grievance reviews Chief Executive must develop an internal employee grievance-handling policy and procedure	Territory Families applies the Office of the Commissioner for Public Employment employment instruction No. 8 and has an agency-specific policy, guidelines and frequently asked questions.

Employment instruction

Actions

Number 9

Employment records

Chief Executive is responsible for keeping employees' records of employment

Territory Families applies the Office of the Commissioner for Public Employment employment instruction No. 9 and has agency-specific guidelines to ensure employment records are created and managed in accordance with legislative requirements.

Number 10

Equality of employment opportunity programs

Chief Executive must develop an equality of employment opportunity program integrated with corporate, strategic and other agency planning processes

Territory Families applies the Office of the Commissioner for Public Employment employment instruction No. 10.

Territory Families is progressing the development of an Aboriginal Workforce Strategy with the intent to implement it in 2018-19.

Number 11

Occupational health and safety standards program

Chief Executive must ensure the application of appropriate occupational health and safety standards and programs and report annually on these programs

Territory Families has implemented a range of work health and safety programs and systems, including the WHS Management System Framework. Other documents include WHS policy, WHS strategy plan and WHS performance targets guideline.

These documents are available on the staff intranet.

Number 12

Code of conduct

Chief Executive may issue an agency-specific code of conduct

Territory Families applies the Office of the Commissioner for Public Employment, employment instruction No. 12 with information available via the Territory Families staff intranet and links to the Office of the Commissioner for Public Employment resources.

Number 13

Appropriate workplace behaviour

Chief Executive must develop and implement an agency policy and procedure to foster appropriate workplace behaviour and a culture of respect, and to deal effectively with inappropriate workplace behaviour and bullying

Territory Families applies the Office of the Commissioner for Public Employment employment instruction No. 13 and Commissioner's guideline. Information is available on the Territory Families intranet, with links to the Office of the Commissioner for Public Employment resources.

Training and information is available to all Territory Families employees as part of their induction.

The Territory Families 'Respect in the Workplace' policy guides employees on appropriate workplace behaviour and the process for dealing with inappropriate behaviour in the workplace.

Number 14

Redeployment and redundancy procedures

Territory Families applies the Office of the Commissioner for Public Employment employment instruction No. 14, with information available via the Territory Families staff intranet and links to the Office of the Commissioner for Public Employment resources.

Number 15

Special measures

On 1 March 2018, Territory Families implemented the special measures recruitment plan for all vacancies and some designated positions in support of growing the Aboriginal workforce. Information is available on the Territory Families intranet, with links to the Office of the Commissioner for Public Employment resources.

REFORM MANAGEMENT

Royal Commission into the Protection and Detention of Children in the Northern Territory

The Royal Commission was established on 1 August 2016 by the Northern Territory and Commonwealth Governments in response to serious concerns raised about the child protection and youth detention systems in the Northern Territory.

The final report of the Royal Commission and Board of Inquiry into the Protection and Detention of Children in the Northern Territory was tabled in the House of Representatives on 17 November 2017.

On 1 March 2018, the Northern Territory Government accepted the intent and direction of all 227 of the Royal Commission's recommendations. Territory Families cooperated with the Royal Commission and produced a significant number of documents and witness statements to assist the Royal Commission.

While the Royal Commission conducted its business, Territory Families ran a small Royal Commission Response Taskforce to coordinate agency responses and evidence

production. During 2016–17 and 2017–18, the taskforce cost \$3.124 million and employed up to six staff to conduct its work.

- From 1 August 2016 to 30 June 2018, the Royal Commission identified and produced 221,062 documents
- responded to 54 formal notices to produce
- organised and supported 17 Territory Families employees and two former employees to provide oral evidence and witness testimony to the Royal Commission's scheduled hearings. This included supporting three employees to appear on more than one occasion and submitted 69 formal statements.

- 15 December 2017 -

Northern Territory Government accepted 95 of the Royal Commission's 107 recommendations, and a further 12 recommendations are being considered.

Community sector forums a success

The key message echoed through the community sector consultations hosted by the Reform Management Office in Darwin and Alice Springs in February 2018 was 'we need to do things differently, and we all need to work together'.

More than 140 representatives from a range of community services across the Territory shared their views on how the Royal Commission reforms should be implemented and how the community can be more involved in the issues that affect them.

A number of vital recommendations were discussed at the forum, including the need to see action and not just talk about the issues as well as ensuring a transparent consultation process/feedback to NGOs about what's happening. The importance of involving youth as key participants in the engagement process and embedding the principles of Aboriginal empowerment and self-determination in engagement, planning, decision making and implementation and consultation were also discussed.





PART 3 - FINANCIAL PERFORMANCE



The Budget

In 2017–18 the original budget was \$287.02 million increasing across the year to \$295.64 million.

The \$8.62 million increase was due to additional funding of \$15.37 million constituting:

- \$4.93 million increase for the review of the Northern Territory Pensioner and Carers Scheme
- \$4.02 million to implement the Royal Commission's recommendations
- \$3.27 million as disaster relief funding for Cyclone Marcus and Daly River Floods
- \$1.3 million for additional services purchased through the Department of Corporate and Information Services
- \$1.02 million to establish the Reform Management Office
- \$0.26 million funding for workers' compensation premium paydown
- \$0.22 million for additional legal fees
- \$0.13 million in for the Perpetrator Intervention Program
- \$0.12 million for works in progress transferred in from the Department of Planning, Infrastructure and Logistics
- \$0.1 million for repairs and maintenance transferred from the Department of the Attorney-General and Justice for Youth Detention Facilities.

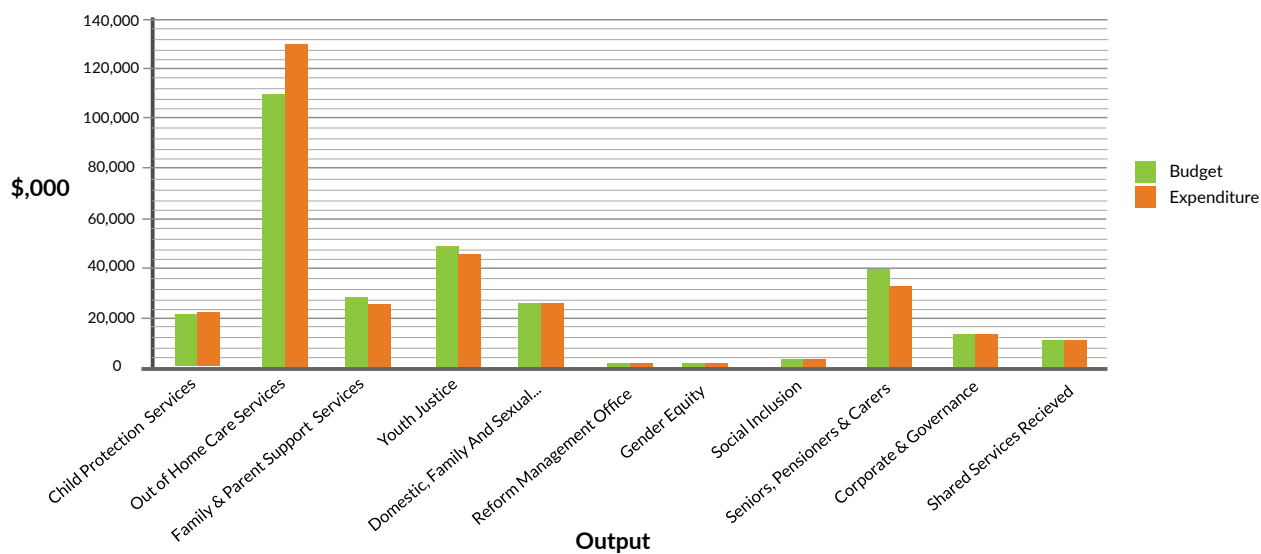
Offset by a reduction of \$6.75 million constituting:

- \$3 million transferred from 2017–18 to 2018–19 for the Alice Springs Women's Shelter
- \$1.94 million reduction in depreciation due to the write down of asset value after the revaluation in 2016–17
- \$1.45 million for the transfer of repairs and maintenance stimulus funding to the Minor New Works Program
- \$0.36 million transferred to other NT agencies for various services provided, including various property lease expenditure.

Budget Performance

The agency's final expenditure result was \$302.56 million, and overspend of \$6.92 million or 2.34 per cent. Table 12 sets out the agency's budget performance by output.

CHART 1: 2017-18 BUDGET AND EXPENDITURE BY SUB OUTPUT



Cost of Service Delivery

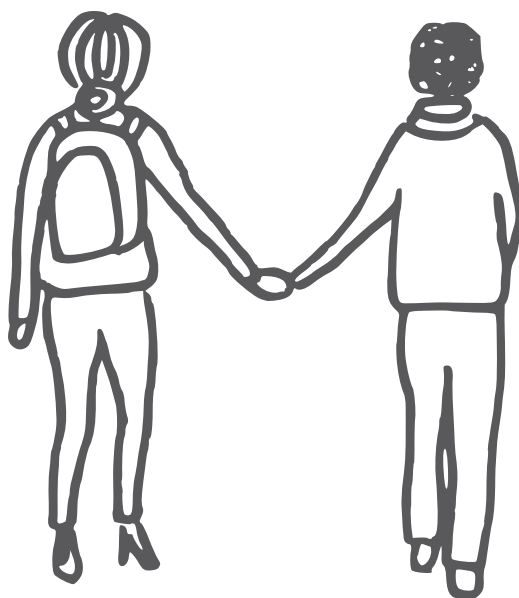
Territory Families partners with external organisations to provide services to families, children and young people and paid \$194.5 million or 64.3 per cent in 2017-18 (refer to chart 2). Employee costs are \$95.6 million or 31.6 per cent and \$12.4 million or 4.1 per cent is attributed to non-cash items and administrative expenses, such as depreciation, building repairs and service received from of charge from Department of Corporate and Information Services.

TABLE 12. AGENCY 2017-18 BUDGET PERFORMANCE BY OUTPUT

Output group/sub output	2017-18 Final Budget Estimate \$000	2017-18 Actual \$000	Variation \$000	Variation %
Children and Families	228,885	243,095	(14,210)	(6.2)
Child Protection	20,857	21,490	(633)	(3.0)
Out-of-home Care ¹	108,329	128,370	(20,041)	(18.5)
Family Support	26,951	23,729	3,222	12.0
Youth Justice	47,951	44,433	3,518	7.3
Domestic, Family and Sexual Violence	24,797	25,073	(276)	(1.1)
Community Engagement and Programs	3,894	3,580	314	8.1
Gender Equity	1,248	944	304	24.4
Social Inclusion	2,646	2,636	10	0.4
Reform Management Office	1,121	908	213	19.0
Reform Management Office	1,121	908	213	19.0
Seniors, Pensioners and Carers²	38,628	31,681	6,947	18.0
Seniors, Pensioners and Carers	38,628	31,681	6,947	18.0
Corporate and Governance³	23,106	23,296	(190)	(0.8)
Corporate and Governance	12,751	12,617	134	1.1
Shared Services Received	10,355	10,679	(324)	(3.1)
TOTAL	295,634	302,560	(6,926)	(2.3)

Table 12 Footnotes

1. The agency delivers service on demand which is primarily driven by the number and individual needs of children in care. This can present a challenge to the delivery of services within budget. In 2017-18 approximately 36 per cent of the agency's budget was allocated to the delivery of out-of-home care services, which was overspent by \$20 million. This was due to an insufficient number of foster and kinship carers for children in care resulting in a reliance on purchased places of care that come at a higher cost. The agency is focused on reforming the out-of-home care system and delivering more foster and kinship care placements.
2. The agency received additional funding to support the review into Pensioner and Carers concession which was completed in 2017-18, with the new and improved schemes ready to launch by 1 July 2018. The underspend of \$6.9 million was a result of less than anticipated concessions being taken by members of the scheme.
3. The corporate and governance output includes functions such as shared services received from the Department of Corporate and Information Services and the Department of Health, human resources, finance, secretariat, communications and marketing, information technology, audit and risk and the executive. All other operational and administrative costs are allocated across sub-outputs based on the relationship those costs have to the output.



Financial Statement Overview

A summary of observations and key variations is provided to assist in reading the financial statements.

Comprehensive Operating Statement (Financial Performance)

Territory Families' (the agency) financial performance resulted in an operating deficit of \$22.6 million, an increase of \$18.2 million on the recorded deficit of \$4.4 million in 2016–17.

The 2017–18 deficit relates to: \$12.6 million of Commonwealth Government funding for the National Partnership on Northern Territory Remote Aboriginal Investment (NTRAI) that was not received by 30 June 2018; \$3.2 million of depreciation and repairs and maintenance expense, which is not funded through revenue; and \$1 million relating to Perpetrator Intervention and NTRAI expenditure that was funded by cash received for these projects in previous years. The remaining balance of \$5.8 million relates to budgetary overspends.

Income

The agency's principal revenue source, representing \$269.6 million or 96.3 per cent of 2017–18 revenue, is Northern Territory Government output appropriation.

Grants and subsidies revenue, representing \$0.5 million, or 0.2 per cent, relates to funding from the Commonwealth Government for the National Survey of Children and Young People in out-of-home care and contribution made by the Department of Health towards accommodation for persons over the age of 18 who have transitioned from out-of-home care to public guardianship.

The remaining \$9.8 million or 3.5 per cent is related to: goods and services received free of charge from the Department of Corporate and Information Services (non-cash); revenue for adoptions processing fees and other income, which includes repayment of grant funding to the agency paid in prior years; receipts by the agency under the *Information Act*; and recovery of overpayments and revenue received for child benefits from Department of Human Services for children in detention.

Table 1: Comparison Between Years of Income by Category

Income Category	2017–18	2016–17	Variation	
	\$'000	\$'000	\$'000	%
Output Appropriation ^a	269,643	247,358	22,285	9.0
Commonwealth Appropriation ^a	0	16,950	(16,950)	(100.0)
Grants and Subsidies ^a	468	246	222	90.2
Goods and services received free of charge	9,317	7,847	1,470	18.7
Other Income	496	494	2	0.4
Total Income	279,924	272,895	7,029	2.6

Key variations:

1. An increase of \$22.3 million in Output Appropriation mainly reflects additional funding for the establishment of the Reform Management Office, the implementation of the Royal Commission into the Protection and Detention of Children in the Northern Territory, the review of the NT Pensioner and Carer Concession Scheme Reform and a Treasurer's Advance relating to Natural Disaster Cyclone Marcus, offset by the transfer of funding to 2018–19 for the Alice Springs Women's Shelter replacement and the transfer of repairs and maintenance stimulus funding to the Department of Infrastructure, Planning and Logistics for the minor new works program.
2. A decrease of \$17 million in Commonwealth Appropriation related to delay in receipt of 2017–18 funding for the National Partnership Agreement on NTRAI by 30 June 2018.
3. An increase of \$0.2 million for an unbudgeted contribution made by the Department of Health towards accommodation for persons over the age of 18 who have transitioned from out-of-home care to public guardianship.

Expenses

In 2017–18, Territory Families expended \$302.6 million, an increase of 9.1 per cent on 2016–17. Increases were predominantly attributable to rising costs for out-of-home care services and the purchase of goods and services.

Table 2: Comparison Between Years of Expenses by Category

Expense Category	2017–18	2016–17	Variation	
	\$'000	\$'000	\$'000	%
Employee ^a	95,632	91,716	3,916	4.3
Administrative				
Purchase of Goods and Services ^a	32,806	23,600	9,206	39.0
Repairs and Maintenance ^a	2,801	1,384	1,417	102.4
Property Management ^a	3,273	2,418	855	35.4
Depreciation ^a	3,098	3,797	(699)	(18.4)
Goods and Services Free of Charge	9,317	7,847	1,470	18.7
Other Administrative ^a	64	60	4	6.7
Grants and Subsidies ^a	134,864	121,921	12,943	10.6
Community service obligations ^a	20,705	24,590	(3,885)	(15.8)
Total Expenses	302,560	277,333	25,227	9.1

Key variations:

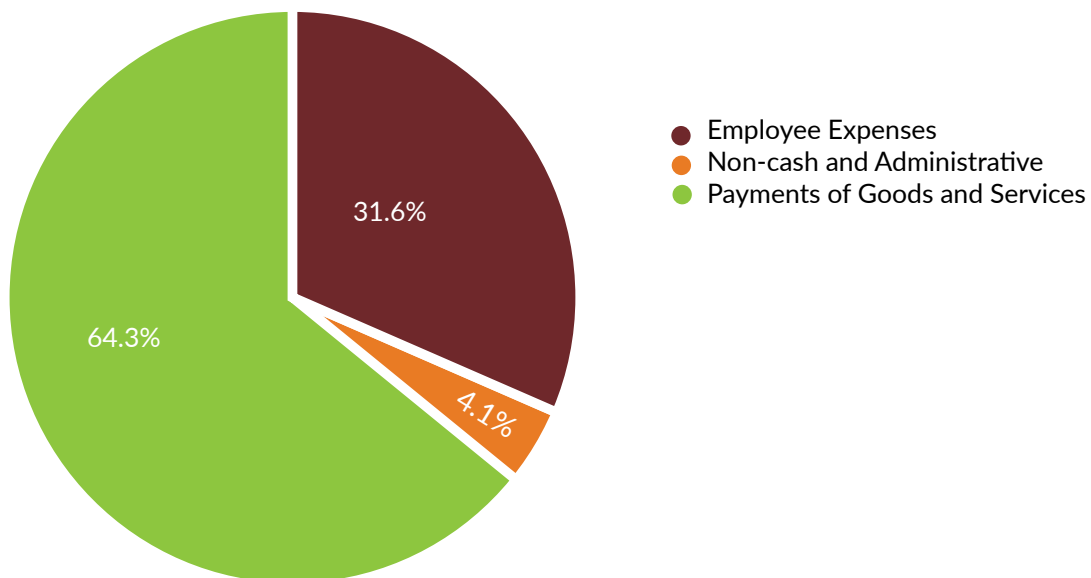
- \$3.9 million additional due to annual wage increases for staff and the establishment of the Youth Outreach and Re-engagement Teams and Reform Management Office. Average full-time equivalent was higher in 2017–18 for Youth Justice; however, full-time equivalent employees decreased from 831 in 2016–17 to 793 in 2017–18 as at 30 June 2018.
- \$9.2 million increase made up of:
 - \$1.9 million for bail support services provided by Saltbush Social Enterprises
 - \$1.6 million increase in information technology projects including the Pensioner Concession System V2, the Client Management System Alignment project and the new Electronic Records Management System (EDRMS) dataset
 - \$1.5 million increase relates to the agency's contribution to insurance premiums paid under the new workers' compensation scheme
 - \$0.9 million for the Supportlink program to deliver a referral framework
 - \$0.8 million additional in travel-related expenditure due to increased functions of the agency including travel for detainees and children in care
 - \$0.6 million increase in training and studies expenditure, including Certificate IV in Youth Justice, leadership and management training and Graduate Certificate in Developmental Trauma course delivered by Australian Childhood Foundation
 - \$0.5 million for Restorative Justice Conferencing program
 - \$0.3 million relates to emergency management costs for the 2018 Daly River flood
 - \$1.1 million increase in other expenditure including representation of children in civil matters, advertising, document production, food, freight and motor vehicle expenses.

Key variations (continued)

3. \$1.4 million increase mainly due to ongoing maintenance at Don Dale Youth Detention Centre and Alice Springs Youth Detention Centre.
4. \$0.9 million increase due to costs of security at Don Dale Youth Detention Centre, power usage at both detention centres and after-hours air conditioning at Darwin Plaza during the Cyclone Marcus emergency management operation.
5. \$0.7 million decrease mainly due to the reduction in monthly depreciation for Don Dale Youth Detention Centre, which decreased in value after revaluation of assets performed in 2016–17.
6. \$40,000 increase due to an increase in number of debts written off in 2017–18.
7. \$12.9 million increase due to higher expenditure paid to out-of-home care placement providers; personal hardship and distress payments for Daly River flood and Cyclone Marcus events and for a capital grant paid to Alice Springs Women's Shelter Inc. for upgrades.
8. \$3.9 million decrease mainly due to reduced utilities concessions being claimed in the Pensioner and Carer Concession scheme.

Territory Families' expenditure profile included \$194.5 million, or 64.3 per cent, of expenditure related to payments to external providers for goods and services, \$95.6 million, or 31.6 per cent, related to payments to employees and \$12.4 million, or 4.1 per cent, related to non-cash items and administrative expenditure such as depreciation, building repairs and goods and services received free of charge from the Department of Corporate and Information Services.^t

Chart 2: Territory Families Expenditure Profile



Statement of Financial Position (Balance Sheet)

The Statement of Financial Position presents the balances for assets, liabilities and equity (net of assets and liabilities). Equity is the net worth of the agency and represents financial health.

The agency's assets comprise cash, receivables (future income), prepayments and property (land, buildings and equipment). The majority of cash has been received as Output Appropriation. Agency assets are mainly land and buildings used as residential care facilities, detention centres and women's and men's safe houses.

The agency's liabilities comprises payables (payments to creditors) and provisions related predominantly to employee benefits.

Table 3: Comparison Between Years of Assets, Liabilities and Equities

Category	2017-18	2016-17	Variation	
	\$'000	\$'000	\$'000	%
Assets ¹	59,528	58,901	627	1.1
Liabilities ²	24,789	22,359	2,430	10.9
Equity ³	34,739	36,542	(1,803)	(4.9)

Key variations:

- Asset increase of \$0.6 million consists of:
 - \$5 million increase in property, plant and equipment for the transfer a residential care property from the Department of Health, building work capitalised during the year and revaluation of assets; offset by
 - \$4.4 million decrease in cash due to movement in cash receipts and payments.
- \$2.4 million increase relates to \$1.9 million in accounts payable and \$0.5 million in provisions for employee recreation leave liability.
- \$1.8 million decrease in equity consists of:
 - \$12.6 million equity injection from Department of Treasury and Finance to offset NTRAI revenue not received
 - \$7.5 million for building work capitalised during the year
 - \$0.7 million increase in asset revaluation reserve from revaluation of assets; offset by
 - \$22.6 million increase in accumulated deficit due to the current year operating outcome.z

Certification of the Financial Statements

We certify that the attached financial statements for Territory Families have been prepared from proper accounts and records in accordance with the prescribed format, the *Financial Management Act* and Treasurer's Directions.

We further state that the information set out in the Comprehensive Operating Statement, Balance Sheet, Statement of Changes in Equity, Cash Flow Statement, and notes to and forming part of the financial statements presents fairly the financial performance and cash flows for the year ended 30 June 2018 and the financial position on that date.

At the time of signing, we are not aware of any circumstances that would render the particulars included in the financial statements misleading or inaccurate.



Kenneth Lindsay Davies

Chief Executive Officer

29 August 2018



Kim Charles

Chief Finance Officer

29 August 2018

TERRITORY FAMILIES COMPREHENSIVE OPERATING STATEMENT

For the year ended 30 June 2018

	Note	2018	2017
		\$ 000	\$ 000
INCOME			
Grants and subsidies revenue			
Current		468	246
Appropriation			
Output		269,643	247,358
Commonwealth		-	16,950
Sales of goods and services		51	52
Goods and services received free of charge	4	9,317	7,847
Gain on disposal of assets	5	-	2
Other income		445	440
TOTAL INCOME	3	279,924	272,895
EXPENSES			
Employee expenses		95,632	91,716
Administrative expenses			
Purchases of goods and services	6	32,806	23,600
Repairs and maintenance		2,801	1,384
Property Management		3,273	2,418
Depreciation and amortisation	10, 11	3,098	3,797
Goods and services received free of charge		9,317	7,847
Other administrative expenses		64	60
Grants and subsidies expenses			
Current		131,316	121,148
Capital		3,548	773
Community service obligation		20,705	24,590
TOTAL EXPENSES	3	302,560	277,333
NET DEFICIT		(22,636)	(4,438)
OTHER COMPREHENSIVE INCOME			
Items that will not be reclassified to net deficit			
Changes in asset revaluation surplus		761	26,618
TOTAL OTHER COMPREHENSIVE INCOME		761	26,618
COMPREHENSIVE RESULT		(21,875)	22,180

The Comprehensive Operating Statement is to be read in conjunction with the notes to the financial statements.

TERRITORY FAMILIES
BALANCE SHEET

As at 30 June 2018

	Note	2018 \$ 000	2017 \$ 000
ASSETS			
Current assets			
Cash and deposits	8	11,187	15,649
Receivables	9	2,159	2,175
Prepayments		136	68
Total current assets		13,482	17,892
Non-current assets			
Property, plant and equipment	10, 11	46,046	41,009
Total non-current assets		46,046	41,009
TOTAL ASSETS		59,528	58,901
LIABILITIES			
Current liabilities			
Payables	12	14,140	12,273
Provisions	13	10,649	10,086
Total current liabilities		24,789	22,359
TOTAL LIABILITIES		24,789	22,359
NET ASSETS		34,739	36,542
EQUITY			
Capital		57,725	37,653
Asset Revaluation Reserve	15	27,809	27,048
Accumulated funds		(50,795)	(28,159)
TOTAL EQUITY		34,739	36,542

The Balance Sheet is to be read in conjunction with the notes to the financial statements.

TERRITORY FAMILIES

STATEMENT OF CHANGES IN EQUITY

For the year ended 30 June 2018

	Note	Equity at 1 July	Comprehensive result	Transactions with owners in their capacity as owners	Equity at 30 June
		\$ 000	\$ 000	\$ 000	\$ 000
2017-18					
Accumulated funds		(28,159)	(22,636)	-	(50,795)
Asset Revaluation Reserve	15	27,048	761	-	27,809
Capital – transactions with owners					
Equity injections					
Equity transfers in		29,839	-	7,502	37,341
Other equity injections		23,473	-	12,570	36,043
Total Equity injections		53,312	-	20,072	73,384
Equity withdrawals					
Capital withdrawal		(10,404)	-	-	(10,404)
Equity transfers out		(5,255)	-	-	(5,255)
Total Equity withdrawals		(15,659)	-	-	(15,659)
Total Capital – transactions with owners		37,653	-	20,072	57,725
Total equity at end of financial year		36,542	(21,875)	20,072	34,739
2016-17					
Accumulated funds		(23,721)	(4,438)	-	(28,159)
Asset Revaluation Reserve	15	430	(24,084)	50,702	27,048
Capital – transactions with owners					
Equity injections					
Equity transfers in		21,040	-	8,799	29,839
Other equity injections		18,364	-	5,109	23,473
Total Equity injections		39,404	-	13,908	53,312
Equity withdrawals					
Capital withdrawal		(8,292)	-	(2,112)	(10,404)
Equity transfers out		(4,229)	-	(1,026)	(5,255)
Total Equity withdrawals		(12,521)	-	(3,138)	(15,659)
Total Capital – transactions with owners		26,883	-	10,770	37,653
Total equity at end of financial year		3,592	(28,522)	61,472	36,542

The Statement of Changes in Equity is to be read in conjunction with the notes to the financial statements.

TERRITORY FAMILIES CASH FLOW STATEMENT

For the year ended 30 June 2018

	Note	2018 \$ 000	2017 \$ 000
CASH FLOWS FROM OPERATING ACTIVITIES			
Operating receipts			
Grants and subsidies received			
Current		468	246
Appropriation			
Output		269,643	247,358
Commonwealth		-	16,950
Receipts from sales of goods and services		12,967	8,806
Total operating receipts		283,078	273,360
Operating payments			
Payments to employees		(94,919)	(89,104)
Payments for goods and services		(49,622)	(31,798)
Grants and subsidies paid			
Current		(131,316)	(121,148)
Capital		(3,548)	(773)
Community service obligations		(20,705)	(24,590)
Total operating payments		(300,110)	(267,413)
Net cash from/(used in) operating activities	16	(17,032)	5,947
CASH FLOWS FROM INVESTING ACTIVITIES			
Investing payments			
Purchases of assets		-	(28)
Total investing payments		-	(28)
Net cash used in investing activities		-	(28)
CASH FLOWS FROM FINANCING ACTIVITIES			
Financing receipts			
Equity injections			
Other equity injections		12,570	5,109
Total financing receipts		12,570	5,109
Financing payments			
Equity withdrawals		-	(2,112)
Total financing payments		-	(2,112)
Net cash from financing activities		12,570	2,997
Net increase in cash held		(4,462)	8,916
Cash at beginning of financial year		15,649	6,733
CASH AT END OF FINANCIAL YEAR	8	11,187	15,649

The Cash Flow Statement is to be read in conjunction with the notes to the financial statements.

TERRITORY FAMILIES
NOTES TO THE FINANCIAL STATEMENTS
For the year ended 30 June 2018

INDEX OF NOTES TO THE FINANCIAL STATEMENTS

Note	Page No
1. Objectives and funding	100
2. Statement of significant accounting policies	100
3. Comprehensive operating statement by output group	104
INCOME	
4. Goods and services received free of charge	106
5. Gain on disposal of assets	106
EXPENSES	
6. Purchases of goods and services	106
7. Write-offs, postponements, waivers, gifts and ex-gratia payments	108
ASSETS	
8. Cash and deposits	109
9. Receivables	109
10. Property, plant and equipment	109
11. Fair value measurement of non-financial assets	113
LIABILITIES	
12. Payables	115
13. Provisions	115
14. Commitments	117
EQUITY	
15. Reserves	118
OTHER DISCLOSURES	
16. Notes to the cash flow statement	118
17. Financial instruments	119
18. Related parties	126
19. Contingent liabilities and contingent assets	128
20. Events subsequent to balance date	128
21. Budgetary information	129

1. OBJECTIVES AND FUNDING

Territory Families is responsible for delivering care and protection of children, youth justice, multicultural affairs, senior and pensioners concessions, social policy relating to children, family and sexual violence, men, women, seniors and young people and family and sexual violence reduction services.

Additional information in relation to Territory Families and its principal activities may be found at Part 2 of the annual report.

The agency is predominantly funded, and therefore dependent, on the receipt of parliamentary appropriations. The financial statements encompass all funds through which the agency controls resources to carry on its functions and deliver outputs.

For reporting purposes, outputs delivered by the agency are summarised into several output groups. Note 3 provides summarised financial information in the form of a Comprehensive Operating Statement by the output group.

2. STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES

a) Statement of compliance

The financial statements have been prepared in accordance with the requirements of the *Financial Management Act* and related Treasurer's Directions. The *Financial Management Act* requires Territory Families to prepare financial statements for the year ended 30 June based on the form determined by the Treasurer. The form of agency financial statements is to include:

- (i) a certification of the financial statements
- (ii) a Comprehensive Operating Statement
- (iii) a Balance Sheet
- (iv) a Statement of Changes in Equity
- (v) a Cash Flow Statement and
- (vi) applicable explanatory notes to the financial statements.

b) Basis of accounting

The financial statements have been prepared using the accrual basis of accounting, which recognises the effect of financial transactions and events when they occur, rather than when cash is paid out or received. As part of the preparation of the financial statements, all intraagency transactions and balances have been eliminated.

Except where stated, the financial statements have also been prepared in accordance with the historical cost convention.

The form of the agency financial statements is also consistent with the requirements of Australian Accounting Standards. The effects of all relevant new and revised Standards and Interpretations issued by the Australian Accounting Standards Board (AASB) that are effective for the current annual reporting period have been evaluated.

Several amending standards and AASB interpretations have been issued that apply to the current reporting periods, but are considered to have no impact on public sector reporting.

Standards and Interpretations Issued but not yet effective

On the date of authorisation of the financial statements, the following standards and interpretations were in issue but are not yet effective and are expected to have a potential impact on future reporting periods:

STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES (continued)

AASB 16 Leases

AASB 16 Leases is effective for annual reporting periods beginning on or after 1 January 2019 and will be reported in these financial statements for the first time in 2019–20. When the standard is effective it will supersede AASB 117 Leases and requires the majority of leases to be recognised on the balance sheet.

For lessees with operating leases, a right-of-use asset will now be included in the balance sheet together with a lease liability for all leases with a term of 12 months or more, unless the underlying assets are of low value. The comprehensive operating statement will no longer report operating lease rental payments. Instead, a depreciation expense will be recognised relating to the right-to-use asset and interest expense relating to the lease liability.

For lessors, the finance and operating lease distinction remains largely unchanged. For finance leases, the lessor recognises a receivable equal to the net investment in the lease. Lease receipts from operating leases are recognised as income either on a straight-line basis or another systematic basis where appropriate.

Consequently, it is expected that approximately \$28 000 in operating lease commitments will be required to be recognised in the balance sheet through a lease liability and corresponding right to use asset from 2019–20 in accordance with AASB 16 Leases. In the comprehensive income statement, the operating lease expense will be replaced with a depreciation expense, relating to the right to use asset and interest expense, relating to the lease liability. These cannot be quantified at this time.

AASB 1058 Income for not-for-profit entities and AASB 15 Revenue from Contracts with Customers

AASB 1058 Income for Not-for-Profit Entities and AASB 15 Revenue from Contracts with Customers are effective for annual reporting periods beginning on or after 1 January 2019 and will be reported in these financial statements for the first time in 2019–20.

Under the new AASB 1058 Income for Not-for-Profit Entities, revenue from grants and donations will be recognised when any associated performance obligation to provide goods or services is satisfied, and not immediately upon receipt as currently occurs. Consequently, more liabilities will be recognised in the balance sheet after adoption of this standard.

AASB 1058 clarifies and simplifies income-recognition requirements that apply to not-for-profit entities in conjunction with AASB 15 Revenue from Contracts with Customers.

While the full impacts are yet to be determined, potential impacts identified include:

- grants received to construct or acquire a non-financial asset will be recognised as a liability, and subsequently recognised as revenue as the performance obligations under the grant are satisfied. At present, such grants are recognised as revenue on receipt
- grants with an enforceable agreement and sufficiently specific performance obligations will be recognised as revenue progressively as the associated performance obligations are satisfied. At present, such grants are recognised as revenue on receipt
- grants that have an enforceable agreement but no specific performance obligations but have restrictions on the timing of expenditure will also continue to be recognised on receipt as time restriction on the use of funds is not sufficiently specific to create a performance obligation
- grants that are not enforceable and/or not sufficiently specific will not qualify for deferral, and continue to be recognised as revenue as soon as they are controlled.

AASB 1059 Service Concession Arrangements: Grantors

AASB 1059 Service Concession Arrangements: Grantors is effective for annual reporting periods beginning on or after 1 January 2019 and will be reported in these financial statements for the first time in 2019–20.

AASB 1059 addresses the accounting for arrangements that involve an operator providing public services related to a service concession asset on behalf of a public sector grantor for a specified period of time and managing at least some of those services.

Where a transaction meets the definition of a service concession arrangement, a service concession asset and liability will be recognised on the balance sheet and valued in accordance with the new standard.

The Territory's public-private partnership arrangements are currently under review to determine the applicability of AASB 1059 and the full impact of the new standard.

Several other amending standards and AASB interpretations have been issued that apply to future reporting periods, but are considered to have limited impact on future financial reporting.

STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES (continued)

c) Reporting entity

The financial statements cover the agency as an individual reporting entity. Territory Families ('the agency') is a Northern Territory agency established under the *Interpretation Act Administrative Arrangements Order*.

The principal place of business of the agency is: Darwin Plaza, 41 Smith Street, Darwin 0800, Northern Territory.

d) Agency and Territory items

The financial statements of Territory Families include income, expenses, assets, liabilities and equity over which Territory Families has control (Agency items). Certain items, while managed by the agency, are controlled and recorded by the Territory rather than the agency (Territory items). Territory items are recognised and recorded in the Central Holding Authority as discussed below.

Central Holding Authority

The Central Holding Authority is the 'parent body' that represents the government's ownership interest in government-controlled entities.

The Central Holding Authority also records all Territory items, such as income, expenses, assets and liabilities controlled by the government and managed by agencies on behalf of the government. The main Territory item is Territory income, which includes taxation and royalty revenue, Commonwealth general purpose funding (such as GST revenue), fines, and statutory fees and charges.

The Central Holding Authority also holds certain Territory assets not assigned to agencies as well as certain Territory liabilities that are not practical or effective to assign to individual agencies, such as unfunded superannuation and long service leave.

The Central Holding Authority recognises and records all Territory items, and as such, these items are not included in the agency's financial statements.

e) Comparatives

Where necessary, comparative information for the 2016–17 financial year has been reclassified to provide consistency with current year disclosures.

f) Presentation and rounding of amounts

Amounts in the financial statements and notes to the financial statements are presented in Australian dollars and have been rounded to the nearest thousand dollars, with amounts of \$500 or less being rounded down to zero. Figures in the financial statements and notes may not equate due to rounding.

g) Changes in accounting policies

There have been no changes to accounting policies adopted in 2017–18 as a result of management decisions.

h) Accounting judgments and estimates

The preparation of the financial report requires the making of judgments and estimates that affect the recognised amounts of assets, liabilities, revenues and expenses and the disclosure of contingent liabilities. The estimates and associated assumptions are based on historical experience and various other factors that are believed to be reasonable under the circumstances, the results of which form the basis for making judgments about the carrying values of assets and liabilities that are not readily apparent from other sources. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods.

Judgments and estimates that have significant effects on the financial statements are disclosed in the relevant notes to the financial statements.

STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES (continued)

i) Goods and services tax

Income, expenses and assets are recognised net of the amount of goods and services tax (GST), except where the amount of GST incurred on a purchase of goods and services is not recoverable from the Australian Tax Office (ATO). In these circumstances, the GST is recognised as part of the cost of acquisition of the asset or as part of the expense.

Receivables and payables are stated with the amount of GST included. The net amount of GST recoverable from, or payable to, the ATO is included as part of receivables or payables in the Balance Sheet.

Cash flows are included in the Cash Flow Statement on a gross basis. The GST components of cash flows arising from investing and financing activities, which are recoverable from, or payable to, the ATO are classified as operating cash flows. Commitments and contingencies are disclosed net of the amount of GST recoverable or payable unless otherwise specified.

j) Contributions by and distributions to government

The agency may receive contributions from government where the government is acting as owner of the agency. Conversely, the agency may make distributions to government. In accordance with the *Financial Management Act* and Treasurer's Directions, certain types of contributions and distributions, including those relating to administrative restructures, have been designated as contributions by, and distributions to, government. These designated contributions and distributions are treated by the agency as adjustments to equity.

The statement of changes in equity provides additional information in relation to contributions by, and distributions to, government.

3. COMPREHENSIVE OPERATING STATEMENT BY OUTPUT GROUP

	Note	Children and Families		Community Engagement and Programs		Seniors, Pensioners and Carers		Corporate and Governance		Reform Management Office		Total	
		2018	2017	2018	2017	2018	2017	2018	2017	2018	2017	2018	2017
		\$ 000	\$ 000	\$ 000	\$ 000	\$ 000	\$ 000	\$ 000	\$ 000	\$ 000	\$ 000	\$ 000	\$ 000
INCOME													
Grants and subsidies revenue													
Current		468	210	-	36	-	-	-	-	-	-	468	246
Appropriation													
Output		212,351	193,716	3,732	4,246	38,562	34,112	13,924	15,284	1,074	-	269,643	247,358
Commonwealth		-	16,910	-	40	-	-	-	-	-	-	-	16,950
Sales of goods and services		51	50	-	-	-	1	-	1	-	-	51	52
Goods and services received free of charge ¹	4	-	-	-	-	-	-	9,317	7,847	-	-	9,317	7,847
Gain on disposal of assets	5	-	1	-	-	-	-	-	1	-	-	-	2
Other income		364	362	-	55	19	23	36	-	26	-	445	440
TOTAL INCOME		213,234	211,249	3,732	4,377	38,581	34,136	23,277	23,133	1,100	-	279,924	272,895
EXPENSES													
Employee expenses													
Administrative expenses		81,379	76,612	1,241	1,763	1,920	1,307	10,387	12,034	705	-	95,632	91,716
Purchases of goods and services		27,303	19,639	484	316	1,311	313	3,506	3,332	202	-	32,806	23,600
Repairs and maintenance	6	2,763	1,348	3	3	35	33	-	-	-	-	2,801	1,384
Property Management		3,148	2,308	8	15	31	7	84	88	2	-	3,273	2,418
Depreciation and amortisation		2,938	3,735	14	5	146	57	-	-	-	-	3,098	3,797
Goods and services free of charge ¹	10, 11	-	-	-	-	-	-	9,317	7,847	-	-	9,317	7,847
Other administrative expenses		54	56	-	-	9	-	1	4	-	-	64	60
Grants and subsidies expenses													
Current		122,097	111,483	1,695	1,431	7,524	8,127	-	107	-	-	131,316	121,148
Capital		3,415	-	133	773	-	-	-	-	-	-	3,548	773
Community service obligations		-	-	-	-	20,705	24,590	-	-	-	-	20,705	24,590
TOTAL EXPENSES		243,097	215,181	3,578	4,306	31,681	34,434	23,295	23,412	909	-	302,560	277,333
NET SURPLUS/(DEFICIT)		(29,863)	(3,932)	154	71	6,900	(298)	(18)	(279)	191	-	(22,636)	(4,438)
OTHER COMPREHENSIVE INCOME													
Items that will not be reclassified to net surplus/deficit													
Changes in asset revaluation surplus		761	26,618	-	-	-	-	-	-	-	-	761	26,618
COMPREHENSIVE RESULT		(29,102)	22,686	154	71	6,900	(298)	(18)	(279)	191	-	(21,875)	22,180

1. Goods and services received free of charge have been disclosed in the Corporate and Governance output for 2017-18. The 2016-17 comparatives have been restated to match the current year disclosure. This Comprehensive Operating Statement by output group is to be read in conjunction with the notes to the financial statements.

COMPREHENSIVE OPERATING STATEMENT BY OUTPUT GROUP (continued)

Income

Income encompasses both revenue and gains.

Income is recognised at the fair value of the consideration received, exclusive of the amount of GST. Exchanges of goods or services of the same nature and value without any cash consideration being exchanged are not recognised as income.

Grants and other contributions

Grants, donations, gifts and other non-reciprocal contributions are recognised as revenue when the agency obtains control over the assets comprising the contributions. Control is normally obtained upon receipt.

Contributions are recognised at their fair value. Contributions of services are only recognised when a fair value can be reliably determined and the services would be purchased if not donated.

Appropriation

Output appropriation is the operating payment to each agency for the outputs they provide and is calculated as the net cost of agency outputs after taking into account funding from agency income. It does not include any allowance for major non-cash costs such as depreciation.

Commonwealth appropriation follows from the intergovernmental agreement on federal financial relations, resulting in specific purpose payments (SPPs) and national partnership (NP) payments being made by the Commonwealth Treasury to state treasuries, in a manner similar to arrangements for GST payments. These payments are received by the Department of Treasury and Finance on behalf of the Central Holding Authority and then passed on to the relevant agencies as Commonwealth appropriation.

Revenue in respect of appropriations is recognised in the period in which the agency gains control of the funds.

Sale of Goods

Revenue from the sale of goods is recognised (net of returns, discounts and allowances) when:

- the significant risks and rewards of ownership of the goods have transferred to the buyer
- the agency retains neither continuing managerial involvement to the degree usually associated with ownership nor effective control over the goods sold
- the amount of revenue can be reliably measured
- it is probable that the economic benefits associated with the transaction will flow to the agency
- the costs incurred or to be incurred in respect of the transaction can be measured reliably.

Rendering of services

Revenue from rendering services is recognised by reference to the stage of completion of the contract.

The revenue is recognised when:

- the amount of revenue, stage of completion and transaction costs incurred can be reliably measured; and
- it is probable that the economic benefits associated with the transaction will flow to the entity.

2018	2017
\$ 000	\$ 000

4. GOODS AND SERVICES RECEIVED FREE OF CHARGE

Corporate and information services	9,317	7,847
	9,317	7,847

5. GAIN ON DISPOSAL OF ASSET

Proceeds from sale of minor assets	-	2
Total gain on disposal of assets	-	2

6. PURCHASES OF GOODS AND SERVICES

The net deficit has been arrived at after charging the following expenses:

Goods and services expenses:

Consultants ¹	86	134
Advertising ²	101	33
Marketing and promotion ³	422	224
Document production	273	189
Legal expenses ⁴	1,362	1,158
Recruitment ⁵	498	398
Training and study	1,696	1,056
Official duty fares	2,479	1,975
Travelling allowance	686	558
Agency service arrangements	2,811	1,801
Information technology charges	4,872	3,296
Motor vehicle expenses	2,104	2,004

(1) John Coleman conducted an assessment of the suitability of six sites to accommodate a diversionary program for young people co-funding arrangement, and Deloitte Touche Tohmatsu conducted an independent assessment of the Northern Territory Pensioner and Carer Concession Scheme's current management model and administrative arrangements.

(2) Does not include recruitment, advertising or marketing and promotion advertising.

(3) Includes advertising for marketing and promotion but excludes marketing and promotion consultants' expenses, which are incorporated in the consultants category.

(4) Includes legal fees, claim and settlement costs.

(5) Includes recruitment-related advertising costs.

Repairs and maintenance expense

Funding is received for repairs and maintenance works associated with agency assets as part of output appropriation. Costs associated with repairs and maintenance works on agency assets are expensed as incurred.

7. WRITE-OFFS, POSTPONEMENTS, WAIVERS, GIFTS AND EX-GRATIA PAYMENTS

	Agency		Agency		Territory items		Territory items	
	2018	No. of Trans.	2017	No. of Trans.	2018	No. of Trans.	2017	No. of Trans.
	\$ 000		\$ 000		\$ 000		\$ 000	
Write-offs, postponements and waivers under the <i>Financial Management Act</i>								
Represented by:								
<i>Amounts written off, postponed and waived by Delegates</i>								
Irrecoverable amounts payable to the Territory or the agency written off	15	14	8	12	-	-	-	-
Losses or deficiencies of money written off	-	-	1	3	-	-	-	-
Public property written off	-	-	-	-	-	-	-	-
Waiver or postponement of right to receive or recover money or property	-	-	-	-	-	-	-	-
Total written off, postponed and waived by delegates	15	14	9	15	-	-	-	-
<i>Amounts written off, postponed and waived by the Treasurer</i>								
Irrecoverable amounts payable to the Territory or the agency written off	62	8	6	1	-	-	-	-
Losses or deficiencies of money written off	-	-	-	-	-	-	-	-
Public property written off	-	-	-	-	-	-	-	-
Waiver or postponement of right to receive or recover money or property	-	-	-	-	-	-	-	-
Total written off, postponed and waived by the Treasurer	62	8	6	1	-	-	-	-
	77	22	15	16	-	-	-	-
Write-offs, postponements and waivers authorised under other legislation	-	-	-	-	-	-	-	-
Gifts under the <i>Financial Management Act</i>	-	-	-	-	-	-	-	-
Gifts authorised under other legislation	-	-	-	-	-	-	-	-
Ex gratia payments under the <i>Financial Management Act</i>	-	-	-	-	-	-	-	-

	2018	2017
	\$ 000	\$ 000
8. CASH AND DEPOSITS		
Cash on hand	-	-
Cash at bank	11,187	15,649
	11,187	15,649

For the purposes of the Balance Sheet and the Cash Flow Statement, cash includes cash on hand, cash at bank and cash equivalents. Cash equivalents are highly liquid, short-term investments that are readily convertible to cash.

9. RECEIVABLES

Current

Accounts receivable	750	538
Less: allowance for impairment losses	(180)	(193)
	570	345
GST receivables	1,409	1,776
Other receivables	180	54
	1,589	1,830
Total receivables	2,159	2,175

10. PROPERTY, PLANT AND EQUIPMENT

Land

At fair value	8,482	8,250
---------------	-------	-------

Buildings

At fair value	94,573	88,370
Less: accumulated depreciation	(60,322)	(56,678)
	34,251	31,692

Plant and equipment

At fair value	5,298	2,324
Less: accumulated depreciation	(1,985)	(1,257)
	3,313	1,067

Total Property, Plant and Equipment	46,046	41,009
--------------------------------------------	---------------	---------------

PROPERTY, PLANT AND EQUIPMENT (continued)

2018 Property, plant and equipment reconciliations

A reconciliation of the carrying amount of property, plant and equipment at the beginning and end of 2017–18 is set out below:

	Land	Buildings	Plant and equipment	Total
	\$ 000	\$ 000	\$ 000	\$ 000
Carrying amount as at 1 July 2017	8,250	31,692	1,067	41,009
Depreciation	-	(2,370)	(728)	(3,098)
Additions/disposals from asset transfers	62	4,338	2,974	7,374
Revaluation increments/(decrements)	170	591	-	761
Carrying amount as at 30 June 2018	8,482	34,251	3,313	46,046

2017 Property, plant and equipment reconciliations

A reconciliation of the carrying amount of property, plant and equipment at the beginning and end of 2016–17 is set out below:

	Land	Buildings	Computer Hardware	Plant and equipment	Total
	\$ 000	\$ 000	\$ 000	\$ 000	\$ 000
Carrying amount as at 1 July 2016	2,140	8,063	148	120	10,471
Additions	-	-	-	28	28
Depreciation	-	(3,628)	-	(169)	(3,797)
Additions/disposals from administrative restructuring	22,400	28,704	-	248	51,352
Additions/disposals from asset transfers	-	6,347	(148)	840	7,039
Revaluation decrements	(16,290)	(7,794)	-	-	(24,084)
Carrying amount as at 30 June 2017	8,250	31,692	-	1,067	41,009

PROPERTY, PLANT AND EQUIPMENT (continued)

Acquisitions

All items of property, plant and equipment with a cost, or other value, equal to or greater than \$10 000 are recognised in the year of acquisition and depreciated as outlined below. Items of property, plant and equipment below the \$10 000 threshold are expensed in the year of acquisition.

The construction cost of property, plant and equipment includes the cost of materials and direct labour, and an appropriate proportion of fixed and variable overheads.

Complex assets

Major items of plant and equipment comprising a number of components that have different useful lives are accounted for as separate assets. The components may be replaced during the useful life of the complex asset.

Subsequent additional costs

Costs incurred on property, plant and equipment subsequent to initial acquisition are capitalised when it is probable that future economic benefits in excess of the originally assessed performance of the asset will flow to the agency in future years. Where these costs represent separate components of a complex asset, they are accounted for as separate assets and are separately depreciated over their expected useful lives.

Construction (work in progress)

As part of the financial management framework, the Department of Infrastructure, Planning and Logistics is responsible for managing general government capital works projects on a whole-of-government basis. Therefore, appropriation for all agency capital works is provided directly to the Department of Infrastructure, Planning and Logistics, and the cost of construction work in progress is recognised as an asset of that agency. Once completed, capital works assets are transferred to the agency.

Revaluations and impairment

Revaluation of assets

Subsequent to initial recognition, assets belonging to the following classes of non-current assets are revalued with sufficient regularity to ensure that the carrying amount of these assets does not differ materially from their fair value at reporting date:

- land
- buildings.

Plant and equipment are stated at historical cost less depreciation, which is deemed to equate to fair value.

The latest revaluations as at 30 June 2018 were independently conducted. The valuer was Colliers International (NT) Pty Ltd. Refer to Note 11: fair value measurement of non-financial assets for additional disclosures.

Impairment of assets

An asset is said to be impaired when the asset's carrying amount exceeds its recoverable amount.

Non-current physical and intangible agency assets are assessed for indicators of impairment on an annual basis or whenever there is indication of impairment. If an indicator of impairment exists, the agency determines the asset's recoverable amount. The asset's recoverable amount is determined as the higher of the asset's current replacement cost and fair value less costs to sell. Any amount by which the asset's carrying amount exceeds the recoverable amount is recorded as an impairment loss.

Impairment losses are recognised in the comprehensive operating statement. They are disclosed as an expense unless the asset is carried at a revalued amount. Where the asset is measured at a revalued amount, the impairment loss is offset against the asset revaluation surplus for that class of asset to the extent that an available balance exists in the asset revaluation surplus.

PROPERTY, PLANT AND EQUIPMENT (continued)

In certain situations, an impairment loss may subsequently be reversed. Where an impairment loss is subsequently reversed, the carrying amount of the asset is increased to the revised estimate of its recoverable amount. A reversal of an impairment loss is recognised in the comprehensive operating statement as income, unless the asset is carried at a revalued amount, in which case the impairment reversal results in an increase in the asset revaluation surplus.

Agency property, plant and equipment assets were assessed for impairment as at 30 June 2018. No impairment adjustments were required as a result of this review.

Depreciation and amortisation expense

Items of property, plant and equipment, including buildings but excluding land, have limited useful lives and are depreciated or amortised using the straight-line method over their estimated useful lives.

Amortisation applies in relation to intangible non-current assets with limited useful lives and is calculated and accounted for in a similar manner to depreciation.

The estimated useful lives for each class of asset are in accordance with the Treasurer's Directions and are determined as follows:

	2018	2017
Buildings	50 years	50 years
Demountables	20 years	20 years
Plant and equipment	1–15 years	1–15 years
Computer hardware	6 years	6 years

Assets are depreciated from the date of acquisition or from the time an asset is completed and held ready for use.

Assets held for sale

Assets and disposal groups are classified as held for sale if their carrying amount will be recovered through a sale transaction or a grant agreement rather than continuing use. Assets held for sale consist of those assets that management has determined are available for immediate sale or granting in their present condition and their sale is highly probable within one year from the date of classification.

These assets are measured at the lower of the asset's carrying amount and fair value less costs to sell. These assets are not depreciated. Non-current assets held for sale have been recognised on the face of the financial statements as current assets.

Leased assets

Leases under which the agency assumes substantially all the risks and rewards of ownership of an asset, are classified as finance leases. Other leases are classified as operating leases.

Finance leases

Finance leases are capitalised. A lease asset and lease liability equal to the lower of the fair value of the leased property and present value of the minimum lease payments, each determined at the inception of the lease, are recognised.

Lease payments are allocated between the principal component of the lease liability and the interest expense.

Operating leases

Operating lease payments made at regular intervals throughout the term are expensed when the payments are due, except where an alternative basis is more representative of the pattern of benefits to be derived from the leased property. Lease incentives under an operating lease of a building or office space is recognised as an integral part of the consideration for the use of the leased asset. Lease incentives should be recognised as a deduction of the lease expenses over the term of the lease.

11. FAIR VALUE MEASUREMENT OF NON-FINANCIAL ASSETS

a) Fair value hierarchy

Fair values of non-financial assets categorised by levels of inputs used to compute fair value are:

	Level 1	Level 2	Level 3	Total fair value
	\$ 000	\$ 000	\$ 000	\$ 000
2017-18				
Asset classes				
Land (Note 10)	-	8,482	-	8,482
Buildings (Note 10)	-	825	33,426	34,251
Plant and Equipment (Note 10)	-	-	3,313	3,313
Total	-	9,307	36,739	46,046
2016-17				
Asset classes				
Land (Note 10)	-	8,250	-	8,250
Buildings (Note 10)	-	672	31,020	31,692
Plant and Equipment (Note 10)	-	-	1,067	1,067
Total	-	8,922	32,087	41,009

There were no transfers between Level 1 and Levels 2 or 3 during 2017-18.

b) Valuation techniques and inputs

Valuation techniques used to measure fair value in 2017-18 are:

	Level 2 techniques	Level 3 techniques
Asset classes		
Land	Market	-
Buildings	Market	Cost
Plant and Equipment	-	Cost

There were no changes in valuation techniques from 2016-17 to 2017-18.

Colliers International (NT) Pty Ltd provided valuations for the land and buildings assets. Level 2 fair values of land and buildings were based on market evidence of sales price per square metre of comparable land and buildings.

Level 3 fair values of specialised buildings and infrastructure were determined by computing their current replacement costs because an active market does not exist for such facilities. The current replacement cost was based on a combination of internal records of the historical cost of the facilities, adjusted for contemporary technology and construction approaches. Significant judgement was also used in assessing the remaining service potential of the facilities, given local environmental conditions, projected usage, and records of the current condition of the facilities.

FAIR VALUE MEASUREMENT OF NON-FINANCIAL ASSETS (continued)

c) Additional information for level 3 fair value measurements

(i) Reconciliation of recurring level 3 fair value measurements

	Land \$ 000	Buildings \$ 000	Computer Hardware \$ 000	Plant and Equipment \$ 000	Total \$ 000
2017-18					
Fair value as at 1 July 2017	-	31,020	-	1,067	32,087
Depreciation	-	(2,315)	-	(728)	(3,043)
Additions/(Disposals) from asset transfers	-	4,006	-	2,974	6,980
Gain recognised in other comprehensive income	-	715	-	-	715
Fair value as at 30 June 2018	-	33,426	-	3,313	36,739
2016-17					
Fair value as at 1 July 2016	1,680	7,465	148	120	9,413
Additions	-	-	-	28	28
Transfers from Level 2	(1,680)	(442)	-	-	(2,122)
Depreciation	-	(3,590)	-	(169)	(3,759)
Additions from administrative restructuring	-	28,704	-	248	28,952
Additions/(Disposals) from asset transfers	-	6,309	(148)	840	7,001
Losses recognised in net surplus/deficit	-	(7,426)	-	-	(7,426)
Fair value as at 30 June 2017	-	31,020	-	1,067	32,087

(ii) Sensitivity analysis

Buildings – unobservable inputs used in computing the fair value of buildings include the historical cost and the consumed economic benefit for each building. Given the large number of agency buildings, it is not practical to compute a relevant summary measure for the unobservable inputs. In respect of sensitivity of fair value to changes in input value, a higher historical cost results in a higher fair value and greater consumption of economic benefit lowers fair value.

	2018	2017
12. PAYABLES	\$ 000	\$ 000
Accounts payable	3,995	4,943
Accrued expenses	10,145	7,330
Total payables	14,140	12,273

Liabilities for accounts payable and other amounts payable are carried at cost, which is the fair value of the consideration to be paid in the future for goods and services received, whether or not billed to the agency. Accounts payable are normally settled within 30 days.

	2018	2017
	\$ 000	\$ 000
13. PROVISIONS		
Current		
<i>Employee benefits</i>		
Recreation leave	8,048	7,532
Leave loading	1,286	1,320
Other employee benefits	8	11
<i>Other current provisions</i>		
Fringe Benefits Tax	93	86
Payroll tax – On Cost	551	516
Employer Super Contributions – On Cost	663	621
	10,649	10,086
Total provisions	10,649	10,086

The agency employed 793 full time equivalent (FTE) employees as at 30 June 2018 (831 FTE employees as at 30 June 2017).

Employee benefits

Provision is made for employee benefits accumulated as a result of employees rendering services up to the reporting date. These benefits include wages and salaries and recreation leave. Liabilities arising in respect of wages and salaries, recreation leave and other employee benefit liabilities that fall due within 12 months of reporting date are classified as current liabilities and are measured at amounts expected to be paid. Non-current employee benefit liabilities that fall due after 12 months of the reporting date are measured at present value, calculated using the government long-term bond rate.

No provision is made for sick leave, which is non-vesting, as the anticipated pattern of future sick leave to be taken is less than the entitlement accruing in each reporting period.

Employee benefit expenses are recognised on a net basis in respect of the following categories:

- wages and salaries, non-monetary benefits, recreation leave, sick leave and other leave entitlements and
- other types of employee benefits.

As part of the financial management framework, the Central Holding Authority assumes the long service leave liabilities of government agencies, including Territory Families, and as such, no long service leave liability is recognised in agency financial statements.

Superannuation

Employees' superannuation entitlements are provided through the:

- Northern Territory Government and Public Authorities Superannuation Scheme (NTGPASS);
- Commonwealth Superannuation Scheme (CSS); or
- non-government employee nominated schemes for those employees commencing on or after 10 August 1999.

The agency makes superannuation contributions on behalf of its employees to the Central Holding Authority or non-government employee-nominated schemes. Superannuation liabilities related to government superannuation schemes are held by the Central Holding Authority and as such are not recognised in agency financial statements.

14. COMMITMENTS

Disclosures in relation to capital and other commitments, including lease commitments. Commitments are those contracted as at 30 June where the amount of the future commitment can be reliably measured.

	2018		2017	
	Internal	External	Internal	External
	\$ 000	\$ 000	\$ 000	\$ 000

(i) Capital expenditure commitments

Capital expenditure commitments primarily related to the construction of buildings. Capital expenditure commitments contracted for at balance sheet date but not recognised as liabilities are payable as follows:

Within one year	3,000	-	-	-
Later than one year and not later than five years	-	-	-	-
Later than five years	-	-	-	-
	3,000	-	-	-

(ii) Operating lease commitments

The agency leases property under non-cancellable operating leases expiring within 1 year. Leases generally provide the agency with a right of renewal at which time all lease terms are renegotiated. The agency also leases items of plant and equipment under non-cancellable operating leases. Future operating lease commitments not recognised as liabilities are payable as follows:

Within one year	-	28	-	4
Later than one year and not later than five years	-	-	-	-
Later than five years	-	-	-	-
	-	28	-	4

(iii) Other expenditure commitments

Other non-cancellable expenditure commitments not recognised as liabilities are payable as follows:

Within one year	-	33,190	-	14,586
Later than one year and not later than five years	-	65,695	-	8,932
Later than five years	-	-	-	-
	-	98,885	-	23,518

15. RESERVES

Asset revaluation surplus

(i) Nature and purpose of the asset revaluation surplus

The asset revaluation surplus includes the net revaluation increments and decrements arising from the revaluation of non-current assets. Impairment adjustments may also be recognised in the asset revaluation surplus.

	2018	2017
	\$ 000	\$ 000
(ii) Movements in the asset revaluation surplus		
Balance as at 1 July	27,048	430
Decrement – land	(111)	(16,290)
Increment/(Decrement) – buildings	591	(7,794)
Transfers in	281	50,702
Balance as at 30 June	27,809	27,048

16. NOTES TO THE CASH FLOW STATEMENT

Reconciliation of cash

The total of agency 'Cash and deposits' of \$11.2 million recorded in the balance sheet is consistent with that recorded as 'Cash' in the cash flow statement.

Reconciliation of net deficit to net cash from operating activities

Net deficit	(22,636)	(4,438)
<i>Non-cash items:</i>		
Depreciation and amortisation	3,098	3,797
Repairs and Maintenance – Minor New Work Non Cash	128	84
<i>Changes in assets and liabilities:</i>		
Decrease/(increase) in receivables	16	(915)
Decrease/(increase) in prepayments	(68)	91
(Decrease)/increase in payables	1,867	5,008
(Decrease)/increase in provision for employee benefits	479	2,040
(Decrease)/increase in other provisions	84	280
Net cash from/ (used in) operating activities	(17,032)	5,947

17. FINANCIAL INSTRUMENTS

A financial instrument is a contract that gives rise to a financial asset of one entity and a financial liability or equity instrument of another entity. Financial instruments held by Territory Families include cash and deposits, receivables and payables. Territory Families has limited exposure to financial risks as discussed below.

Financial instruments

A financial instrument is a contract that gives rise to a financial asset of one entity and a financial liability or equity instrument of another entity.

Financial assets and liabilities are recognised on the balance sheet when the agency becomes a party to the contractual provisions of the financial instrument. The agency's financial instruments include cash and deposits, receivables, advances, investment loans and placements, payables, advances received, borrowings and derivatives.

Due to the nature of operating activities, certain financial assets and financial liabilities arise under statutory obligations rather than a contract. Such financial assets and liabilities do not meet the definition of financial instruments as per AASB 132 Financial Instruments Presentation. These include statutory receivables arising from taxes including GST and penalties.

Exposure to interest rate risk, foreign exchange risk, credit risk, price risk and liquidity risk arise in the normal course of activities. The agency's exposure to these risks is minimal.

a) Categorisation of financial instruments

The carrying amounts of the agency's financial assets and liabilities by category are disclosed in the table below.

FINANCIAL INSTRUMENTS (continued)

2017 – 18 Categorisation of financial instruments

	Fair value through profit or loss		Held to maturity investments	Financial assets - loans and receivables	Financial assets - available for sale	Financial liabilities - amortised cost	Total
	Held for trading	Designated at fair value					
	\$ 000	\$ 000	\$ 000	\$ 000	\$ 000	\$ 000	\$ 000
Cash and deposits	-	-	-	11,187	-	-	11,187
Receivables ¹	-	-	-	570	-	-	570
Other receivables	-	-	-	180	-	-	180
Total financial assets	-	-	-	11,937	-	-	11,937
Payables ¹	-	-	-	-	-	14,140	14,140
Total financial liabilities	-	-	-	-	-	14,140	14,140

2016 – 17 Categorisation of financial instruments

	Fair value through profit or loss		Held to maturity investments	Financial assets - loans and receivables	Financial assets - available for sale	Financial liabilities - amortised cost	Total
	Held for trading	Designated at fair value					
	\$ 000	\$ 000	\$ 000	\$ 000	\$ 000	\$ 000	\$ 000
Cash and deposits	-	-	-	15,649	-	-	15,649
Receivables ¹	-	-	-	345	-	-	345
Other receivables	-	-	-	54	-	-	54
Total financial assets	-	-	-	16,048	-	-	16,048
Payables ¹	-	-	-	-	-	12,273	12,273
Total financial liabilities	-	-	-	-	-	12,273	12,273

1.Total amounts disclosed here exclude statutory amounts.

FINANCIAL INSTRUMENTS (continued)

Classification of financial instruments

AASB 7 Financial Instruments: Disclosures require financial instruments to be classified and disclosed within specific categories depending on their nature and purpose.

Financial assets are classified into the following categories:

- financial assets at fair value through profit or loss;
- held-to-maturity investments;
- loans and receivables; and
- available-for-sale financial assets.

Financial liabilities are classified into the following categories:

- financial liabilities at fair value through profit or loss (FVTPL); and
- financial liabilities at amortised cost.

Financial assets or financial liabilities at fair value through profit or loss

Financial instruments are classified as at FVTPL when the instrument is either held for trading or is designated as at FVTPL.

An instrument is classified as held for trading if it is:

- acquired or incurred principally for the purpose of selling or repurchasing it in the near term with an intention of making a profit;
- part of a portfolio of identified financial instruments that are managed together and for which there is evidence of a recent actual pattern of short-term profit-taking; or
- a derivative that is not a financial guarantee contract or a designated and effective hedging instrument.

A financial instrument may be designated as at FVTPL upon initial recognition if:

- such designation eliminates or significantly reduces a measurement or recognition inconsistency that would otherwise arise;
- the instrument forms part of a group of financial instruments, which is managed and its performance is evaluated on a fair value basis, in accordance with a documented risk management or investment strategy, and information about the grouping is provided internally on that basis;
- it forms part of a contract containing one or more embedded derivatives, and AASB 139 Financial Instruments: Recognition and Measurement permits the contract to be designated as at FVTPL; or
- Financial liabilities at fair value through profit or loss include deposits held excluding statutory deposits, accounts payable and accrued expenses. Financial assets at fair value through profit or loss include short-term securities and bonds.

Held-to-maturity investments

Non-derivative financial assets with fixed or determinable payments and fixed maturity dates that the entity has the positive intent and ability to hold to maturity are classified as held-to-maturity investments. Held-to-maturity investments are recorded at amortised cost using the effective interest method less impairment, with revenue recognised on an effective yield basis.

FINANCIAL INSTRUMENTS (continued)

Loans and receivables

Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market other than those held for trading and available for sale. Loans and receivables exclude statutory receivables.

Available-for-sale financial assets

Available-for-sale financial assets are those non-derivative financial assets, principally equity securities that are designated as available-for-sale or are not classified as any of the three preceding categories. After initial recognition available-for-sale securities are measured at fair value with gains or losses being recognised as a separate component of equity until the investment is derecognised or until the investment is determined to be impaired, at which time the cumulative gain or loss previously reported in equity is recognised in the comprehensive operating statement.

Financial liabilities at amortised cost

Financial instrument liabilities measured at amortised cost include all advances received, finance lease liabilities and borrowings. Amortised cost is calculated using the effective interest method.

Derivatives

The agency enters into a variety of derivative financial instruments to manage its exposure to interest rate risk. The agency does not speculate on trading of derivatives.

Derivatives are initially recognised at fair value on the date a derivative contract is entered in to and are subsequently remeasured at their fair value at each reporting date. The resulting gain or loss is recognised in the comprehensive operating statement immediately unless the derivative is designated and qualifies as an effective hedging instrument, in which event, the timing of the recognition in the comprehensive operating statement depends on the nature of the hedge relationship. Application of hedge accounting will only be available where specific designation and effectiveness criteria are satisfied.

Netting of swap transactions

The agency, from time to time, may facilitate certain structured finance arrangements, where a legally recognised right to set-off financial assets and liabilities exists, and the Territory intends to settle on a net basis. Where these arrangements occur, the revenues and expenses are offset and the net amount is recognised in the comprehensive operating statement.

b) Credit risk

The agency has limited credit risk exposure (risk of default). In respect of any dealings with organisations external to government, the agency has adopted a policy of only dealing with credit-worthy organisations and obtaining sufficient collateral or other security where appropriate, as a means of mitigating the risk of financial loss from defaults.

The carrying amount of financial assets recorded in the financial statements, net of any allowances for losses, represents the agency's maximum exposure to credit risk without taking account of the value of any collateral or other security obtained.

FINANCIAL INSTRUMENTS (continued)

Receivables

Receivable balances are monitored on an ongoing basis to ensure that exposure to bad debts is not significant. A reconciliation and ageing analysis of receivables is presented below.

	Ageing of receivables	Ageing of impaired receivables	Net receivables
	\$ 000	\$ 000	\$ 000
Internal receivables			
2017-18			
Not overdue	-	-	-
Overdue for less than 30 days	-	-	-
Overdue for 30 to 60 days	-	-	-
Overdue for more than 60 days	-	-	-
Total	-	-	-
2016-17			
Not overdue	98	-	98
Overdue for less than 30 days	-	-	-
Overdue for 30 to 60 days	-	-	-
Overdue for more than 60 days	-	-	-
Total	98	-	98
External receivables			
2017-18			
Not overdue	68	-	68
Overdue for less than 30 days	348	-	348
Overdue for 30 to 60 days	-	-	-
Overdue for more than 60 days	334	(180)	154
Total	750	(180)	570
Reconciliation of the allowance for impairment losses			
Opening		193	
Written off during the year		(58)	
Increase/decrease in allowance recognised in profit or loss		45	
Total		180	
2016-17			
Not overdue	36	-	36
Overdue for less than 30 days	25	-	25
Overdue for 30 to 60 days	4	-	4
Overdue for more than 60 days	375	(193)	182
Total	440	(193)	247
Reconciliation of the allowance for impairment losses			
Opening		148	
Written off during the year		(6)	
Increase/decrease in allowance recognised in profit or loss		51	
Total		193	

FINANCIAL INSTRUMENTS (continued)

c) Liquidity risk

Liquidity risk is the risk that the agency will not be able to meet its financial obligations as they fall due. The agency's approach to managing liquidity is to ensure that it will always have sufficient liquidity to meet its liabilities when they fall due.

The following table details the agency's remaining contractual maturity for its financial assets and liabilities.

2018 Maturity analysis for financial assets and liabilities

	Variable interest rate			Fixed interest rate				Total	Weighted average
	Less than a Year	1 to 5 Years	More than 5 Years	Less than a Year	1 to 5 Years	More than 5 Years	Non-interest bearing		
	\$ 000	\$ 000	\$ 000	\$ 000	\$ 000	\$ 000	\$ 000	\$ 000	%
Assets									
Cash and deposits	-	-	-	-	-	-	11,187	11,187	94
Receivables	-	-	-	-	-	-	570	570	5
Other receivables	-	-	-	-	-	-	180	180	1
Total financial assets	-	-	-	-	-	-	11,937	11,937	100
Liabilities									
Payables	-	-	-	-	-	-	14,140	14,140	100
Total financial liabilities	-	-	-	-	-	-	14,140	14,140	100

2017 Maturity analysis for financial assets and liabilities

	Variable interest rate			Fixed interest rate				Total	Weighted average
	Less than a Year	1 to 5 Years	More than 5 Years	Less than a Year	1 to 5 Years	More than 5 Years	Non-interest bearing		
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	%
Assets									
Cash and deposits	-	-	-	-	-	-	15,649	15,649	98
Receivables	-	-	-	-	-	-	345	345	2
Other receivables	-	-	-	-	-	-	54	54	-
Total financial assets	-	-	-	-	-	-	16,048	16,048	100
Liabilities									
Payables	-	-	-	-	-	-	12,273	12,273	100
Total financial liabilities	-	-	-	-	-	-	12,273	12,273	100

FINANCIAL INSTRUMENTS (continued)

d) Market risk

Market risk is the risk that the fair value of future cash flows of a financial instrument will fluctuate because of changes in market prices. It comprises interest rate risk, price risk and currency risk.

(i) Interest rate risk

Territory Families is not exposed to interest rate risk as agency financial assets and financial liabilities are noninterest bearing.

(ii) Price risk

Territory Families is not exposed to price risk as Territory Families does not hold units in unit trusts.

(iii) Currency risk

Territory Families is not exposed to currency risk as Territory Families does not hold borrowings denominated in foreign currencies or transactional currency exposures arising from purchases in a foreign currency.

e) Net fair value

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date.

Fair value measurement of a non-financial asset takes into account a market participant's ability to generate economic benefits by using the asset in its highest and best use or by selling it to another market participant that would use the asset in its highest and best use. The highest and best use takes into account the use of the asset that is physically possible, legally permissible and financially feasible.

When measuring fair value, the valuation techniques used maximise the use of relevant observable inputs and minimise the use of unobservable inputs. Unobservable inputs are used to the extent that sufficient relevant and reliable observable inputs are not available for similar assets/liabilities.

Observable inputs are publicly available data that are relevant to the characteristics of the assets/liabilities being valued. Observable inputs used by the agency include, but are not limited to, published sales data for land and general office buildings.

Unobservable inputs are data, assumptions and judgments that are not available publicly, but are relevant to the characteristics of the assets/liabilities being valued. Such inputs include internal agency adjustments to observable data to take account of particular and potentially unique characteristics/functionality of assets/liabilities and assessments of physical condition and remaining useful life.

All assets and liabilities for which fair value is measured or disclosed in the financial statements are categorised within the following fair value hierarchy based on the inputs used:

Level 1 – inputs are quoted prices in active markets for identical assets or liabilities

Level 2 – inputs are inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly or indirectly

Level 3 – inputs are unobservable.

The fair value of financial instruments is determined on the following basis:

- the fair value of cash, deposits, advances, receivables and payables approximates their carrying amount, which is also their amortised cost
- the fair value of derivative financial instruments is derived using current market yields and exchange rates appropriate to the instrument
- the fair value of other monetary financial assets and liabilities is based on discounting to present value the expected future cash flows by applying current market interest rates for assets and liabilities with similar risk profiles.

18. RELATED PARTIES

(i) Related parties

Territory Families is a government administrative entity and is wholly owned and controlled by the Northern Territory Government. Related parties of the agency include:

- the portfolio minister and key management personnel (KMP) because they have authority and responsibility for planning, directing and controlling the activities of the agency directly
- spouses, children and dependents who are close family members of the portfolio minister or KMP
- all public sector entities that are controlled and consolidated into the whole-of-government financial statements
- any entities controlled or jointly controlled by KMPs or the portfolio minister or controlled or jointly controlled by their close family members.

(ii) Key management personnel (KMP)

Key management personnel of Territory Families are those persons having authority and responsibility for planning, directing and controlling the activities of Territory Families. These include the Minister for Territory Families, the Chief Executive Officer and the 27 members of the executive team of Territory Families as listed in Part I of the annual report.

Two key management personnel did not submit their related party declaration.

(iii) Remuneration of key management personnel

The details below excludes the salaries and other benefits of Minister for Territory Families as the minister's remunerations and allowances are payable by the Department of the Legislative Assembly and consequently disclosed within the Treasurer's annual financial statements.

The aggregate compensation of key management personnel of Territory Families is set out below:

	2017-18	2016-17
	\$'000	\$'000
Short-term benefits	4,827	4,046
Long-term benefits	-	-
Termination benefits	-	369
Post-employment benefits	420	343
Total	5,247	4,758

(iv) Related party transactions:

Transactions with Northern Territory Government controlled entities

The agency's primary ongoing source of funding is received from the Central Holding Authority in the form of output and capital appropriation and on-passed Commonwealth national partnership and specific purpose payments.

RELATED PARTIES (continued)

The following table provides quantitative information about related party transactions entered into during the year with all other Northern Territory Government-controlled entities.

2018

Related party	Revenue from related parties	Payments to related parties	Amounts owed by related parties	Amounts owed to related parties
	2018 \$'000	2018 \$'000	2018 \$'000	2018 \$'000
All NTG Government departments	9,837	44,702	9	1,052
Associates	-	-	-	-
Subsidiaries	-	-	-	-

2017

Related party	Revenue from related parties	Payments to related parties	Amounts owed by related parties	Amounts owed to related parties
	\$'000	\$'000	\$'000	\$'000
All NTG Government departments	8,078	45,219	98	1,000 ¹
Associates	-	-	-	-
Subsidiaries	-	-	-	-

1. The 2017 amounts owed to related parties has been restated to match the current year disclosure.

RELATED PARTIES (continued)

The agency's transactions with other government entities are not individually significant except for the following transactions:

- payments to the Department of Corporate and Information Services for the central billing for computers, multifunction devices and lease property management (\$1.8 million) and revenue and expense for services received free of charge (\$9.3 million)
- payments made to the Department of Health for the provision of shared services (\$1.4 million)
- payments made to the Northern Territory Police, Fire and Emergency Services (\$1.3 million) for police intelligence officers employed to the Family Safety Framework program and the use of the Supportlink system
- payments to Northern Territory Fleet for the management of fleet vehicles (\$1.6 million)
- payments to Power and Water Corporation (\$7.0 million) and Power Retail Corporation (\$12.9 million) for community service obligations.

Other related party transactions are as follows:

Given the breadth and depth of Territory Government activities, related parties will transact with the Territory Public sector in a manner consistent with other members of the public, including paying stamp duty and other government fees and charges. Therefore, these transactions have not been disclosed.

The agency had no other related party transactions in excess of \$10,000 for 2017–18.

19. CONTINGENT LIABILITIES AND CONTINGENT ASSETS

a) Contingent liabilities

Territory Families had no contingent liabilities warranting disclosure as at 30 June 2018 or 30 June 2017.

b) Contingent assets

Territory Families had no contingent assets warranting disclosure as at 30 June 2018 or 30 June 2017.

20. EVENTS SUBSEQUENT TO BALANCE SHEET DATE

No events have arisen between the end of the financial year and the date of this report that require adjustment to, or disclosure in these financial statements.

21. BUDGETARY INFORMATION

Comprehensive Operating Statement	2017-18		Variance	Note
	Actual	Original Budget		
	\$ 000	\$ 000	\$ 000	
INCOME				
Grants and subsidies revenue				
Current	468	-	468	(a)
Appropriation				
Output	269,643	260,762	8,881	(b)
Commonwealth	-	12,567	(12,567)	(c)
Sales of goods and services	51	34	17	(d)
Goods and services received free of charge	9,317	7,700	1,617	(e)
Other income	445	107	338	(f)
TOTAL INCOME	279,924	281,170	(1,246)	
EXPENSES				
Employee expenses	95,632	94,525	1,107	(g)
Administrative expenses				
Purchases of goods and services	32,806	22,495	10,311	(h)
Repairs and maintenance	2,801	4,132	(1,331)	(i)
Property management	3,273	1,442	1,831	(j)
Depreciation and amortisation	3,098	5,016	(1,918)	(k)
Goods and services received free of charge	9,317	7,700	1,617	(l)
Other administrative expenses	64	-	64	(m)
Grants and subsidies expenses				
Current	131,316	121,204	10,112	(n)
Capital	3,548	6,302	(2,754)	(o)
Community service obligations	20,705	24,200	(3,495)	(p)
TOTAL EXPENSES	302,560	287,016	15,544	
NET DEFICIT	(22,636)	(5,846)	(16,790)	
OTHER COMPREHENSIVE INCOME				
Items that will not be reclassified to net surplus/deficit				
Changes in asset revaluation surplus	761	-	761	(q)
TOTAL OTHER COMPREHENSIVE INCOME	761	-	761	
COMPREHENSIVE RESULT	(21,875)	(5,846)	(16,029)	

BUDGETARY INFORMATION (continued)

Comprehensive Operating Statement (continued)

Notes:

The following note descriptions relate to variances greater than 10 per cent or \$1 million or where multiple significant variances have occurred.

- a) Increase is due to an unbudgeted contribution made by the Department of Health towards accommodation for persons over the age of 18 who have transitioned from out-of-home care to public guardianship.
- b) Increase is due to additional funding of for the establishment of the Reform Management Office of \$1 million, implementation of the Royal Commission of \$3.3 million, \$4.9 million for the review of the NT Pensioner and Carers Concession Scheme and a Treasurer's Advance of \$4.2 million to cover Natural Disaster funding, unexpected legal fees and addition requirements of the Royal Commission. Increases were offset by reductions in funding of \$3 million caused by the transfer of Alice Springs Women's Shelter into 2018-19 and the transfer of repairs and maintenance stimulus funding of \$1.5 million to the minor new works program.
- c) Commonwealth appropriation not received in 2017-18 was received by the agency in July 2018.
- d) Due to a higher amount of adoption fees received as compared with budget.
- e) Increased services received from the Department of Corporate and Information Services, including property management, human resource services and financial systems. Increase is due to agency growth as a result of machinery-of-government changes.
- f) Increase relates to the recovery of overpayments and receipt of Family Tax Benefit A payments from the Department of Human Services for children in detention.
- g) Increase is predominately associated with the implementation of the Reform Management Office and the NT Pensioners and Carers Concession scheme.
- h) Increase is associated with the implementation of the Reform Management Office, the NT Pensioners and Carers Concession Scheme, Royal Commission recommendations, new workers' compensation arrangements and natural disaster expenditure, along with increased expenditure in information technology projects, bail support services, the Supportlink Program, travel and training.
- i) Decrease due to transferring repairs and maintenance stimulus funding to the minor new works program.
- j) Increased security costs, particularly at Don Dale Youth Detention Centre.
- k) Reduced depreciation expenditure in 2017-18 due to the write down of asset value after the revaluation in 2016-17.
- l) Increased services received from the Department of Corporate and Information Services for property management, human resource services and financial systems. Increase is due to agency growth as a result of machinery-of-government changes.
- m) Increase associated with unbudgeted bad and doubtful debts expense.
- n) Increase expenditure was paid to out-of-home care placement providers and for personal hardship and distress payments for Daly River Flood and Cyclone Marcus events.
- o) The budget variation to transfer the Alice Springs Women's Shelter to 2018-19 was done after the printing of the 2017-18 budget papers.
- p) Reduced utilities concessions being claimed in the NT Pensioner and Carer Concession Scheme.
- q) 2017-18 asset revaluation resulted in an increase in asset values in remote properties.

BUDGETARY INFORMATION (continued)

Balance Sheet	2017-18 Actual	2017-18 Original Budget	Variance	Note
	\$ 000	\$ 000	\$ 000	
ASSETS				
Current assets				
Cash and deposits	11,187	12,158	(971)	
Receivables	2,159	1,260	899	(a)
Prepayments	136	171	(35)	(b)
Total current assets	13,482	13,589	(107)	
Non-current assets				
Property, plant and equipment	46,046	59,626	(13,580)	(c)
Total non-current assets	46,046	59,626	(13,580)	
TOTAL ASSETS	59,528	73,215	(13,687)	
LIABILITIES				
Current liabilities				
Payables	14,140	7,494	6,646	(d)
Provisions	10,649	9,253	1,396	(e)
Total current liabilities	24,789	16,747	8,042	
TOTAL LIABILITIES	24,789	16,747	8,042	
NET ASSETS	34,739	56,468	(21,729)	
EQUITY				
Capital	57,725	38,619	19,106	(f)
Asset Revaluation Reserve	27,809	51,132	(23,323)	(g)
Accumulated funds	(50,795)	(33,283)	(17,512)	(h)
TOTAL EQUITY	34,739	56,468	(21,729)	

BUDGETARY INFORMATION (continued)

Balance Sheet (continued)

Notes:

The following note descriptions relate to variances greater than 10 per cent or \$1 million or where multiple significant variances have occurred.

- a) Variance relates to GST receivables.
- b) Variance relates to prepayments being entered into for information technology licences.
- c) Variance relates to the write down of assets done in the revaluation performed in 2016–17.
- d) Budget is based on the 2016–17 actuals when Territory Families was a much smaller agency.
- e) Relate to employee provisions and the budget does not reflect the growth of the agency as a result of machinery-of-government changes.
- f) Increase in capital is due to equity cash injections received from the Department of Treasury and Finance.
- g) Reserves were reduced due to revaluations conducted by Colliers International (NT) Pty Ltd in 2016–17.
- h) Variation is attributed to the operating deficit for the year.

BUDGETARY INFORMATION (continued)

Cash Flow Statement	2017-18 Actual \$ 000	2017-18 Original Budget \$ 000	Variance \$ 000	Note
CASH FLOWS FROM OPERATING ACTIVITIES				
Operating receipts				
Grants and subsidies received				
Current	468	-	468	(a)
Appropriation				
Output	269,643	260,762	8,881	(b)
Commonwealth	-	12,567	(12,567)	(c)
Receipts from sales of goods and services	12,967	141	12,826	(d)
Total operating receipts	283,078	273,470	9,608	
Operating payments				
Payments to employees	(94,919)	(94,525)	(394)	
Payments for goods and services	(49,622)	(28,069)	(21,553)	(e)
Grants and subsidies paid				
Current	(131,316)	(121,204)	(10,112)	(f)
Capital	(3,548)	(6,302)	2,754	(g)
Community service obligations	(20,705)	(24,200)	3,495	(h)
Total operating payments	(300,110)	(274,300)	(25,810)	
Net cash from/(used in) operating activities	(17,032)	(830)	(16,202)	
CASH FLOWS FROM FINANCING ACTIVITIES				
Financing receipts				
Equity injections				
Other equity injections	12,570	-	12,570	(i)
Total financing receipts	12,570	-	12,570	
Net cash from/(used in) financing activities	12,570	-	12,570	
Net decrease in cash held	(4,462)	(830)	(3,632)	(j)
Cash at beginning of financial year	15,649	12,988	2,661	(k)
CASH AT END OF FINANCIAL YEAR	11,187	12,158	(971)	

BUDGETARY INFORMATION (continued)

Cash Flow Statement (continued)

Notes:

The following note descriptions relate to variances greater than 10 per cent or \$1 million or where multiple significant variances have occurred.

- a) Increase is due to an unbudgeted contribution made by the Department of Health towards accommodation for persons over the age of 18 who have transitioned from out-of-home care to public guardianship.
- b) Increase is due to additional funding of for the establishment of the Reform Management Office of \$1 million; implementation of the Royal Commission of \$3.3 million; \$4.9 million for the review of the NT Pensioners and Carers Concession Scheme and a Treasurer's Advance of \$4.2 million to cover Natural Disaster funding, unexpected legal fees and addition requirements of the Royal Commission. Increases were offset by reductions in funding of \$3 million caused by the transfer of Alice Springs Women's Shelter into 2018-19 and the transfer of repairs and maintenance stimulus funding of \$1.5 million to the minor new works program.
- c) Commonwealth appropriation not received in 2017-18 was received by the agency in July 2018.
- d) Predominantly associated with unbudgeted GST receipts \$12.9 million.
- e) Variance is associated with \$12.5 million unbudgeted GST payments and the implementation of the Reform Management Office, the NT Pensioners and Carers Concession Scheme, Royal Commission recommendations, new workers' compensation arrangements and natural disaster expenditure, along with increased expenditure in information technology projects, bail support services, the Supportlink Program, travel and training.
- f) Increase expenditure was paid to out-of-home care placement providers and for personal hardship and distress payments for Daly River flood and Cyclone Marcus events.
- g) The budget variation to transfer the Alice Springs Women's Shelter from 2017-18 to 2018-19 was done after the printing of the 2017-18 budget papers.
- h) Reduced utilities concessions being claimed in the NT Pensioners and Carer Concession Scheme.
- i) Equity injection received in 2017-18 due to Commonwealth funding for 2017-18 being received in July 2018.
- j) Movement in 2017-18 due to cash receipts and payments.
- k) Cash at bank as at 30 June 2017.

APPENDIX: FUNDING TO EXTERNAL PARTNERS

Organisation	Service/Plan Provided	Amount (\$)
8CCC COMMUNITY RADIO INC	Live Broadcast of the Big Day Out in Harmony	1,000
ABORIGINAL MEDICAL SERVICES ALLIANCE OF THE NT INC	Design a Family Support Service	100,000
	Partnership with Aboriginal Peak Organisations NT	86,060
ACACIA HILL SCHOOL COUNCIL INC	Harmony Day Big Breakfast	700
AFFINITY EDUCATION GROUP LIMITED	Child Care	140,422
AFL NORTHERN TERRITORY LTD	Auskick	2,000
ALAWA PRIMARY SCHOOL	Dancing For Harmony Day	500
ALICE LANKAN LANGUAGE SCHOOL	Cultural and Language Education	5,000
	Sri Lankan New Year Celebration 2018	3,000
	Traditional Vesak Lantern Festival 2018	1,000
ALICE SPRINGS FAMILY DAY CARE INC	Child Care	63,481
	Purchased Home Based Care	1,697,632
	Respite Care	61,549
ALICE SPRINGS ISLAMIC SOCIETY INC	Alice Springs Islamic Centre	6,000
ALICE SPRINGS MALAYALEE ASSOCIATION INC	Easter and Vishu Celebration 2018	2,000
	Multicultural Grants Program - Onam Celebration	3,000
ALICE SPRINGS NETBALL ASSOCIATION INC	Quick Response Grant	2,000
ALICE SPRINGS SENIOR CITIZENS	Seniors Month	1,600
ALICE SPRINGS TOWN COUNCIL	After-Hours Youth Night Patrol	131,000
	After-Hours Youth Service	404,000
	Digital Artists in Residence - YesterMorph Project	1,500
	Languages At Lunch Program	800
	Pension Concessions - Council Rates	163,000
	Pension Concessions - Garbage Rates	42,640
	Phoney Film Festival and Workshop 2018	1,600
	Recycled Art Prize 2018	2,000
	Seniors Month	2,000
	STEAM into Alice	30,767
	Youth Week 2018 Movie Marathon	1,800

Organisation	Service/Plan Provided	Amount (\$)
ALICE SPRINGS WOMENS SHELTER INC	Alice Springs Women's Shelter Safe House	184,899
	ASWS Critical Intervention Outreach Service - Remote	304,270
	ASWS Critical Intervention Outreach Service - Urban	204,270
	ASWS Domestic and Family Violence Community Education and Development	120,616
	ASWS Domestic and Family Violence Counselling Service	120,616
	ASWS Victim Support and Advocacy Service (Phase Two of the Alice Springs Integrated Response to Family and Domestic Violence)	36,651
	Crisis Accommodation	1,834,788
	Crisis Accommodation Upgrade - Capital Grant Funding	3,000,000
	Talking Pictures, Talking Respect	108,434
ALICE SPRINGS YOUTH ACCOMMODATION & SUPPORT SERVICES INC	Bail Supported Accommodation	700,000
	Residential Care	416,932
ALICE SPRINGS YOUTH CENTRE INC	Saturday Night Educational Activities Program 2017	40,200
	Saturday Night Recreation	17,540
ALTBAT PTY LTD	Learn To Code	1,000
ALYANGULA GOLF CLUB	Bringing All Women Under One Roof	1,000
ALZHEIMER'S AUSTRALIA NT INC	Seniors Month	1,500
AMITY COMMUNITY SERVICES	Health and Fitness Choices	1,700
ANGLICARE NT	Residential Care	7,862,207
	Individualised Residential Care Home Services in Alice Springs	643,047
	Individualised Residential Care Home Services in Katherine	454,995
	Intensive Youth Support Service - Alice Springs	554,841
	Intensive Youth Support Service - Darwin	554,841
	Intensive Youth Support Service - Katherine	554,840
	Moving On Program	390,474
	Pandanus Project	152,813
	Purchased Home Based Care	7,127
	Yolngu Women's Showcase and Healing Ceremony	3,000
	Youth Circus/Drama Week	25,469
	Youth Diversion Program 2017-18	151,281

Organisation	Service/Plan Provided	Amount (\$)
ANINDILYAKWA SERVICES ABORIGINAL CORPORATION	Celebrate International Women's Day - Bush Medijina Workshop	500
ARALUEN CHRISTIAN SCHOOL	How to Be the Best Me!	1,800
ARNHEM EARLY LEARNING CENTRE PTY LTD	Child Care	33,202
ASSOCIATION OF INDEPENDENT RETIREES (AIR) DARWIN	Maintain the organisation's capacity in the Darwin Region	5,000
AUSTRALIA CHINA FRIENDSHIP SOCIETY NT BRANCH INCORPORATED	Community stall and performance at the 2018 Harmony Soiree	600
	Multicultural Grants Program - Multicultural Dancing Night	5,000
	Workshops on Teaching Traditional Songs and Dances	5,000
AUSTRALIA INDONESIAN CULTURAL CENTRE	Traditional Music and Cooking Presentation	1,000
AUSTRALIA SPORTS MEDICINE FEDERATION LTD	First Aid in your Community	2,000
AUSTRALIAN CHILDHOOD FOUNDATION	Deliver Trauma Information Service	540
	Development and Support	19,852
	Support Resi Care Model	29,290
	Therapy Services	9,763
AUSTRALIAN JAPANESE ASSOCIATION OF THE NT	Japanese Children's Day 2018, Kodomo No Hi	3,200
AUSTRALIAN NAVY CADETS	Youth Holiday Program in Galiwinku	1,400
AUSTRALIAN RED CROSS	Aneme Ware Grandmothers retreat	5,000
	Daly River Evacuation Centre Management	202,886
	Holidays At The SHAK	2,000
	Interpreter Service	16,742
	NT Youth Week at the SHAK	1,800
	Register of Appropriate Support Persons (RASP)	89,648
	Youth Holiday Program in Angurugu	1,500
AUSTRALIAN RED CROSS BLOOD SERVICE	HomeRunners Program	3,100
BAKEWELL PRIMARY SCHOOL	Child Care	6,050
BALAI BAHASA INDONESIA AUSTRALIA	Balinese & Indonesian Language Course and Indonesian Quiz Night	1,135
BALANCED CHOICE PROGRAM PTY LTD	Balanced Choice Program	129,299
	Youth/Girls Program	9,600
BANGLADESH ASSOCIATION OF NORTHERN TERRITORY INCORPORATED	Celebration of Victory Day of Bangladesh	1,500
	Movie Night 2018	1,500
BARKLY REGIONAL ARTS INC	School Holiday Program in Tennant Creek	50,000

Organisation	Service/Plan Provided	Amount (\$)
BARKLY REGIONAL COUNCIL	Ali Curung Safe House	160,271
	Elliott Safe House	212,945
	Inaugural International Women's Day March and Lunch in Tennant Creek	3,000
	Pension Concessions - Council Rates	15,400
	Pension Concessions - Garbage Rates	3,645
	Youth Centre After-Hours and School Holiday Programs	246,538
BATCHELOR AREA SCHOOL COUNCIL INC	Harmony Day with students, staff family and community members	600
	Outdoor Education	1,100
BELLA CRACE AROONA PTY LTD	Child Care	6,842
BERRY SPRINGS SCHOOL COUNCIL	Child Care	8,615
BILL ROBERTSON OPTOMETRISTS PTY LTD	Pension Concessions - Prescription Glasses	48,586
BOAB DESIGN PTY LTD	Brand and Creative consultancy	15,040
BRAITLING NEIGHBOURHOOD CENTRE	Child Care	12,416
BUILD IT UP	Stem: Electronic Workshop	1,000
BUSHMOB INCORPORATED	Loves Creek Youth Program	174,690
CAMP AUSTRALIA PTY LTD	Child Care	18,245
CANCER COUNCIL OF THE NT	Game of the Cooks - Health Culinary Workshop	1,380
	Seniors Month	1,500
CARERS NT	Be True, Be You : Young Carer Showcase	1,760
CASUARINA SWIMMING CLUB	Team Sport	2,000
CATHOLIC CHURCH OF THE DIOCESE OF DARWIN	Multicultural Grants Program - East Timorese and Italian Support Program 2017	48,850
CATHOLICCARE NT	Catholic Care Youth Boot Camp	2,000
	Intensive Family Preservation Services	2,120,005
	Milikapiti Family Safe House	227,650
	Naiyu Women and Children's Safe House	322,316
	Youth Diversion Program 2017-18	412,358
CENTRAL AUSTRALIA SIKH CULTURAL CENTRE	Celebrate Baisakhi festival - Sikh New Year	1,800
	Shri Guru Nanak Dev Ji Birthday Celebrations	1,000
	Shri Gury Gobind Singh Ji Birthday Celebrations	1,000
CENTRAL AUSTRALIAN ABORIGINAL CONGRESS	Alice Springs After-Hours Youth Service	693,350
	Child Care	176,549
	Social and Emotional Wellbeing Service	160,157

Organisation	Service/Plan Provided	Amount (\$)
CENTRAL AUSTRALIAN ABORIGINAL FAMILY LEGAL UNIT ABORIGINAL CORPORATION	IWD CAAFLU Style	3,000
CENTRAL AUSTRALIAN AVIATION MUSEUM INC	Seniors Month	1,000
CENTRAL AUSTRALIAN WOMEN'S LEGAL SERVICE INC	IWD Women's Movie Night	2,650
	NT Youth Week - Girls Movie Night	1,500
CENTRALIAN MIDDLE SCHOOL	Health and Wellbeing Youth Expo	950
CHARLES DARWIN UNIVERSITY	Business Cards	235
	Greek Pioneer Women in Darwin	2,000
	Scholarship	34,200
	Update The People of the NT	16,871
	Updating The Migrant Employment Handbook	17,753
	Youth Engagement	2,000
CHELSEA'S DISABILITY & FAMILY CARE AGENCY	Individual Packages Of Care	507,402
	Purchased Home Based Care	158,432
	Respite Care	1,545
CHILDREN'S GROUND LTD	December Evening Activities and January School Holiday program	30,000
CITY OF PALMERSTON	End of Year Wrap Up Weekend Camp	1,300
	Palmy Pool Party	1,700
	Pension Concessions - Council Rates	144,200
	Pension Concessions - Garbage Rates	34,533
CLAYTON UTZ (DARWIN)	Legal Services	118,960
COCONUT GROVE SENIORS COMMUNITY HALL ASSOCIATION	Seniors Month	1,500
COLES	Emergency Management - Daly River Flood - Clothing	2,126
	Emergency Management - Daly River Flood - Food	15,419
COLLIERS INTERNATIONAL	Asset Valuation	72,054
COMMUNITY STAFFING SOLUTIONS AUSTRALIA PTY LTD	Community Based Children's Care Service - Alice Springs	1,275,660
	Individualised Residential Care Home Service - Alice Springs	575,616
	Residential Care	6,348,704
	Residential Care Home Service	793,825
CONGOLESE COMMUNITY IN NT INC	Congolese Independence Day Celebrations	1,500

Organisation	Service/Plan Provided	Amount (\$)
COOMALIE COMMUNITY GOVERNMENT COUNCIL	B True 2 U Dance Party	1,100
	Get Upskilled (Firstaid for Youth)	1,600
	Pension Concessions - Council Rates	21,800
	Pension Concessions - Garbage Rates	4,360
	Seniors Month	2,000
	Youth Vibe Holiday Grants 2018 - Darwin, Leanyer & Batchelor	2,000
CORRUGATED IRON YOUTH ARTS	Activating Creative Response	45,000
COUNCIL ON THE AGEING (NORTHERN TERRITORY) INC	Cultural Information project celebrating Multiculturalism	800
	Multicultural Grants Program - Italian and Timorese / Portuguese Senior Support 2017	17,000
	Northern Territory Seniors Card Program	302,500
	Operational Costs	157,906
	Seniors Month	33,540
CRAFT COUNCIL OF THE NT INC T/A TERRITORY CRAFT	Seniors Month - Tactile Art	1,400
CREATE FOUNDATION	Out of Home Care Advocacy and Support Services	609,213
	Pilot Project Transup	3,565
	Voices In Action	44,000
CRISIS ACCOMODATION GOVE INC	Crisis Accommodation Gove	437,484
CYPRUS COMMUNITY OF THE NT INC	Cyprus Food And Wine Festival	25,000
DANILA DILBA HEALTH SERVICE	Healthy Relationship Resources for Young People	40,000
	Social and Emotional Wellbeing Service	687,651
DARWIN ABORIGINAL & ISLANDER WOMEN'S SHELTER INC	Aboriginal Women's International Day of Celebration	3,000
	Accommodation	375
	Critical Intervention Outreach Service	279,270
	Magdalene Safe House	184,899
	Women's and Children's Service	1,049,884
DARWIN BALI COMMUNITY	Darwin Waterfront Harmony Soiree	800
DARWIN BOWLS AND SOCIAL CLUB INC	Seniors Month	1,000
CITY OF DARWIN	Fun Bus	102,640
	Pension Concessions - Council Rates	678,000
	Pension Concessions - Garbage Rates	150,729
	Seniors Month	1,000

Organisation	Service/Plan Provided	Amount (\$)
DARWIN COMMUNITY ARTS INCORPORATED	Cementstars Disability Dance and Drama Camp	1,700
	Darwin Waterfront Harmony Soiree	12,849
	Multicultural Community Facilities Grant 2017-18 Sharing Arrangements - African Australia Friendship Association Inc (AAFA)	10,000
	Performing a dance accompanied by music and deaf singing choir	600
	Sanyuri Choir (Congolese Choir) Harmony day 2018 Performance via Darwin Community Arts	600
	Seniors Month	1,000
	Tongan Performance	600
	Upai Purri Torres Strait Island Dancers to perform in Harmony Day Soiree	500
DARWIN FAMILY LAW	Legal Services	3,630
DARWIN FOOTBALL CLUB	Youth Engagement	2,000
DARWIN HIGH SCHOOL COUNCIL	International Women's Day Morning Tea	550
DARWIN MALAYALEE ASSOCIATION INC	Harmony Soiree Performance 2018	700
	Multicultural Grants Program - Darwin Malayalee Annual Programs 2017	4,000
	Onam Celebration	1,200
DARWIN MALAYALEE FORUM INC	Vishu Celebrations 2018	3,000
DARWIN MIDDLE SCHOOL COUNCIL INC	Harmony Day Concert and Food Tasting	700
DARWIN TABLE TENNIS ASSOCIATION INC	Table tennis learning, training, competition	1,000
DARWIN TOY LIBRARY INC	Darwin Toy Library	141,240
DARWIN VETERAN GOLFERS CLUB INC	Seniors Month	1,000
DARWIN WATERFRONT CORPORATION	Pension Concessions - Council Rates	1,200
DAVID NIXON T/A WELCOME TV	Induction Program Video	900
DAWN HOUSE INC	Domestic and Family Violence Community Education and Development	125,855
	Domestic and Family Violence Counselling Service	134,127
	Domestic Violence Frontline Services	1,679
	Re-Print Of The Domestic Violence Safety Planning booklet	5,000
	Women's and Children's Service	1,142,046
DREAM CALISTHENICS DANCE CLUB INC	Travel to Sydney for National Calisthenics Championship	500
EASA INC	Personal/Financial Counselling	7,240

Organisation	Service/Plan Provided	Amount (\$)
EAST ARNHEM REGIONAL COUNCIL	Child Care	3,836
	Funding For Youth Vibe EARC	10,980
	Gove Sporting Program	7,641
	Respite Care	798
	Seniors Month	7,000
	Sporting Event/Youth Week Disco	9,000
	Women's Day Lunch and Celebration	3,000
	Youth Diversion Program 2017-18	140,924
	Youth Holiday Program in Milingimbi	1,200
	Youth Holiday Program in Milyakburra	1,200
	Youth Holiday Program in Ramingining	1,200
	Youth Holiday Program in Yirrkala	1,200
	Youth, Sport and Recreation Holiday Program	6,000
EDMEN COMMUNITY STAFFING SOLUTIONS PTY LTD	Child Care	38,021
	Respite Care	3,441
ESCAPE TRAVEL	Pension Concessions - Travel	50,462
EVERGREENS SENIORS CLUB NT INCORPORATED	Seniors Month	1,500
EYEWISE OPTOMETRISTS PTY LTD	Pension Concessions - Prescription Glasses	19,048
FANNIE BAY HISTORY AND HERITAGE SOCIETY	Seniors Month	1,950
FIJI ASSOCIATION OF THE NT	Bakatawase	2,000
	Deepawali Celebration	800
	Harmony Soiree Community Stall and Performance 2018	600
	Multicultural Grants Program - Fiji Day Celebration 2017	4,500
FILIPINIANA SENIOR CITIZENS' ASSOCIATION INC	Multicultural Grants Program - Operational Costs	9,000
FILIPINO AUSTRALIAN ASSOCIATION OF THE NT	FAANT - Improve The Facility	25,000
	Harmony Soiree Community Stall	800
	Multicultural Community Facilities Grant 2017-18 Sharing Arrangements - Darwin Malayalee Association Inc (DMA)	10,000
	Multicultural Community Facilities Grant 2017-18 Sharing Arrangements - Nepalese Association of the NT Inc (NANT)	8,000
	Philippine Independence Day & Barrio Fiesta 2018	15,000
	Philippine Independence Day Celebration	3,000
FLIGHT CENTRE	Pension Concessions - Travel	365,820

Organisation	Service/Plan Provided	Amount (\$)
FOODBANK NORTHERN TERRITORY	Emergency Management - Daly River Flood - Food	13,975
FORREST PARADE SCHOOL	We All Belong Together	700
FOSTER & KINSHIP CARERS ASSOCIATION NT INC	Children's Christmas Party	972
	Foster Care Support	882,012
FRIENDS OF THE TAMINMIN LIBRARY	Seniors Month	1,500
G4S CUSTODIAL SERVICES PTY LTD	Start Up/Training	35,966
GALIWIN'KU WOMEN'S SPACE	Celebrating Strong Galiwin'ku Women Dinner	2,000
GAP COMMUNITY CHILDCARE CENTRE	Child Care	376
GENEALOGICAL SOCIETY OF THE NORTHERN TERRITORY INCORPORATED	Seniors Month	650
GET SET N GO TRAVEL	Pension Concessions - Travel	3,423
GIGTEK	Rock Ya Temper Event	2,000
GIRRAWEE PRIMARY SCHOOL	Child Care	185
GOOD SHEPHERD LUTHERAN COLLEGE	Child Care	2,680
GOODSTART EARLY LEARNING LTD	Child Care	38,331
GRAY SCHOOL COUNCIL INC	Gray Primary Multicultural Day	700
GREEK ORTHODOX COMMUNITY OF NORTHERN AUSTRALIA INC	Multicultural Community Facilities Grant 2017-18 Sharing Arrangements - Alliance Francaise de Darwin Inc (AFD)	10,000
	Multicultural Grants Program-Greek Welfare Officer 2017	90,000
GROOTE EYLANDT AND MILYAKBURRA YOUTH DEVELOPMENT UNIT INC	2015-17 (1) Youth Diversion Program	187,980
GUNBALANYA COMMUNITY EDUCATION CENTRE	Strong Women of Gunbalanya Showcase	1,500
HAILEYBURY RENDALL SCHOOL	Harmony Day - Lunchtime Concert and Activities	700
HAKUNA MATATA NO WORRIES DAYCARE	Child Care	1,546
HEALTHY LIVING (NT)	Seniors Month	1,000
HELEN SUMMERS OPTOMETRIST	Pension Concessions - Prescription Glasses	48,910
HELLOWORLD	Pension Concessions - Travel	60,845
HENBURY SCHOOL COUNCIL	Child Care	5,270
HINDU SOCIETY OF CENTRAL AUSTRALIA (INC)	Multicultural Grants Program - Navaratri & Diwali Celebrations	4,000

Organisation	Service/Plan Provided	Amount (\$)
HINDU SOCIETY OF THE NT INC	Multicultural Community Facilities Grant 2017-18 Sharing Arrangements - Indian Cultural Society Darwin Inc (ICS)	7,000
	Multicultural Community Facilities Grant 2017-18 Sharing Arrangements - Tamil Society of the Northern Territory Incorporated (TSNT)	7,000
	Multicultural Grants Program - Navaratri & Diwali Celebrations	1,500
HOLY SPIRIT CATHOLIC PRIMARY SCHOOL	Child Care	3,340
HUMPTY DOO & RURAL AREA GOLF CLUB INC	Seniors Month	1,200
HUMPTY DOO AFTER SCHOOL CARE	Child Care	6,361
HUMPTY DOO COMMUNITY AND CHILD CARE CENTRE INC.	Child Care	15,095
INDIAN CULTURAL SOCIETY INC	Multicultural Grants Program-India at Mindil 2017	52,500
	Baisakhi- Harvest Festival	2,000
	Harmony Soiree Community Stall and Performance 2018	600
	Holi 2018	3,500
	Seniors Month	1,800
INDONESIA-AUSTRALIA COMMUNITY DARWIN INC	Harmony Soiree Community Stall and Performance 2018	800
	Pesona Indonesia 2018	30,000
INDUSTRY EDUCATION NETWORKING PTY LTD	General Residential Care Service	5,458,129
	Residential Care	4,058,820
INTEGRATED DISABILITY ACTION	Seniors Month	1,500
ISLAMIC SOCIETY OF DARWIN	Harmony Soiree Community Stall 2018	700
	Multicultural Community Facilities Grant	17,000
	Multicultural Grants Program	10,000
	Towards NT Muslim Community Forum	2,000
JACANA ENERGY	Pension Concessions - Electricity	13,698,038
JAMES FLETCHER T/A CENTRAL OUTBACK CROSSFIT	Crossfit Program	4,750
	Youth Fitness Program	2,500
JARTA BUSINESS ASSIST PTY LTD	Strategic Planning	3,600
JESUIT SOCIAL SERVICES LIMITED	Group Conferencing Program	413,948
	Victim Conferencing Program	50,000
JINGILI BMX CLUB INC	New Year to Ride Under Our Roof	1,000
JINGILI PRIMARY SCHOOL COUNCIL INC	Kinship Activities and Programs	500
JOANNE WALTERS / KIDS CAN	Kids Can NT Youth Week	2,000

Organisation	Service/Plan Provided	Amount (\$)
JOBFIND CENTRES AUSTRALIA PTY LTD	Minecraft Day and Disco	7,000
KALANO COMMUNITY ASSOCIATION INC	Transport	6,000
KATHERINE HIGH SCHOOL	Pathways Harmony Day Celebration	700
KATHERINE HORSE AND PONY CLUB	Be True, Be You, Creating Future Leaders	1,500
KATHERINE ISOLATED CHILDREN'S SERVICE INC	Messy Play Day	3,000
KATHERINE REGIONAL ARTS INC	I heart Kalano; Solar Cinema Screen and BBQ; Young Makers Program	17,800
KATHERINE SENIOR CITIZENS ASSOCIATION INC	Seniors Month	1,460
KATHERINE SOUTH PRIMARY SCHOOL	Child Care	4,050
KATHERINE TOWN COUNCIL	Strategic Communications and Engagement	5,533
KATHERINE WOMEN'S CRISIS CENTRE INC	Critical Intervention Outreach Service	204,205
	Daly River Yarning Circle	3,000
	Katherine Women's Crisis Accommodation	894,739
KATHERINE WOMEN'S INFORMATION & LEGAL SERVICE	IWD Celebration - Free Solar-Powered outdoor Cinema Night	3,000
KEEP TALKING	Rural Pride	2,000
KENTISH LIFELONG LEARNING ANDCARE INC	Child Care	2,866
	Family Pool Days & Photography at the Katherine Museum	6,000
	Harmony Day international dinner at Yilli Rreung community	800
	Purchased Home Based Care	15,036,488
	Respite Care	742,502
KINDY PATCH LILYDALE	Child Care	989
KINGDOM KIDS EARLY LEARNING CENTRE	Child Care	10,462
	School Fees	780
KMART	Emergency Management - Daly River Flood - Clothing	5,729
KORMILDA COLLEGE LIMITED	Child Care	2,200
LA CRECHE ON THE AVENUE	Child Care	1,959
LARRAKEYAH PRIMARY SCHOOL	Child Care	6,464
LARRAKIA NATION ABORIGINAL CORPORATION	Welcome To Country	818
	Young Mulligas and Cudgeries	20,000
LIBERIAN COMMUNITY IN THE NORTHERN TERRITORY (LCNT)	Harmony Day - Liberian Multicultural Experience	3,000

Organisation	Service/Plan Provided	Amount (\$)
LIFE WITHOUT BARRIERS	Alice Springs Supported Disability Care Model	3,800,832
	Residential Care	6,575,510
LIFESTYLE SOLUTIONS (AUST) LTD	Residential Care	2,691,954
	Lifestyle Solutions Community Based Children's Care Service in Tennant Creek	1,247,293
LIL' ANTZ PTY LTD	Child Care	69,045
LITCHFIELD COUNCIL	Litchfield Council Youth Forum	500
	Pension Concessions - Council Rates	195,800
	Pension Concessions - Garbage Rates	24,475
LITTLE FLYERS DARWIN	Child Care	8,643
LITTLE MANGOES PTY LTD	Child Care	4,050
LITTLE TROOPERS CHILDCARE ASHBURY	Child Care	5,765
LUTHERAN CHILD CARE CENTRE	Child Care	26,383
LUXOTTICA RETAIL AUSTRALIA PTY LTD	Pension Concessions - Prescription Glasses	409,284
MABUHAY MULTICULTURAL ASSOCIATION INCORPORATED	120th Philippine Independence Anniversary Celebrations	4,000
MABUNJI ABORIGINAL RESOURCE INDIGENOUS CORP	Borrooloola Safe House	104,788
	Child Care	2,975
MACDONNELL SHIRE COUNCIL	2015-17 (6) Youth Diversion Program	132,030
	Good Vibes: MacYouth Holiday Program	11,980
	NT Youth Week Programming	9,900
	Pension Concessions - Council Rates	400
	School Holiday Programming - Amoonguna	1,000
	School Holiday Programming - Areyonga	1,000
	School Holiday Programming - Docker River	1,000
	School Holiday Programming - Finke	1,000
	School Holiday Programming - Haasts Bluff	1,000
	School Holiday Programming - Imanpa	1,000
	School Holiday Programming - Kintore	1,000
	School Holiday Programming - Mt Liebig	1,000
	School Holiday Programming - Papunya	1,000
	School Holiday Programming - Titjikala	1,000
MACKILLOP CATHOLIC COLLEGE	Youth Engagement	1,500
MAITLAND BAPTIST CHURCH CHILD CARE INC	Child Care	11,278

Organisation	Service/Plan Provided	Amount (\$)
MALABAM HEALTH BOARD ABORIGINAL CORPORATION	Maningrida Ladies Long Lunch, Aged Care Morning Tea	3,000
	Youth Diversion Program 2017-18	81,018
MALAK FAMILY CENTRE	Child Care	8,876
MANY COLOURS 1 DIRECTION PTY. LTD.	Residential Care	99,707
	Personal/Financial Counselling for Daly River Flood	20,304
MELALEUCA REFUGEE CENTRE	Building Young People for Success	37,488
	Culture: Diversity from the Inside Out	40,000
	Family Harmony Refugee Parenting Support Program	353,578
	Palmerston Amazing Race	10,000
	Youth Art Therapy Workshop	1,500
MENTAL ILLNESS FELLOWSHIP OF AUSTRALIA (NT) INC	MiVoice - Music Mentorship	26,000
	MiVoice - Song Writing Workshop	6,500
MENZIES SCHOOL OF HEALTH RESEARCH	Centre for Child Development and Education	50,000
	Early Intervention Research Program	150,000
MERREPEN ARTS-NAUIYU	Seeing life in Nauiyu through photography	1,600
MILLNER PRIMARY SCHOOL COUNCIL/MILLNER OUT OF SCHOOL CARE	Harmony Day Celebrations	550
MIWATJ HEALTH ABORIGINAL CORPORATION	Let's Talk About It: Consent and Respectful Relationships	11,070
MOTOR TRADES ASSOCIATION (NT) INC	Youth Engagement	1,750
MOTOR VEHICLE REGISTRY	Pension Concessions - Drivers Licences	436,520
	Pension Concessions - Motor Vehicle Registration	1,767,201
MTA - MOBILE TRAVEL AGENTS	Pension Concessions - Travel	7,979
MULTICULTURAL COMMUNITY SERVICES OF CENTRAL AUSTRALIA INC	Big Day Out in Harmony 2018	11,891
	Multicultural Grants Program	165,038
MULTICULTURAL COUNCIL OF THE NT	Kaleidoscope 2018	2,000
	Multicultural Grants Program	333,131
	Shoutout Self Care Day	1,500
	Supporting migrants in English language studies for employment and further studies	1,600
MURRAYLANDS CHRISTIAN COLLEGE	Child Care	3,476
MUTCHIRR CORPORATION LIMITED	Karnte Summer Celebration	1,200
NA WULG FAMILY CARE	Child Care	4,807
NAKARA PRIMARY SCHOOL	Harmony Day Celebrations	700

Organisation	Service/Plan Provided	Amount (\$)
NAPCAN FOUNDATION	Children's Week Contribution	630
	NT Child Safe Services and Communities	531,283
NATIONAL PIONEER WOMEN'S HALL OF FAME	Seniors Month	1,000
NATIONAL SENIORS AUSTRALIA CENTRAL AUSTRALIA BRANCH	Seniors Month	750
NEMARLUK SCHOOL COUNCIL	Child Care	7,274
NEPALESE ASSOCIATION OF NORTHERN TERRITORY INC	"Mha Pooja" Celebration 2074	1,800
	"Tamu Losar" Celebration 2074	800
	Cultural and religious harmony among Nepalese communities in Darwin by organising different programs at various times of a calendar year.	1,500
	Harmony Soiree Community Stall and Performance 2018	800
	Holi Celebration 2018	1,200
	Multicultural Grants Program -Nepalese Dashain Festival 2017	6,000
	Nepal Festival which includes New Year Celebrations 2075	5,000
NEPALESE COMMUNITY ALICE SPRINGS INC	Nepalese New Year 2018	5,000
NETWORK TINDAL	Be True, Be You Sleep Rough for Youth Homelessness	2,000
NGUKURR COMMUNITY EDUCATION CENTRE SCHOOL COUNCIL	Strength Through Challenge	1,500
NHULUNBUY CHILD CARE SERVICES INCORPORATED	Child Care	21,685
NHULUNBUY COMMUNITY NEIGHBOURHOOD CENTRE	Child Care	14,806
NHULUNBUY COMMUNITY TOY LIBRARY INC	Nhulunbuy Community Toy Library	17,640
NHULUNBUY CORPORATION LTD	Drug and Alcohol Free Dance Party	3,052
NIGERIAN ASSOCIATION NORTHERN	End of Year Cultural Celebrations	1,000
	Multicultural Grants Program - Nigerian Independence Day Celebration	1,800
NIGHTCLIFF OUTSIDE SCHOOL HOURS CARE	Child Care	53,040
NORTH AUSTRALIAN ABORIGINAL JUSTICE AGENCY LTD	Kunga's Stopping Violence on Social Media	20,496
	NAAJA - "Cudgarees And Canapes"	3,350
NORTH COAST CHILDREN'S HOME INC	Residential Care	621,087
NORTHERN TERRITORY BALLROOM DANCING ASSOCIATION INC	Seniors Month	1,980

Organisation	Service/Plan Provided	Amount (\$)
NORTHERN TERRITORY COUNCIL OF SOCIAL SERVICE	Online Service Directory	119,520
NORTHERN TERRITORY HONG KONG CLUB	New Year 2018	1,500
NORTHERN TERRITORY POLOCROSSE ASSOCIATION	Australian Junior Polocrosse Classic and Coaching	2,000
NORTHERN TERRITORY STOLEN GENERATIONS ABORIGINAL CORPORATION	International Women's Day Lunch	1,500
NORTHSIDE COMMUNITY SERVICE LIMITED	Child Care	14,568
NT AIDS AND HEPATITIS COUNCIL INC	Diverse City Fair Day	5,000
	Strengthening Workforce, Skills and Pathways	2,233
NT BADMINTON ASSOCIATION	Seniors Month	1,500
NT FIELD NATURALISTS NATURALISTS CLUB INCORPORATED	Seniors Month	1,500
NT FRIENDSHIP & SUPPORT	After School Care	1,295
	Residential Care	1,705,523
	Seniors Month	800
NT GYMNASTIC ASSOCIATION INCORPORATED	School Holiday Program	495
NT IRISH ASSOCIATION INC	Irish Cultural Family Fun Day 2017	3,000
	Participation in the Harmony Day Soiree	550
NT OPTOMETRISTS PTY LTD	Pension Concessions - Prescription Glasses	74,864
NT TANG SOO DO FUNDRAISING ASSOCIATION	Christmas Party	2,000
NT THAI ASSOCIATION	Harmony Soiree Community Stall	800
	Multicultural Grant	3,500
	Thai Grand Festival 2018 Celebration	2,000
NT WORKING WOMEN'S CENTRE	Delivery of the Domestic Violence Support Framework	100,000
NTEEN FASHION FESTIVAL	NTeens interns to AATFA National final	2,000
ONE TREE COMMUNITY SERVICES INC	Wadeye Safe House	468,412
OPERATION FLINDERS FOUNDATION INC	Northern Territory Early Intervention Youth Boot Camp (EIYBC) 2016	140,000
OUTSIDE SCHOOL CARE NT	Child Care	27,132
PAIYAA NORTHERN TERRITORY ASSOCIATION (PINTA) INC	Multicultural Grants Program - Ma'di Australia Youth Annual Conference	15,000
PAKISTAN ASSOCIATION OF THE NT INC	Harmony Soiree Community Stall 2018	700

Organisation	Service/Plan Provided	Amount (\$)
PALMERSTON AND REGIONAL BASKETBALL ASSOCIATION	School Holidays Sports Carnival	57,000
	Youth Diversion Program 2017-18	31,940
PALMERSTON SENIOR COLLEGE	Dance Workshops	1,000
	Study of food, costumes, artefacts and sports of different countries	700
PAPULU APPARR-KARI ABORIGINAL CORPORATION	Tennant Creek Youth Activities	24,999
PAPUNYA SCHOOL	Papunya School - Kunga Tjuta	3,000
PARAP FAMILY CENTRE INCORPORATED	Child Care	6,370
PAWS DARWIN	Paws Darwin-Pet Present	500
PENSIONERS WORKSHOP ASSOCIATION INCORPORATED	Seniors Month	1,430
PINE CREEK SCHOOL COUNCIL	Visual Arts Display and musical presentation	700
PINT CLUB INCORPORATED	Seniors Month	2,000
PLAN INTERNATIONAL AUSTRALIA	Lord Somers Camp Youth Engagement	2,000
	Youth Engagement	2,000
PORTUGUESE & TIMORESE SOCIAL CLUB INC	Multicultural Community Facilities Grant 2017-18 Sharing Arrangements - African Australia Friendship Association Inc (AAFA)	10,000
POWERWATER	Pension Concessions - Service Charges	7,107,124
RED DUST ROLE MODELS LTD	Strong Young Women's Program	101,875
RED HOT ARTS CENTRAL AUSTRALIA INCORPORATED	The Street Meets Art Work and Play	43,000
REGINA'S CLEANING SERVICES PTY LTD	Emergency Management - Daly River Evacuation Centre - Cleaning	19,883
RELATIONSHIPS AUSTRALIA NT	Drumzone Workshops	8,000
	Holding Children Together	100,000
	I'm Not Crime	15,000
	Place-based Therapeutic Intervention for Children (Darwin and Palmerston)	200,866
	Place-based Therapeutic Intervention for Children (Katherine, Milikapiti and Wurrumiyanga)	188,327
	Therapeutic Service for Children	159,011
	Youth Diversion Program 2017-18	437,129
RESTORATIVE WORKS	Restorative Practices Workshop	54,400
RINCE NA H'EIREANN DARWIN IRISH DANCE ASSOCIATION INC	Harmony Soiree Performance 2018	800
RIX KIX ARTS	Dance Workshops	600
ROPER GULF SHIRE COUNCIL	Pension Concessions - Council Rates	4,000
	Pension Concessions - Garbage Rates	475

Organisation	Service/Plan Provided	Amount (\$)
ROSEBERY EARLY LEARNING CENTRE	Child Care	25,015
ROTARY CLUB OF LITCHFIELD/ PALMERSTON	Djembo Drumming and Theatre Sports	8,000
	Escape Room and Barbeque	2,000
	One Step at a Time	2,954
	Proud To Be Me	1,000
ROYAL LIFE SAVING SOCIETY AUSTRALIA NT BRANCH INC	Seniors Month	1,000
RSPCA DARWIN REGIONAL BRANCH	Domestic Violence Emergency Animal Boarding	5,000
RUBY GAEA CENTRE	Reclaim The Night	4,455
SADADEEN PRIMARY SCHOOL COUNCIL	Frankie Snowdon The Lost Dance Project	2,000
SALTBUSH SOCIAL ENTERPRISES LIMITED	Bail Support Program	1,923,293
SAMUEL & TURNER TRAVEL ASSOCIATES	Pension Concessions - Travel	2,273
SANDERSON MIDDLE SCHOOL COUNCIL INC	Sanderson Celebrates Youth Week	500
	Youth Engagement	1,500
SATELLITE CITY BMX CLUB INCORPORATED	BMX Christmas Party and Coaching Clinic	1,000
SAVE THE CHILDREN AUSTRALIA	Children's Activities at Evacuation Centre	12,000
	Grow Well, Live Well	83,333
	Intensive Family Preservation Services - Darwin	551,488
	Intensive Family Preservation Services - Katherine	338,169
SCALLYWAGS CHILDCARE CENTRE	Child Care	17,483
SCOUTS AUSTRALIA - NORTHERN TERRITORY BRANCH	One Adventure After Another	1,500
SECRETARIAT OF NATIONAL ABORIGINAL AND ISLANDER CHILD CARE	Central Australia Out of Home Care Consultation and Design	65,000
SENIORS OF EXCELLENCE NORTHERN TERRITORY INCORPORATED	Seniors Month	1,500
SKINNYFISH MUSIC PTY LTD	Palmerston Beats	45,000

Organisation	Service/Plan Provided	Amount (\$)
SOMERVILLE COMMUNITY SERVICES INC	Cinema Day	3,800
	Delivery of Intensive Family Preservation Services	671,302
	Express Yourself - Youth Holidays Art Therapy Program	15,000
	Inarlange Summer Celebration	1,900
	Indoor Roller Skating Day	1,500
	Responsive Child and Safety and Family Intervention Services	214,060
	Somerville Child and Family Contact Centre	294,779
	Youth Holiday Program in Gunyangara	1,250
SOUTHERN CROSS SUPPORT SERVICES PTY LTD	Residential Care	15,319
SOUTHERN CROSS UNIVERSITY CHILDREN'S CENTRE	Child Care	5,484
SPECSAVERS	Pension Concessions - Prescription Glasses	292,229
SRI LANKA AUSTRALIA FRIENDSHIP ASSOCIATION	Independence Day Celebration 2018	650
	Participation in the Harmony Day Soiree	500
	Sri Lankan Cultural Dinner Dance 2018	5,000
	Togetherness in Christmas Event	2,000
SRI LANKAN SOCIETY OF ALICE SPRINGS	Sri Lankan Christmas Celebrations	1,050
ST JOHN AMBULANCE AUSTRALIA INC	First Aid Yourself Up	1,850
	Get Upskilled (First Aid for Youth)	1,500
ST PHILLIPS COLLEGE	Fun Run	550
STUART PARK CHILD CARE CENTRE	Child Care	2,857
TAMIL SOCIETY NT	Celebration of Tamil New Year 2018 and Harmony Day	900
	Fiji Day 2017 - Deepawali Celebration	4,000
	Harmony Soiree Performance 2018	600
	Seniors Month	1,000
TAMINMIN HIGH SCHOOL COUNCIL	Youth Engagement	2,000

Organisation	Service/Plan Provided	Amount (\$)
TANGENTYERE COUNCIL INC	Alice Springs School Holiday Program	284,920
	BMX Christmas Party and Coaching Clinic	1,100
	Community Based Children's Care Service in Alice Springs (5-12 years)	1,419,960
	Coomalie Outback Adventures	1,100
	Funding For Mums Can, Dads Can	60,000
	Domestic and Family Violence Children's Service to Aboriginal Youth (12-17 years)	214,737
	Family Finding and Kinship Care	150,000
	Geek in Residence	20,000
	Intensive Family Preservation Services	658,805
	Making a Difference Boxing Program	5,388
	Men's Behaviour Change Program	16,688
	New Year to Ride Under Our Roof	1,100
	Purchased Home Based Care	56,838
	Residential Places Of Care	64,599
	Tangentyere Soccer Program	15,000
	Tangentyere Town Camp Girls Safety and Wellbeing Camp	17,800
	Tangentyere Women's Family Safety Group (Alice Springs Integrated Response to Family and Domestic Violence)	163,925
	Utopia Youth Repatriation Support	14,400
	Winter School Holiday Program	12,000
	Workshop	5,000
	Youth Celebration Evening	2,000
	Youth Craft Workshops	1,100
	Youth Program	1,100
TARNTIPI HOMELANDS ABORIGINAL CORPORATION	Cultural Camp for Kakajuwi (children)	2,000
TEAMHEALTH	Mindblank and Teamhealth NT Schools Awareness Tour	2,000
TENNANT CREEK CHILDCARE CENTRE	Child Care	47,661
TENNANT CREEK SENIOR CITIZENS & PENSIONERS ASSOCIATION INC	Seniors Month	1,040
TENNANT CREEK WOMEN'S REFUGE INC	Critical Intervention Outreach Service	529,340
	Domestic and Family Violence Counselling Service and Community Education	299,156
	Tennant Creek Women's Refuge	1,468,311

Organisation	Service/Plan Provided	Amount (\$)
TERRITORY CHILD CARE GROUP INC	Child Care	16,652
	Purchased Home Based Care	10,493,160
	Respite Care	633,008
TERRITORY INDEPENDENT SOCIAL WORK	Kinship Carer Assessment	4,940
THAMARRURR DEVELOPMENT CORPORATION LTD	Colourful Women Of Wadeye 2018	1,500
THE ARNHEM LAND PROGRESS ABORIGINAL CORPORATION	Daly River Flood 2018 - Administration Fee	11,984
	Daly River Flood 2018 - Essential Household Items	104,484
	Daly River Flood 2018 - Store Credit	150,447
THE BRAT PACK	Child Care	39,058
THE ESSINGTON SCHOOL DARWIN LIMITED	Child Care	38,630
THE GAP YOUTH AND COMMUNITY CENTRE ABORIGINAL CORPORATION	Child Care	84,865
	Christmas @ The Gap	1,400
	The Gap Youth & Community Centre after Hours Activities for young people and to support families	497,330
THE GATHERING INC	The Shed Opening	1,700
THE ITALIAN SPORTS AND SOCIAL CLUB INCORPORATED	Harmony Soiree Community Stall	800
	Multicultural Community Facilities Grant -Improve the facility at 131 Abala Rd Marrara NT	81,000
THE LIP LAB DARWIN	Lip Lab Program	5,400
THE OPTICAL SUPERSTORE NT	Pension Concessions - Prescription Glasses	237,734
THE PALMERSTON AND RURAL SENIORS COMMITTEE INC	Seniors Month	1,800
THE SALVATION ARMY (NT) PROPERTY TRUST	Catherine Booth House	693,319
THE SALVATION ARMY DARWIN CORPS & COMMUNITY CENTRE	Emergency Management - Daly River Flood - Food	5,575
THE YMCA OF THE NT YOUTH & COMMUNITY SERVICES LTD	Copz vz Kidz - AFL	900
	NT School Holiday Launch Party	2,000
	YMCA Strong and Deadly Holiday Program	4,250
	YMCA's Youth Holiday Activities	35,000
THINKSMART NT	Enterprise Start-U	1,000
TIWI ISLANDS REGIONAL COUNCIL	Youth Diversion Program 2017-18	223,106
TOP END EARLY LEARNING CENTRE INC	Child Care	10,670

Organisation	Service Plan/Service Provided	Amount (\$)
TOP END HEALTH SERVICE	"Cudgeri's Connecting" - Girls Camp	1,500
TOTAL RECREATION NT INC	Camp Be True, Be You	1,600
	Wet Season at the SHAK	1,800
TOUCH FOOTBALL AUSTRALIA INCORPORATED	Harmony Week activity with family sporting and cultural day	1,000
TRACKS DANCE COMPANY	Make a Dance in a Week (MADI AW)	1,275
TRAVELWORLD	Pension Concessions - Travel	16,756
TROPIC OPTICS	Pension Concessions - Prescription Glasses	78,244
TS MELVILLE BAY AUSTRALIAN NAVY CADETS	TS Melville Bay First Naval Cadets	1,000
TYNDALE CHRISTIAN SCHOOL MURRAY BRIDGE	Child Care	15,300
UNITED NATIONS ASSOCIATION OF AUSTRALIA NORTHERN TERRITORY	International Women's Day Sponsorship 2018	6,000
	Women's Day Walk	3,000
UNITED NATIONS YOUTH NORTHERN TERRITORY INCORPORATED	Territory Conference 2018	1,500
URAPUNTJA ABORIGINAL CORPORATION	Utopia Has Got Young Talent Event	2,000
VARIETY NT	Goanna Park Adventure Camp	2,000
VICTIMS OF CRIME NT INC	VOCNT - Focus Groups	11,028
VICTORIA DALY SHIRE COUNCIL	Cruise with Brutus and Paint Ball Adventure	1,675
	Ilperenye Summer Celebration	1,400
	Pamper and Active Fun Day	1,790
	Pension Concessions - Council Rates	4,000
	Pension Concessions - Garbage Rates	1,401
	Pine Creek International Women's Day	1,500
VIETNAMESE COMMUNITY IN AUSTRALIA - NT CHAPTER INC	International Women's Day Celebration	1,000
	Vietnamese 2018 New Year Festival "Tet"	800
WAGAIT SHIRE COUNCIL	Seniors Month	1,000
WALCOTT & HILL OPTOMETRISTS	Pension Concessions - Prescription Glasses	5,673
WALTJA TJUTANGKU PALYAPAYI ABORIGINAL CORP	Get Ready for Boarding School	2,000
	Healthy Relationships	2,000
	Supporting our Boarding School Students	1,600
	Wiya' means 'No' - Mt Liebig and Wiya-Wanti' means 'Leave It' - Papunya	4,000
	Women are Leaders	1,000

Organisation	Service/Plan Provided	Amount (\$)
WANGURI PRIMARY SCHOOL COUNCIL	Child Care	2,189
WARATAH HOCKEY CLUB INC	Celebrating Waratah's Women: Looking back 50 Years	500
WARLPIRI YOUTH DEVELOPMENT ABORIGINAL CORPORATION	Improvement of the youth facility at Mt Theo	414,977
	Youth Diversion Program 2017-18	248,090
WEST ARNHAM REGIONAL COUNCIL	Child Care	9,693
	Gunbalanya Women's Safe House	425,838
	Pension Concessions - Council Rates	200
	Pension Concessions - Garbage Rates	120
WILLIAM CHIN OPTOMETRIST	Pension Concessions - Prescription Glasses	81,350
WOMEN'S NETWORK (NT) INC	International Women's Day Breakfast	1,000
WOOLWORTHS	Emergency Management - Daly River Flood - Food	2,265
WORLD VISION AUSTRALIA	Channels for Hope for Gender - Lajamanu	20,000
WURLI WURLINJANG HEALTH SERVICE	Celebrating the Women of Wurli	500
	Seniors Month	2,000
YMCA MACKSVILLE MEMORIAL AQUATIC CENTRE (YMCA OF SYDNEY)	Child Care	5,454
YMCA NT YOUTH & COMMUNITY SERVICES	Girls Group - Assertiveness Training Night	1,400
YMCA OF KATHERINE INC	Community Youth Development Project	100,000
YMCA OF THE NORTHERN TERRITORY LTD	Activity - Rock Wall Hire	218
	Child Care	156,661
	Community Youth Development Project	1,875
YMCA OF THE TOP END COMMUNITY SERVICES INCORPORATED	Youth Diversion Program 2017-18	313,488
YOURTOWN	Parentline	91,739
YWCA CANBERRA	Child Care	992
YWCA OF DARWIN INC	International Women's Day Exhibition and Art Workshops	1,500
	Tina Talks	1,000
	Youth Diversion Program 2017-18	665,776
	YWCA Domestic and Family Violence Centre	785,898
	Parenting Support Program	280,150
GRAND TOTAL		145,755,247



