

Territory FACES



What is Territory FACES?

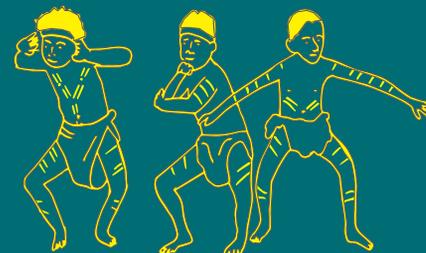
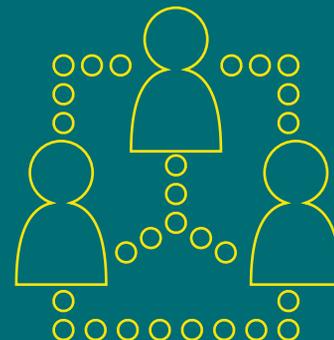
The Territory Family and Children's Enquiries and Support (FACES) team can help you with a range of family and parenting needs. We talk with you about your situation and work out the type of support you may find helpful.

The Territory FACES team will connect Territorians with services or resources that support parents and families in your area.

Every family is different so when you speak with us, you will get advice and support specific to your situation.

We connect you to local services that can help with:

- building parents' capacity to deal with the everyday challenges of parenting such as tantrums, homework, skipping school and the teenage years
- building stronger family relationships
- home support
- budgeting and managing money
- housing, health-care or access to other community or government services.



How do I contact Territory FACES?

Call **1800 999 900**

8:00am to 8:00pm, Monday to Friday.

You can use this service as often as you need – there is no limit and it is free. The service is closed on public holidays.

What happens when I call?

When you contact Territory FACES, you'll speak with a friendly team member. They will listen to your concerns, provide advice and support, link you to online resources or refer you to a support service in your area.

Who can call the service?

Anyone living in the Northern Territory.



Can I call to help other people?

Yes. Are you worried about someone else? Maybe it's your adult kids or grandkids, a family at school or your friend at work?

You can help them get the support they need.

One of the best ways you can help someone is by starting a conversation with them. We can support you to talk about your concerns and find a solution.

